

Mileage: 31,701  
Service advisor: 203  
Tag number: T399

Payment type: AE, 3P  
Promised time: 05:00 PM  
Promised date: 01/30/2015

Waiter: No  
Estimate: 0.00

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A CUST STATES CHECK ENGINE LIGHT IS ON, MASS AIR FLOW SENSOR FAULT  
DRIVER'S SIDE(BRANDON)  
11 CP ENGINE MINOR 315.00  
Tech(s): 182  
997-606-125-00 1 AIR-MASS SENSOR 812.68  
Pts: 812.68 Lbr: 315.00 Other: 0.00 Total Line A: 1,127.68

Story: 31701 Vehicle lean at idle 210 Smoke tested system and  
found no leaks. Checked maf voltage against know good part.  
Voltage reading high. Replaced maf. FIDELITY WARRANTY AUTH#  
69730565A AUTH AMOUNT \$944.73 FAX #954-363-4162 CUSTOMER HAS  
\$250.00 DEDUCTIBLE

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B REPLACE FRONT CHIN SPOILER  
61 CP EXTERIOR TRIM 0.00  
Tech(s): 182  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00  
Story: 31701 Estimate supplied

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Customer Pay  
Labor 315.00  
Parts 812.68  
Lube 0.00  
Sublet 0.00  
Miscellaneous/Shop Charge 0.00  
Deductible 0.00  
Total Charges 1,127.68  
Less Insurance/Adjustment 0.00  
Sales Tax 67.05  
Total 1,194.73

Mileage: 30,532  
Service advisor: 203  
Tag number: T318

Payment type: AE  
Promised time: 05:00 PM  
Promised date: 09/24/2014

Waiter: Yes  
Estimate: 0.00

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A 51 CUST STATES CAR SLOW START, CHAECK BATTERY AND ADVISE BODY ELECTRICAL 75.00  
Tech(s): 177  
MTP48/H6 CP  
BD  
1 INTERSTATE BATTERY 169.95  
1 BATTERY DISPOSAL 3.00  
Pts: 169.95 Lbr: 75.00 Other: 3.00 Total Line A: 247.95  
Story: 30532 50 replaced battery and cleared fault memory  
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Customer Pay  
Labor 75.00  
Parts 169.95  
Lube 0.00  
Sublet 0.00  
Miscellaneous/Shop Charge 8.00  
Deductible 0.00  
Total Charges 252.95  
Less Insurance/Adjustment 0.00  
Sales Tax 14.27  
Total 267.22

Mileage: 29,653  
Service advisor: 188  
Tag number: T523

Payment type: AE  
Promised time: 05:30 PM  
Promised date: 05/09/2014

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A CUSTOMER STATES- RIGHT REAR TIRE IS FLAT  
1TIRE CP CUSTOMER REQUEST 0.50 50.00  
REPLACE ONE TIRE  
Tech(s): 162  
072905 1 305/30ZR19BRIDGE 407.95  
TD 1 TIRE DISPOSAL 3.00  
Pts: 407.95 Lbr: 50.00 Other: 3.00 Total Line A: 460.95  
Story: 29653 chris mounted and balanced tire 50 MOUNTED AND  
BALANCED NEW TIRE.

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B MAJOR SERVICE \$1800.00  
12 CP ENGINE MAJOR 8.50 1,210.00  
Tech(s): 206, 162  
10DISP 10% PART DISCOUNT -65.10  
996-107-225-53 1 OIL-FILTER INSERT 44.14  
900-123-118-30 1 ALUM SEAL RING 4.39  
900-123-010-20 1 PUMP SEAL, COPPER. 4.39  
MOBIL1 9 0W40 77.22  
999-170-103-90 6 SPARK PLUG 259.44  
997-571-219-01 1 CABIN-AIR FILTER 86.88  
997-110-131-74 1 AIR FILTER 111.08  
996-110-253-52 1 FUEL FILTER M339 63.49  
Pts: 651.03 Lbr: 1,210.00 Other: -65.10 Total Line B: 1,795.93  
Story: 29653 chris performed major service 850 PERFORMED MAJOR  
SERVICE. OIL, PLUGS, ALL FILTERS.

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C CUSTOMER REQUESTS ONE YEAR STATE INSPECTION  
1YRSTATE CP CUSTOMER REQUESTS ONE 0.50 25.50  
YEAR STATE INSPECTION  
Tech(s): 162  
1YR 1 YEAR STATE INSPECTION 14.25  
Pts: 0.00 Lbr: 25.50 Other: 14.25 Total Line C: 39.75  
Story: 29653 chris performed state inspection 50

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D TIRE PRESSURE SENSOR SHOWING FAILURES  
46 CP WHEEL/TIRES 3.00 450.00  
Tech(s): 162  
997-606-021-01 3 TIRE INFLATATION SEN 518.70  
955-361-053-00 3 TIRE VALVE / SENSOR 86.04  
Pts: 604.74 Lbr: 450.00 Other: 0.00 Total Line D: 1,054.74  
Story: 29653 chris replaced 3 tpm sensors 300 FOUND 3 TPC SENSORS  
INACTIVE. F/L, R/L, & R/R FIDELITY COVERAGE AUTH # 58780605A  
- \$854.63 FAX # 954)363-4162

|                           |          |
|---------------------------|----------|
| Miscellaneous/Shop Charge | 0.00     |
| Deductible                | 2.15     |
| Total Charges             | 0.00     |
| Less Insurance/Adjustment | 3,401.37 |
| Sales Tax                 | 0.00     |
| Total                     | 137.26   |
|                           | 3,538.63 |

Mileage: 26,567  
Service advisor: 102  
Tag number: T456

Payment type: AE  
Promised time: 05:00 PM  
Promised date: 05/07/2013

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A CHECK RIGHT FRONT TPM IS NOT WORKING  
51 W BODY ELECTRICAL 1.39 201.55  
Tech(s): 177  
997-606-021-01  
1 TIRE INFLATATION SEN 169.78  
Pts: 169.78 Lbr: 201.55 Other: 0.00 Total Line A: 371.33  
Story: 26567 REPLACE RIGHT FRONT TPM SENSOR

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B CHECK CLUTCH IS HARD TO DEPRESS  
31 W MANUAL TRANSMISSION 3.97 575.65  
Tech(s): 177  
996-116-237-52  
FRT  
997-314-166-00  
993-423-417-00  
000-043-206-56  
1 CLUTCH OPERATING CYL 484.18  
1 FREIGHT 45.39  
1 AS PRESSURE ACCUMUL. 157.78  
1 CLUTCH FLUID RESERVR 64.45  
1 PENTOSIN CHF202 (1 L 26.67  
Pts: 733.08 Lbr: 575.65 Other: 45.39 Total Line B: 1,354.12  
Story: 26567 REPLACE ACCUMULATOR AND RESERVOIR

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C ANNUAL SERTVICE  
01 CP RECOMMENDED MAINT 1.60 232.00  
Tech(s): 177  
996-107-225-53  
900-123-118-30  
900-123-010-20  
MOBIL1  
1 OIL-FILTER INSERT 43.98  
1 ALUM SEAL RING 2.25  
1 PUMP SEAL, COPPER. 2.25  
9 0W40 74.25  
Pts: 122.73 Lbr: 232.00 Other: 0.00 Total Line C: 354.73  
Story: 26567 COMPLETED

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D CUSTOMER REQUESTS ONE YEAR STATE INSPECTION  
1YRSTATE CPNT CUSTOMER REQUESTS ONE 0.50 25.50  
YEAR STATE INSPECTION  
Tech(s): 177  
EMI-SS-ION  
1 EMISSIONS STICKER 14.25  
Pts: 14.25 Lbr: 25.50 Other: 0.00 Total Line D: 39.75  
Story: 26567 COMPLETED

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E SERVICE RENTAL  
70 CP SUBLET 0.00 0.00  
Tech(s): 173  
0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00  
Story: 26567 COMPLETED

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F wd04 service action  
10 W DRIVEABILITY 0.73 105.85  
Tech(s): 177

Mileage: 26,567  
Service advisor: 102  
Tag number: T456

Payment type: AE  
Promised time: 05:00 PM  
Promised date: 05/07/2013

Waiter: No  
Estimate: 0.00  
Customer Comments: No

000-043-209-06 1 PROTECTIVE TUBE SENS 3.31  
Pts: 3.31 Lbr: 105.85 Other: 0.00 Total Line F: 109.16  
Story: 26567 COMPLETED

G\*\* check dent in right front headlight area  
70 CP SUBLET 0.00 0.00  
Tech(s): 173  
SUBL CP dent repair 175.00  
Pts: 0.00 Lbr: 0.00 Other: 175.00 Total Line G: 175.00

Customer Pay  
Labor 257.50  
Parts 136.98  
Lube 0.00  
Sublet 175.00  
Miscellaneous/Shop Charge 16.24  
Deductible 0.00  
Total Charges 585.72  
Less Insurance/Adjustment 0.00  
Sales Tax 10.13  
Total 595.85

Mileage: 23,981  
Service advisor: 102  
Tag number: T993

Payment type: CASH  
Promised time: 06:30 PM  
Promised date: 07/16/2012

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A CHECK RIGHT FRONT WILL NOT HOLD AIR  
46POZ C CHECK RIGHT FRONT 0.50 50.00  
WILL NOT HOLD AIR

Tech(s): BL00  
072888

Pts: 314.60 Lbr: 50.00 Other: 0.00 Total Line A: 314.60  
Story: --- REPLACE RIGHT FRONT TIRE 0.00 Total Line A: 364.60

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RO MISC C SS  
MISC C TT 3.50  
Pts: 0.00 Lbr: 0.00 Other: 6.50 Total Line RO: 6.50

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Customer Pay  
Labor 50.00  
Parts 314.60  
Lube 0.00  
Sublet 0.00  
Miscellaneous/Shop Charge 6.50  
Deductible 0.00  
Total Charges 371.10  
Less Insurance/Adjustment 0.00  
Sales Tax 25.95  
Total 397.05

Mileage: 23,806  
Service advisor: 163  
Tag number: T050

Payment type: CASH  
Promised time: 06:30 PM  
Promised date: 06/15/2012

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A CUSTOMER STATES CHECK ENGINE LIGHT ON  
10POZ06 W CUSTOMER STATES CHECK 1.08 145.80  
ENGINE LIGHT ON  
Tech(s): BL00  
996-106-801-06 1 O-RING 5.15  
Pts: 5.15 Lbr: 145.80 Other: 0.00 Total Line A: 150.95  
Story: --- REPLACED SENDING BOOST HOSE  
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B 1 YR STATE  
03POZ01 C 1 YR STATE 0.50 25.50  
Tech(s): BL00  
EMI-SS-ION 1 EMISSIONSTICKER 14.25  
Pts: 14.25 Lbr: 25.50 Other: 0.00 Total Line B: 39.75  
Story: --- COMPLETED  
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C OUSIDE RENTAL  
70POZ04 C OUSIDE RENTAL 0.00 0.00  
Tech(s): BL00  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
Story: RENTAL FROM AGENCY--- RENTAL RETURNED  
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RO  
LUBE W FREIGHT (PARTS) 0.42 0.42  
Pts: 0.00 Lbr: 0.00 Other: 0.42 Total Line  
RO: 0.42  
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Customer Pay  
Labor 25.50  
Parts 14.25  
Lube 0.00  
Sublet 0.00  
Miscellaneous/Shop Charge 0.00  
Deductible 0.00  
Total Charges 39.75  
Less Insurance/Adjustment 0.00  
Sales Tax 0.00  
Total 39.75



Mileage: 20,406  
Service advisor: 102  
Tag number: T

Payment type: CASH  
Promised time: 06:30 PM  
Promised date: 07/29/2011

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A PROGRAM SPARE KEY  
51POZ I PROGRAM SPARE KEY 0.50 62.50  
Tech(s): BL00  
997-538-931-00  
997-637-109-01  
1 BASE KEY 129.18  
1 AS KEY HEAD 182.67  
Pts: 311.85 Lbr: 62.50 Other: 0.00 Total Line A: 374.35  
Story: --- COMPLETED

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RO MISC I IS  
Pts: 0.00 Lbr: 0.00 Other: 10.00 Total Line 10.00  
RO: 10.00

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Customer Pay  
Labor 0.00  
Parts 0.00  
Lube 0.00  
Sublet 0.00  
Miscellaneous/Shop Charge 0.00  
Deductible 0.00  
Total Charges 0.00  
Less Insurance/Adjustment 0.00  
Sales Tax 0.00  
Total 0.00

Mileage: 20,400  
Service advisor: 163  
Tag number: T6261

Payment type: CASH  
Promised time: 06:30 PM  
Promised date: 06/30/2011

Waiter: No  
Estimate: 0.00  
Customer Comments: No

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A	CPO						
	80PO3	I	CPO				
	Tech(s):	BL00		2.00			
				250.00			
Pts:	0.00	Lbr:	250.00	Other:	0.00	Total Line A:	250.00
Story: CPO --- INSPECTION COMPLETE							
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B	1 YR GREENE						
	03PO1	I	1 YR GREENE				
	Tech(s):	BL00		0.50			
				26.50			
	EMI-SS-ION		1 EMISSIONSTICKER	14.25			
	996-107-225-53		1 OIL-FILTER INSERT	26.24			
Pts:	40.49	Lbr:	26.50	Other:	0.00	Total Line B:	66.99
Story: STATE INSPECTION --- COMPLETE							
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C	OIL AND FILTER						
	01PO3	I	OIL AND FILTER				
	Tech(s):	BL00		1.60			
				200.00			
	MOBIL1		10 0W40	62.50			
	900-123-118-30		1 ALUM SEAL RING	0.84			
	900-123-010-20		1 PUMP SEAL	0.84			
Pts:	64.18	Lbr:	200.00	Other:	0.00	Total Line C:	264.18
Story: OIL AND FILTER MAINTENANCE --- OIL AND FILTER COMPLETED							
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D	EVERY TWO YEAR BRAKE FLUSH						
	40PO1	I	EVERY TWO YEAR BRAKE FLUSH				
	Tech(s):	BL00		1.00			
				125.00			
	000-043-203-6-7-1		1 BRAKE FLUID	34.83			
Pts:	34.83	Lbr:	125.00	Other:	0.00	Total Line D:	159.83
Story: BRAKE FLUSH--- BRAKE FLUSH COMPLETE							
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E	REPLACE WIPER BLADES						
	61PO1	I	REPLACE WIPER BLADES				
	Tech(s):	BL00		0.00			
				0.00			
	996-628-901-08		1 WIPER BLADE	56.32			
Pts:	56.32	Lbr:	0.00	Other:	0.00	Total Line E:	56.32
Story: REPLACING--- COMPLETED							
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F	NEW AND USED CLEANUP						
	80PO2	I	NEW AND USED CLEANUP				
	Tech(s):	1811		2.00			
				180.00			
Pts:	0.00	Lbr:	180.00	Other:	0.00	Total Line F:	180.00
Story: USED AND NEW CLEANUP --- CLEAN UP COMPLETE							
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G	REPLACE BOTH REAR TIRES						

Mileage: 20,400  
 Service advisor: 163  
 Tag number: T6261

Payment type: CASH  
 Promised time: 06:30 PM  
 Promised date: 06/30/2011

Waiter: No  
 Estimate: 0.00  
 Customer Comments: No

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46PO2	I	REPLACE BOTH REAR TIRES	1.00		80.00
		Tech(s): BL00 072905			
		2 305/30ZR19BRIDGE			735.60
Pts:		735.60 Lbr:	80.00 Other:	0.00 Total Line G:	815.60
Story: --- MOUNTED & BALANCED 2 REAR TIRES					
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H		REPLACE FRT CHIN SPOILER			
61POZ	I	REPLACE FRT CHIN SPOILER	0.25		31.25
		Tech(s): BL00 997-505-557-01-01C 999-073-231-09			
		1 SPOILER			242.18
		2 TAPPING SCREW 4.			1.68
Pts:		243.86 Lbr:	31.25 Other:	0.00 Total Line H:	275.11
Story: --- REPLACED FRT CHIN SPOILER					
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I		REPLACE LF FRT PARKING LAMP			
51POZ16	I	REPLACE LF FRT PARKING LAMP	0.25		31.25
		Tech(s): BL00 N-017-753-8			
		1 BULB			5.94
Pts:		5.94 Lbr:	31.25 Other:	0.00 Total Line I:	37.19
Story: --- REPLACED BULB					
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RO					
MISC	I	IS			
Pts:		0.00 Lbr:	0.00 Other:	10.00 Total Line RO:	10.00
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		Customer Pay			
		Labor			0.00
		Parts			0.00
		Lube			0.00
		Sublet			0.00
		Miscellaneous/Shop Charge			0.00
		Deductible			0.00
		Total Charges			0.00
		Less Insurance/Adjustment			0.00
		Sales Tax			0.00
		Total			0.00