

# Repair Order Detail - Internal Copy

RO Number: 36443

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)788-1073

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 131,145

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXIT

Promised date: 06/10/2011

Customer Comments: No

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A CUST STATES CAR STOPPED RUNNING NO POWER  
 07POZ CE \*FUEL SYSTEM DIAG 6.00 778.95

Tech(s): 1871  
 955-620-932-01 1 FUEL PUMP RIGHT FUEL 340.67  
 955-620-931-01 1 FUEL PUMP LEFT FUEL 340.67  
 955-620-911-00 1 ANGLED PIPE, FUEL. 3.21  
 955-201-133-01 2 SEALING RING, FLANGE 31.20  
 955-620-841-10 1 TANK FLANGE W/PRESSR 132.59  
 955-620-421-00 1 FLANGE WITH FUEL FIL 163.57  
 FREIGHT 1 FREIGHT 20.00

Pts: 1,031.91 Lbr: 778.95 Other: 0.00 Total Line A: 1,810.86  
 Story: 131145 REPLACE BOTH FUEL PUMPS,LIDS & SEALS.

PO#

-----

B MULTI POINT INSPECTION NOT COMPLETED THIS VISIT  
 MULTI-N CE MULTI POINT 0.00 0.00  
 INSPECTION NOT  
 COMPLETED THIS VISIT

Tech(s): 1871  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

-----

C EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS  
 10POWASH IEEPW EXTERIOR CAR WASH 0.40 0.00  
 PROVIDED AT NO CHARGE  
 TO OUR VALUED  
 CUSTOMERS

Tech(s): 1931  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
 Story: 131145 JOSE

-----

D\*\* GENERIC OP.  
 99POZ IEEPW GENERIC OP. 3.00 0.00

Tech(s): 1871  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Customer Pay

Labor	778.95
Parts	1,031.91
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	59.36
Deductible	0.00
Total Charges	1,870.22
Less Insurance/Adjustment	0.00
Sales Tax	130.91

# Repair Order Detail - Internal Copy

RO Number: 36146

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)788-1073

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 130,265

Payment type: VMC

Waiter: Yes

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 05/19/2011

Customer Comments: No

**A CUSTOMER STATES AIR SUSPENSION WARNING**

99POZ	CE	GENERIC OP.	7.00	915.95
Tech(s): 2817, 1868				
955-343-033-45		1 SPRING STRUT LEFT WI		1,397.60
955-343-034-45		1 SPRING STRUT RIGHT W		1,397.60
955-606-076-00		2 ACCELERATION SENSOR		332.52
N-103-389-03		2 HEX-HEAD BOLT 6X15		1.66
N-023-002-8		2 HEXAGON NUT		1.08
SUBL	IEERS	RENTAL OLSON		30.00
Pts:	3,130.46	Lbr: 915.95	Other: 30.00	Total Line A: 4,076.41
Story: 130265 REPL. BOTH FRONT AIR STRUT ASSEMBLIES				

**B MULTI POINT INSPECTION NOT COMPLETED THIS VISIT**

MULTI-N	CE	MULTI POINT INSPECTION NOT COMPLETED THIS VISIT	0.00	0.00
Tech(s): 2817				
Pts:	0.00	Lbr: .000	Other: 0.00	Total Line B: 0.00
Story: 130265 COMPLETED.				

**C\*\* ALIGNMENT**

44POZ	CE	ALIGNMENT	3.00	229.95
Tech(s): 1868				
Pts:	0.00	Lbr: 229.95	Other: 0.00	Total Line C: 229.95

Customer Pay

Labor	1,145.90
Parts	3,130.46
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	59.36
Deductible	0.00
Total Charges	4,335.72
Less Insurance/Adjustment	0.00
Sales Tax	303.49
<b>Total</b>	<b>4,639.21</b>

# Repair Order Detail - Internal Copy

RO Number: 35397

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)461-6666

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 127,523

Payment type: VMC

Waiter: Yes

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 03/15/2011

Customer Comments: No

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A C/S: CORNERING LIGHT WARNING  
XELEC CE DEFAULT 0.30 33.95  
Tech(s): 1871  
900-631-126-90 1 HALOGEN BULB 55W 24.87  
Pts: 24.87 Lbr: 33.95 Other: 0.00 Total Line A: 58.82

---

B C/S: BLOWER MOTOR MAKING LOUD HUMMING, AND DOESNT BLOW ANY AIR  
XACH CE DEFAULT 0.60 66.95  
Tech(s): 1871  
955-572-342-01 1 BLOWER 277.86  
Pts: 277.86 Lbr: 66.95 Other: 0.00 Total Line B: 344.81

---

C MULTI POINT INSPECTION NOT COMPLETED THIS VISIT  
MULTI-N CE MULTI POINT 0.00 0.00  
INSPECTION NOT  
COMPLETED THIS VISIT  
Tech(s): 1871  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

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## Customer Pay

Labor	100.90
Parts	302.73
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	48.44
Deductible	0.00
Total Charges	452.07
Less Insurance/Adjustment	0.00
Sales Tax	31.64
Total	483.71

# Repair Order Detail - Internal Copy

RO Number: 34340

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)788-1073

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 123,819

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXT

Promised date: 12/24/2010

Customer Comments: No

---

A CUST STATES BRAKE PAD WARNING IS ON  
42POZ CE \*BRAKE SYSTEM DIAG 5.00 652.95  
Tech(s): 1993  
955-351-939-15 1 BRAKE PAD REPAIR SET 259.09  
955-351-402-51 1 BRAKE DISC 197.71  
955-351-401-51 1 BRAKE DISC 197.71  
955-612-365-00 2 BRAKE WEAR CONTACT 35.18  
955-352-939-03 1 BRAKE PAD REPAIR SET 146.66  
955-352-401-31 2 BRAKE DISC 306.82  
955-612-365-30 2 WARNING CONTACT 35.18  
955-351-959-00 1 CALIPER MOUNT PLATE 50.51  
955-352-960-00 1 BRAKE SPRING KIT. 30.48  
Pts: 1,259.34 Lbr: 652.95 Other: 0.00 Total Line A: 1,912.29  
Story: 123819 REPLACED THE FRONT PADS AND SENSORS AND ROTORS AND SENSORS

---

B CUST STATES CK ENGINE LIGHT CAME ON IS OFF NOW  
07POZ CE \*FUEL SYSTEM DIAG 2.00 252.95  
Tech(s): 1993  
948-110-202-01 1 TANK VENT LINE 94.16  
Pts: 94.16 Lbr: 252.95 Other: 0.00 Total Line B: 347.11  
Story: 123819 HAD A FAULT P0441 EVAP EMM. SYSTEM INCORRECT FLOW NOT PRESENT - REPLACED THE EVAP PURGE VALVE - R+R THE ENGINE COVERS AND PLUG COVERS - EREASED THE FAULTS

---

C CUST STATES LOW OIL LIGHT IS ON  
99POZ CE GENERIC OP. 0.00 0.00  
Tech(s): 1993  
98BB00 2 0W/40 MOBILE ONE SYN 15.50  
Pts: 15.50 Lbr: 0.00 Other: 0.00 Total Line C: 15.50  
Story: 123819 TOPPED UP THE OIL AS NECESSARY

---

D WP0AA2A74BL010864, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER, A \$100 PAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.  
LNR3 CE WP0AA2A74BL010864, 0.00 0.00  
LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER, A \$100 PAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.  
Tech(s): 1993  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

---

E CUSTOMER HAS REQUESTED A MULIT-POINT INSPECTION BE PERFORMED AT

# Repair Order Detail - Internal Copy

RO Number: 34340

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)788-1073

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 123,819

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 12/24/2010

Customer Comments: No

**THE TIME**

MULTI-A	CE	CUSTOMER HAS REQUESTED A MULIT-POINT INSPECTION BE PERFORMED AT THE TIME	0.00	0.00
Tech(s): 1993				
GBK	CE	BRAKES ARE GOOD	0.00	0.00
Tech(s): 1993				
GBATT	CE	GBATT	0.00	0.00
Tech(s): 1993				
YTIRE	CE	TIRES GETTING CLOSE TO NEEDING REPLACEMENT	0.00	0.00
Tech(s): 1993				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line E: 0.00
Story: 123819 COMPLETE SEE LIST ON THE CK SHEET				

F		EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS		
10POWASH	IEEPW	EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS	0.00	0.00
Tech(s): 1931				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line F: 0.00

G**		CUST STATES REPLACE FRT CONTROL ARMS		
32POZ	CE	*FRT SUSPENSION DIAG	3.00	382.95
Tech(s): 1993				
		955-341-017-33	1 CONTROL ARM LEFT LOW	381.42
		955-341-018-33	1 CONTROL ARM RIGHT LO	381.42
Pts:	762.84	Lbr: 382.95	Other: 0.00	Total Line G: 1,145.79
Story: 123819 THE REAR BUSHINGS FOR THE CONTROL ARMS ARE DAMAGED - REPLACED THE LEFT AND RIGHT FRONT LOWER CONTROL ARMS				

H**		ALIGNMENT		
44POZ	CE	ALIGNMENT	3.00	229.95
Tech(s): 1993				
Pts:	0.00	Lbr: 229.95	Other: 0.00	Total Line H: 229.95
Story: 123819 COMPLETE -- STILL HAS 2 DIFFERNET BRANDS OF TIRES ON CAR AND RIGHT FRONT WORN ON THE INSIDE AND LEFT FRONT IS NEW AND DIFFERENT				

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RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact: (407)788-1073

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 123,819

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 12/24/2010

Customer Comments: No

I\*\* CUST STATES REPLACE REAR PADS

42POZ CE \*BRAKE SYSTEM DIAG 0.00 0.00

Tech(s): 1993

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line I: 0.00

Story: 123819 REPLACED THE REAR PADS AND SENSORS AND ROTORS

Customer Pay

Labor 1,518.80

Parts 2,131.84

Lube 0.00

Sublet 0.00

Miscellaneous/Shop Charge 24.36

Deductible 0.00

Total Charges 3,675.00

Less Insurance/Adjustment 0.00

Sales Tax 257.25

Total 3,932.25

# Repair Order Detail - Internal Copy

RO Number: 33354

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact: (407)788-1226

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 119,557

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 09/29/2010

Customer Comments: No

A C/S: REPLACE PLUGS

XENGINE	CE	DEFAULT	2.00	252.95
Tech(s): 1956				
999-170-221-90			8 SPARK PLUG	254.64
LABOR	CEZDL	DISCOUNT APPLIED	0.00	-25.00
Tech(s): 1956				
PARTS	CEZDP	DISCOUNT APPLIED	0.00	-25.00
Tech(s): 1956				
Pts:	254.64	Lbr: 202.95	Other: 0.00	Total Line A: 457.59

Story: 119557 REPLACED SPARK PLUGS

B CUSTOMER STATES GET EST. ON REPAINTING L/F HEADLIGHT WASHER COVER

88POZ	CE	BODY COMPONETS	0.00	0.00
Tech(s): 1956				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line B: 0.00

C CUSTOMER HAS REQUESTED A MULIT-POINT INSPECTION BE PERFORMED AT THE TIME

MULTI-A	CE	CUSTOMER HAS REQUESTED A MULIT-POINT INSPECTION BE PERFORMED AT THE TIME	0.00	0.00
Tech(s): 1956				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line C: 0.00

D EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS

10POWASH	IEEPW	EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS	0.40	0.00
Tech(s): 1931				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line D: 0.00

Customer Pay	
Labor	202.95
Parts	254.64
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	12.36
Deductible	0.00
Total Charges	469.95
Less Insurance/Adjustment	0.00
Sales Tax	32.90

# Repair Order Detail - Internal Copy

Total

502.85



# Repair Order Detail - Internal Copy

RO Number: 30903

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 110,088

Payment type: CPNS, CPNP,  
VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 03/03/2010

Customer Comments: No

A CUST STATES NOISE FROM WATER PUMP AREA

20POZ	CP	*COOLING SYS DIAG	4.00	516.95
Tech(s): 1993				
948-106-011-04		1 AS WATER PUMP		187.40
948-106-115-03		1 STEEL GASKET		9.21
000-043-301-05		1 ANTIFREEZE (3.79 L)		57.15
Pts:	253.76	Lbr: 516.95	Other: 0.00	Total Line A: 770.71

Story: 110088 FOUND THE WATER PUMP BEARINGS BAD - REPLACED THE WATER PUMP AND GASKET AND BLED COOLANT SYSTEM ( TURBO MOTOR)

B WP1AA2APXALA01065, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER, A \$100 PAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.

LNR3	CP	WP1AA2APXALA01065, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER, A \$100 PAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.	0.00	0.00
Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other: 0.00 Total Line B: 0.00

C MULTI POINT INSPECTION

MULTI-A	CP	MULTI POINT INSPECTION	0.00	0.00
Tech(s): 1993				
GTIRE	CP	TIRES IN GREEN	0.00	0.00
Tech(s): 1993				
GBK	CP	BRAKES ARE GOOD	0.00	0.00
Tech(s): 1993				
GBATT	CP	GBATT	0.00	0.00
Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other: 0.00 Total Line C: 0.00

Story: 110088 COMPLETE

D EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS

10POWASH	IWASH	EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS	0.40	0.00
Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other: 0.00 Total Line D: 0.00

# Repair Order Detail - Internal Copy

Customer Pay	
Labor	516.95
Parts	253.76
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	59.36
Deductible	0.00
Total Charges	830.07
Less Insurance/Adjustment	102.00
Sales Tax	58.11
Total	786.18

# Repair Order Detail - Internal Copy

RO Number: 30494

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 108,346

Payment type: CASH

Waiter: No

Service advisor: 2712

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 01/28/2010

Customer Comments: No

A	CUSTOMER STATES CHECK BRAKE LIGHTS			
	54POZ CP *CHASSIS ELEC DIAG		0.50	0.00
	Tech(s): 1819			
	999-631-024-90	1 BULB		10.52
	900-631-127-90	1 BULB 12V-21W		3.89
Pts:	14.41 Lbr:	0.00 Other:	0.00 Total Line A:	14.41

Customer Pay	
Labor	0.00
Parts	14.41
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	14.41
Less Insurance/Adjustment	0.00
Sales Tax	1.00
Total	15.41

# Repair Order Detail - Internal Copy

RO Number: 29850

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 105,090

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 12/01/2009

Customer Comments: No

A CUST STATES CORNERING LIGHT WARNING IS ON  
 82POZ CP BODY ELECTRIC 0.00 0.00  
 Tech(s): 2817  
 900-631-126-90 1 HALOGEN BULB 55W 22.47  
 Pts: 22.47 Lbr: 0.00 Other: 0.00 Total Line A: 22.47  
 Story: 105090 R/R RT. HEAD LAMP & REPL.CORNERING LIGHT BULB.

B CUST STATES COOLANTY LEAK FROM UNDER CAR  
 20POZ CP \*COOLING SYS DIAG 9.00 1,197.95  
 Tech(s): 2817  
 000-043-301-05 1 ANTIFREEZE (3.79 L) 54.96  
 948-110-145-01 2 INTAKE DISTRIB GASKE 75.06  
 955-106-323-50 1 WATER HOSE 32.15  
 130931 1 BRASS "T" FITTING 20.96  
 CCI-002-401 2 HOSE CLAMPS 5.90  
 98BB00 2 0W/40 MOBILE ONE SYN 15.50  
 Pts: 204.53 Lbr: 1,197.95 Other: 0.00 Total Line B: 1,402.48  
 Story: 105090 VERIFIED COOLANT LEAK UNDER CAR,I FILLED COLANT  
 RESERVOIR,PRESSURE TETSTED,LEAK COMING FROM BEHIND INTAKE  
 MANIFOLD,R/R INTAKE MANIFOLD,FOUND COOLANT PIPE "T"HOSE  
 SPLIT BELOW FIRE WALL.REPL.HOSE,FOUND OTHER "T" FITTING  
 WORN.I SOP,REPL.FITTING.ADDED COLLANT,INSTALLED  
 INTAKE.PRESSURE TESTED OK.ROAD TEST.OK..

C RENTAL CAR  
 97POZ CP SUBLET MISC 0.00 0.00  
 Tech(s): 2817  
 SUBL CP RENTAL TREVOR OLSON 30.00  
 Pts: 0.00 Lbr: 0.00 Other: 30.00 Total Line C: 30.00

D MULTI POINT INSPECTION  
 MULTI-A CP MULTI POINT INSPECTION 0.00 0.00  
 Tech(s): 2817  
 955-511-359-00 1 HOOD GAS STRUT 50.19  
 Pts: 50.19 Lbr: 0.00 Other: 0.00 Total Line D: 50.19  
 Story: 105090 INSPECTION COMPLETED.NOTE; CONTROL ARM BUSHINGS  
 WORN.SUSPENSION CLUNKS WHEN STOPPING.

E EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS  
 10POWASH IWASH EXTERIOR CAR WASH 0.00 0.00  
 PROVIDED AT NO CHARGE  
 TO OUR VALUED  
 CUSTOMERS

Tech(s): 1931

# Repair Order Detail - Internal Copy

RO Number: 29850

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 105,090

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 12/01/2009

Customer Comments: No

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Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00  
-----

Customer Pay

Labor

1,197.95

Parts

277.19

Lube

0.00

Sublet

30.00

Miscellaneous/Shop Charge

59.36

Deductible

0.00

Total Charges

1,564.50

Less Insurance/Adjustment

0.00

Sales Tax

109.51

Total

1,674.01

# Repair Order Detail - Internal Copy

Miscellaneous/Shop Charge	44.87
Deductible	0.00
Total Charges	3,266.49
Less Insurance/Adjustment	411.87
Sales Tax	197.03
Total	3,051.65

# Repair Order Detail - Internal Copy

RO Number: 19853

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 62,572

Payment type: CASH

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXT

Promised date: 08/27/2007

Customer Comments: No

A CUST STATESBRAKE BOOSTER FAILURE LIGHT IS ON IN DASH PANEL  
 42POZ IPS \*BRAKE SYSTEM DIAG 1.61 0.00  
 Tech(s): 1956  
 955-355-579-51 1 VACUUM LINE CONNECTI 87.24  
 Pts: 87.24 Lbr: 0.00 Other: 0.00 Total Line A: 87.24  
 Story: 62572 INSPECTED,REPLACED CRACKED LARGE VACUUM PUMP LI NE  
 ASM W/CHECK VALVES.CHECKED & ERASED FAULT.RO AD TESTED.

Customer Pay	0.00
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

# Repair Order Detail - Internal Copy

RO Number: 19779

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 62,441

Payment type: EXT, VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXIT

Promised date: 08/20/2007

Customer Comments: No

-----  
**A** CUST STATES BRAKE BOOSTER FAULTY LIGHT IS ON  
 42POZ CP \*BRAKE SYSTEM DIAG 1.30 148.95  
 Tech(s): 1956  
 955-355-617-02 1 VACUUM PUMP 187.68  
 Pts: 187.68 Lbr: 148.95 Other: 0.00 Total Line A: 336.63  
 Story: 62446 PWS TESTED,CHECKED VALUES,CHECKED FUSES,RELAYS.  
 REPLACED FAILED BOOSTER VACUUM PUMP.ERASED FAUL T.ROAD  
 TESTED SEVERAL TIMES.  
 -----

**B** CUST STATES SHIMMY AT 70MPH  
 40POZ CP WHEELS/TIRES 1.00 114.95  
 Tech(s): 1868  
 Pts: 0.00 Lbr: 114.95 Other: 0.00 Total Line B: 114.95  
 Story: 62441 BALANCED FOUR WHEELS  
 -----

**C** COURTESY INSP  
 99POZ IPS GENERIC OP. 0.00 0.00  
 Tech(s): 1956  
 SUBL IPS ENTERPRISE 30.00  
 Pts: 0.00 Lbr: 0.00 Other: 30.00 Total Line C: 30.00  
 Story: 62441  
 -----

**D\*\*** W725  
 50POZ WP CAMPAIGN 2.00 212.00  
 Tech(s): 1956  
 000-043-207-13 1 HARNESS REPAIR SET 13.96  
 Pts: 13.96 Lbr: 212.00 Other: 0.00 Total Line D: 225.96  
 Story: 62443 W725  
 -----

Customer Pay	
Labor	263.90
Parts	187.68
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	451.58
Less Insurance/Adjustment	125.04
Sales Tax	0.00
Total	326.54



# Repair Order Detail - Internal Copy

RO Number: 18584

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 57,997

Payment type: VMC

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 05/15/2007

Customer Comments: No

**A 60K**

00POZ	CPMC	BASE OP	3.00	299.85
Tech(s): 1956				
996-107-225-53				
900-123-106-30				
98BB05				
955-572-219-10				
1 OIL-FILTER INSERT 32.16				
2 ALUM SEAL RING 1.58				
9 OW/40 MOBIL 1 67.50				
1 POLLEN FILTER 59.58				
Pts:	160.82 Lbr:	299.85	Other:	0.00 Total Line A:
Story: 57999 60K SERVICE				

**B BRAKE WEAR LIGHT IS ON**

42POZ	CP	*BRAKE SYSTEM DIAG	2.50	290.95
Tech(s): 1956				
955-351-939-14				
955-351-401-51				
955-351-402-51				
955-612-365-00				
1 SET OF BRAKE PADS 231.40				
1 BRAKE DISC 184.74				
1 BRAKE DISC 184.74				
2 BRAKE WEAR CONTACT 46.16				
Pts:	647.04 Lbr:	290.95	Other:	0.00 Total Line B:
Story: 57999 REPLACED WORN FT BRAKES.ROAD TESTED.				

**C RIGHT FRONT DOOR SPEAKER RATTLES WITH BASE**

68POZ	IPS	INTERIOR TRIM	0.00	0.00
Tech(s): 1956				
Pts:	0.00 Lbr:	0.00	Other:	0.00 Total Line C:
Story: TEST DROVE TWICE AND COULD NOT DUPLICATE COMPLA INT.RESET STEREO SETTINGS,STEREO HAD MORE BASS THAN TREBLE.				

**D CUSTOMER SAYS THERE IS NOISE IN DASH UPON COLD START THAT SOUNDS LIKE THE TURN SIGNAL IS ON-LASTS NO MORE THAN 15 MINS.**

01POZ	IPS	ENGINE/HEAD ASSY	0.00	0.00
Tech(s): 1956				
Pts:	0.00 Lbr:	0.00	Other:	0.00 Total Line D:
Story: NOISE IS FLAP MOTORS FOR CLIMATE CONTROL-PORSCH E CONSIDERS THIS NORMAL.				

**E SERVICE WASH**

10POWASH	IPS	SERVICE WASH	0.40	0.00
Tech(s): 1918				
Pts:	0.00 Lbr:	0.00	Other:	0.00 Total Line E:

Customer Pay	
Labor	590.80
Parts	807.86
Lube	0.00

# Repair Order Detail - Internal Copy

Sublet	0.00
Miscellaneous/Shop Charge	44.87
Deductible	0.00
Total Charges	1,443.53
Less Insurance/Adjustment	0.00
Sales Tax	101.05
Total	1,544.58

# Repair Order Detail - Internal Copy

RO Number: 17938

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 55,793

Payment type: EXT, VMC

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 03/27/2007

Customer Comments: No

**A CUSTOMER SAYS THERE IS A COOLANT LEAK**

20POZ	CPS	*COOLING SYS DIAG	10.30	1,080.99
Tech(s): 1871				
948-110-145-01		2 INTAKE DISTRIB GASKE		33.60
948-106-049-05		1 AS COOLANT PIPE		51.28
948-106-059-03		1 COOLANT PIPE HEA		79.28
948-106-153-05		2 SEALING. WATER DIS		5.20
948-106-016-03		1 AS VENT LINE		34.02
948-106-123-03		1 THERMOSTAT HSNG GASK		3.16
948-106-401-01		1 SEALING RING		2.93
999-707-477-40		1 RUBBER O-RING		1.00
000-043-301-05		1 ANTIFREEZE (3.79 L)		45.36
SUBL	CPS	RENTAL CAR		150.00
Pts:	255.83	Lbr: 1,080.99	Other: 150.00	Total Line A: 1,486.82

Story: 55793 R&R ENGINE , REPLACE COOLANT PIPES UNDER INTAKE MANIFOLD.FILL COOLING SYSTEM.

**B SERVICE WASH**

10POWASH	IPS	SERVICE WASH	0.40	0.00
Tech(s): 1918				
		1 FREIGHT		24.00
Pts:	24.00	Lbr: 0.00	Other: 0.00	Total Line B: 24.00

Customer Pay	
Labor	1,080.99
Parts	255.83
Lube	0.00
Sublet	150.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	1,486.82
Less Insurance/Adjustment	1,286.82
Sales Tax	0.00
Total	200.00

# Repair Order Detail - Internal Copy

RO Number: 17685

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 55,055

Payment type: ETW, VMC

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXT

Promised date: 03/08/2007

Customer Comments: No

-----  
**A** CUSTOMER SAYS THERE IS A LOUD NOISE UNDER CAR UPON ACCELERATION  
 41POZ CPS DRIVESHAFT 1.90 199.41  
 Tech(s): 1956  
 955-421-020-23 1 CARDAN SHAFT FOR REA 702.79  
 Pts: 702.79 Lbr: 199.41 Other: 0.00 Total Line A: 902.20  
 Story: 55056 BROKEN DRIVESHAFT MOUNT INSPECTED & REPLACED  
 DRIVESHAFT  
 -----

**B** CUSTOMER SAYS THE A/C HAS A WHISTLE IN IT AT LOW FAN SPEEDS.  
 83POZ IPS \*A/C HEATER DIAG 0.00 0.00  
 Tech(s): 1956  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00  
 Story: ODDLY, ALL DASH VENTS WERE CLOSED, ONCE JUST ONE WAS CRACKED  
 OPEN THE WHISTLE WENT AWAY.  
 -----

**C** CUSTOMER SAYS THE RIGHT FRONT DOOR SPEAKER RATTLES AT CERTAIN  
 VOLUMES  
 82POZ IPS BODY ELECTRIC 0.00 0.00  
 Tech(s): 1956  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
 Story: CHECKED DOOR SPEAKER AND PANEL FOUND NOTHING LO OSE. UNABLE  
 TO DUPLICATE NOISE.  
 -----

**D** SERVICE WASH  
 10POWASH IPS SERVICE WASH 0.40 0.00  
 Tech(s): 1918  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00  
 -----

Customer Pay	
Labor	199.41
Parts	702.79
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	902.20
Less Insurance/Adjustment	702.20
Sales Tax	0.00
Total	200.00

# Repair Order Detail - Internal Copy

RO Number: 16308

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 49,424

Payment type: CASH

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 11/14/2006

Customer Comments: No

**A** CUSTOMER STATES THAT THE A/C QUILTS WORKING, SEE JOHN

85301900	WP	FAN REMOVED+REINSTD	0.50	53.00
Tech(s): 1916				
955-572-342-01				
				1 BLOWER
				154.28
Pts:	154.28	Lbr:	53.00	Other:
				0.00 Total Line A:
207.28				

Story: 49424 BLOWER MOTOR QUIT WORKING DUE TO INTERNAL MAGNET FAILURE INSTALLED NEW A/C BLOWER MOTOR

**B** CUSTOMER STATES THAT THE CRUISE CONTROL IS INOP

94360100	WP	STOP LIGHT SWITCH CHECKED	0.40	42.40
Tech(s): 1916				
955-613-110-33				
				1 PEDAL SWITCH
				8.26
94361900	WP	STOP LIGHT SWITCH REMOVED+REINSTD	0.30	31.80
Tech(s): 1916				
Pts:	8.26	Lbr:	74.20	Other:
				0.00 Total Line B:
82.46				

Story: 49424 INSPECTED AND FOUND BRAKE SWITCH BROKEN INTERNALLY. CONTACTS INSIDE WERE BROKEN. INSTALLED NEW SWITCH AND THAT WAS BROKEN AS WELL. ORDERED AND INSTALLED ANOTHER SWITCH AND NOW CRUISE WORKS CORRECTLY

**C** CUSTOMER STATES THAT THE TAILGATE FALLS DOWN WHEN LET GO, WONT STAY UP

55932000	WP	GAS SPRING REAR REMOVED+REINSTD	1.40	148.40
Tech(s): 1916				
955-512-550-03				
				2 GAS-FILLED STRUT
				113.94
Pts:	113.94	Lbr:	148.40	Other:
				0.00 Total Line C:
262.34				

Story: 49424 REAR GATE SHOCKS BLOWN OUT R+R REAR TRIM PANELS AND INSTALLED NEW REAR HATCH SHOCKS

**D** CUSTOMER STATES THAT THE TAILGATE SWITCH DOESNT RELEASE HATCH AT TIMES

55571900	WP	REAR LID ACTIVATION REMOVED+REINSTD	0.60	63.60
Tech(s): 1916				
Pts:	0.00	Lbr:	63.60	Other:
				0.00 Total Line D:
63.60				

Story: 49424 R+R REAR HATCH TRIM PANEL AND REPAIRED BROKEN TIP SWITCH

**E** CUSTOMER STATES THAT THE DRIVERS SIDE DOOR SPEAKER MAKES A RATTLING NOISE

82POZ	IPS	BODY ELECTRIC	0.20	0.00
Tech(s): 1916				

# Repair Order Detail - Internal Copy

RO Number: 16308

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 49,424

Payment type: CASH

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 11/14/2006

Customer Comments: No

Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line E:	0.00
Story: 49424 R+R DRIVERS DOOR PANEL AND INSPECTED SPEAKERS NO PROBLEM FOUND NO ABNORMAL NOISE HEARD FROM SPEAKERS							

F	SERVICE WASH						
	10POWASH	IPS	SERVICE WASH		0.40		0.00
	Tech(s): 1931						

Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line F:	0.00
Story: 49424							

G	CUSTOMER STATES THAT AT TIMES THE WARNING WILL COME UP WHEN HE HAS THE R/TURN SIGNAL ON						
	94561900	WP	BULB DIRECTION INDICATOR FR REMOVED+REIN		0.40		42.40
	Tech(s): 1916						

Pts:	0.00	Lbr:	42.40	Other:	0.00	Total Line G:	42.40
Story: 49424 R+R RIGHT FRONT HEADLIGHT AND FOUND THAT BULB HOLDER CONTACTS NOT CONNECTING PROPERLY.ADJUSTE D TABS TO MAKE PROPER CONTACT.							

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

# Repair Order Detail - Internal Copy

RO Number: 15800

RO Status:

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 47,028

Payment type:

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate:

Tag number:

Promised date: 10/09/2006

Customer Comments: No

A CUSTOMER SAYS THE A/C SYSTEM WOULD NOT BLOW SUFFICIENT AIR ON  
MANUAL OR AUTO.

85151950	WP	HEATING/FRESH AIR UNIT REMOVED+REINSTD	0.70	74.20
Tech(s): 1871				
70181900	WP	1 DASHBOARD REMOVED+REINSTD	3.80	65.87 402.80
Tech(s): 1871				
87031700	WP	A/C EVACUATE & RECHARGE	1.00	106.00
Tech(s): 1871				
Pts:	65.87	Lbr: 583.00	Other: 0.00	Total Line A: 648.87

B SERVICE WASH

10POWASH	IPS	SERVICE WASH	0.40	0.00
Tech(s): 1918				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line B: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 15048

RO Status:

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 43,349

Payment type:

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate:

Tag number:

Promised date: 08/14/2006

Customer Comments: No

A      CUSTOMER SAYS THE CHECK ENGINE LIGHT IS ON.

03350000	WP	ON BOARD DIAGNOSTIC SEE SRT GUIDE FOR DE	0.30	31.80
Tech(s): 1819				
1				
03350050	WP	ON BOARD DIAGNOSTIC	0.20	288.97 21.20
Tech(s): 1819				
20251900	WP	CARBON CANISTER REMOVED+REINSTD	0.90	95.40
Tech(s): 1819				
Pts:	288.97	Lbr:	148.40	Other: 0.00
				Total Line A: 437.37

B      CUSTOMER SAYS THE CAR WOULD NOT START THE OTHER DAY,CUSTOMER  
PULLED KEY OUT OF IGNITION AND REINSTALLED AND THE CAR STARTED.

07POZ	IPS		0.00	0.00
Tech(s): 1819				
Pts:	0.00	Lbr:	0.00	Other: 0.00
				Total Line B: 0.00

C      SERVICE WASH

10POWASH	IPS	SERVICE WASH	0.00	0.00
Tech(s): 1918				
Pts:	0.00	Lbr:	0.00	Other: 0.00
				Total Line C: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.



# Repair Order Detail - Internal Copy

RO Number: 13581

RO Status:

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 39,184

Payment type:

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate:

Tag number:

Promised date: 04/24/2006

Customer Comments: No

A 40K,REPLACE ALL WIPERS  
 00POZ CP BASE OP 5.00 480.00  
 Tech(s): 1993  
 Pts: 472.89 Lbr: 480.00 Other: 0.00 Total Line A: 952.89

B BRAKE FLUSH  
 00POZ CP BASE OP 1.50 144.00  
 Tech(s): 1993  
 Pts: 16.95 Lbr: 144.00 Other: 0.00 Total Line B: 160.95

C W401  
 50POZ WP CAMPAIGN 1.60 153.60  
 Tech(s): 1993  
 Pts: 273.00 Lbr: 153.60 Other: 0.00 Total Line C: 426.60

D W555  
 50POZ WP CAMPAIGN 0.30 28.80  
 Tech(s): 1993  
 Pts: 0.00 Lbr: 28.80 Other: 0.00 Total Line D: 28.80

E CUSTOMER SAYS THE LEFT DASH AND PASSENGER SIDE DOOR SPEAKERS ARE BLOWN.  
 82POZ WP BODY ELECTRIC 0.00 0.00  
 Tech(s): 1993  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00

F\*\* SERVICE WASH  
 10POWASH IPS SERVICE WASH 0.40 0.00  
 Tech(s): 1918  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00

G\*\* REPLACE REAR BRAKE PADS  
 42POZ CP 2.50 266.95  
 Tech(s): 1993  
 Pts: 263.56 Lbr: 266.95 Other: 0.00 Total Line G: 530.51

Customer Pay  
 Labor 890.95  
 Parts 753.40  
 Lube 0.00

# Repair Order Detail - Internal Copy

Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	1,644.35

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 10242

RO Status:

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 27,026

Payment type:

Waiter: No

Service advisor: 1798

Promised time: 05:00 PM

Estimate:

Tag number:

Promised date: 08/16/2005

Customer Comments: No

A	CUSTOMER SAYS THE PASSENGER SIDE FRONT DOOR WILL NOT OPEN				
	57111903	WP	DOOR HANDLE REMOVED+REINSTD	1.50	144.00
	Tech(s): 1819				
			1		28.31
	57171950	WP	DOOR LOCK REMOVED+REINSTD	1.00	96.00
	Tech(s): 1819				
Pts:	28.31	Lbr:	240.00	Other:	0.00
	Total Line A:				268.31
<hr/>					
B	ADD OIL AS NEEDED				
	00POZ	IPS	BASE OP	0.00	0.00
	Tech(s): 1819				
Pts:	0.00	Lbr:	0.00	Other:	0.00
	Total Line B:				0.00
<hr/>					
C	A506				
	50POZ	WP	CAMPAIGN	0.50	48.00
	Tech(s): 1819				
			1		11.14
Pts:	11.14	Lbr:	48.00	Other:	0.00
	Total Line C:				59.14
<hr/>					
D	W401				
	50POZ	WP	CAMPAIGN	1.60	153.60
	Tech(s): 1819				
Pts:	0.00	Lbr:	153.60	Other:	0.00
	Total Line D:				153.60
<hr/>					
E	W559				
	50POZ	WP	CAMPAIGN	0.30	28.80
	Tech(s): 1819				
			1		4.98
Pts:	4.98	Lbr:	28.80	Other:	0.00
	Total Line E:				33.78

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 276926

RO Status:

Customer: EXIT REAL ESTATE RESULTS  
 Phone(s): Contact: Main:  
 Vehicle: WP1AC29P54LA91423 2004 CAYEN

Click to View Cust Copy  
 Cell:  
 BLACK/BLK

Mileage: 25,273  
 Service advisor: 1798  
 Tag number:

Payment type:

Waiter: No  
 Estimate:  
 Customer Comments: No

A	W522		CAMPAIGN		0.00	117.95
	50POZ	W				
	Tech(s): 1956					
			1			0.01
	MISC	W	MISC. SHOP CHARGES			9.50
Pts:	0.01	Lbr:	117.95	Other:	9.50	Total Line A: 127.46

B	CUSTOMER SAYS THE DISPLAY ON RADIO THAT SHOWS WHAT SONG IS PLAYING HAS SHOWN THE SAME SONG FOR DAYS NOW.					
	82POZZ0012	I	INSPECT SOUND SYSTEM		0.00	0.00
	Tech(s): 1956					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line B: 0.00

C	BALANCE AND ROTATE					
	40POZZ0010	C	INSP WHEELS/TIRES		0.00	0.00
	Tech(s): 1868					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line C: 0.00

D	WASH CAR FOR SERVICE					
	10POWASH	I	SERVICE WASH		0.00	0.00
	Tech(s): 6211					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line D: 0.00

	Customer Pay
	Labor
	Parts
	Lube
	Sublet
	Miscellaneous/Shop Charge*
	Total Charges**
	0.00
	0.00
	0.00
	0.00
	0.00
	0.00

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 272225

RO Status:

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 24,137

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: No

---

A

42PO14D	C			0.00		476.15
Tech(s):	1993					
		1				388.83
MISC	C	MISC. SHOP CHARGES				60.45
Pts:	388.83	Lbr:	476.15	Other:	60.45	Total Line A: 925.43

---

B

CUSTOMER STATES THAT THERE IS A NOISE FROM THE ENGINE, POSSIBLY BELT OR PULLEY

13POZ	W	BELTS & DRIVE		0.00		0.00
Tech(s):	1993					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line B: 0.00

---

Customer Pay	
Labor	476.15
Parts	388.83
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	60.45
Total Charges**	925.43

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 259592

RO Status:

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 19,904

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: No

A	20K		15K SERVICE GAS	0.00	648.90
	00PO1152	C			
	Tech(s): 1993				
	MISC	C	1		132.45
			MISC. SHOP CHARGES		64.17
Pts:	132.45	Lbr:	648.90	Other:	64.17 Total Line A: 845.52

B	A311		993 EXHAUST TIPS	0.00	0.00
	50POS01	W			
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line B: 0.00

C	A404		CAMPAIGN	0.00	0.00
	50POZ	W			
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line C: 0.00

D	W420		PORSCHE RECALL	0.00	0.00
	50POZ01	W			
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line D: 0.00

E	W424		CAMPAIGN	0.00	0.00
	50POZ02	W			
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line E: 0.00

F	W516		REAR LID CORROSION	0.00	0.00
	50POZZ103	W			
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line F: 0.00

G	WASH CAR FOR SERVICE				
	10POWASH	I	SERVICE WASH	0.00	0.00
	Tech(s): 1918				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line G: 0.00

H	REMOVE DASH TRIM HANGING OUT OF DASH				
	68POZ	W	INTERIOR TRIM	0.00	0.00
	Tech(s): 1993				
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line H: 0.00

I	DRIVERS DOOR TRIM LOOSE.				
	68POZZ0010	W	INSPECT INT TRIM	0.00	0.00
	Tech(s): 1993				

# Repair Order Detail - Internal Copy

RO Number: 259592

RO Status:

Customer: EXIT REAL ESTATE RESULTS

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Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 19,904

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: No

-----  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line I: 0.00  
 -----

J  
 44PO2002 C 0.00 0.00 0.00  
 Tech(s): 1868

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line J: 0.00  
 -----

K  
 40PO2004 C ROTATE TIRES 0.00 0.00 0.00  
 Tech(s): 1868

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line K: 0.00  
 -----

L TWICE NOW,WHEN CUSTOMER GOES TO START CAR,NOTHING HAPPENS.  
 REMOVING KEY AND REINSERTING CAR THEN STARTS  
 07POZZ0011 W CIS DIAGNOSIS 0.00 0.00 0.00  
 Tech(s): 1993

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line L: 0.00  
 -----

Customer Pay	
Labor	648.90
Parts	132.45
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	64.17
<b>Total Charges**</b>	<b>845.52</b>

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 223232

RO Status:

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 4,284

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: No

A	CUSTOMER SAYS THE REVERSE LIGHT WARNING COMES UP ON THE DISPLAY AND THE RIGHT SIDE REVERSE LIGHT IS OUT.								
	54POZZ0010	W	INSP CHASSIS ELECT		0.00				25.43
	Tech(s): 1993								
			1						1.12
Pts:	1.12	Lbr:	25.43	Other:	0.00	Total Line A:			26.55

	Customer Pay	
	Labor	0.00
	Parts	0.00
	Lube	0.00
	Sublet	0.00
	Miscellaneous/Shop Charge*	0.00
	Total Charges**	0.00

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.



# Repair Order Detail - Internal Copy

RO Number: 217213

RO Status:

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 1,263

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: No

A CUSTOMER SAYS THE CAR VIBRATES AT HIGHWAY SPEEDS					
40POZZ0010	W	INSP WHEELS/TIRES	0.00		101.70
Tech(s): 1868					
MISC	W	MISC. SHOP CHARGES			66.30
Pts:	0.00	Lbr: 101.70	Other: 66.30	Total Line A:	168.00

B PAINT SCRATCH ON RIGHT MIRROR					
96POZ	I	SUBLET BODY SHOP	0.00		0.00
Tech(s): 1918					
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line B:	0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
<b>Total Charges**</b>	<b>0.00</b>

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 212908

RO Status:

Customer: PORSCHE OF ORLANDO

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 7

Payment type:

Waiter: No

Service advisor: 1798

Estimate:

Tag number:

Customer Comments: Yes

A	PERFORM PDI		PREDELIVERY INSP	0.00	375.95
	99PO1PDI				
	Tech(s): 1871				
	MISC		MISC. SHOP CHARGES		35.04
Pts:	0.00	Lbr:	375.95	Other:	35.04
				<b>Total Line A:</b>	<b>410.99</b>

B	DETAIL		DETAIL	0.00	0.00
	10POZ				
	Tech(s): 1918				
Pts:	0.00	Lbr:	0.00	Other:	0.00
				<b>Total Line B:</b>	<b>0.00</b>

	Customer Pay
	Labor 0.00
	Parts 0.00
	Lube 0.00
	Sublet 0.00
	Miscellaneous/Shop Charge* 0.00
	<b>Total Charges** 0.00</b>

\*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

\*\*Total Charges includes any Insurance/Adjustment originally on RO.

# Repair Order Detail - Internal Copy

RO Number: 29351

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 103,171

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 10/19/2009

Customer Comments: No

**A CUST STATES REPLACE STARTER**

82POZ	CP	BODY ELECTRIC	9.00	1,197.95																																													
Tech(s): 1993																																																	
948-604-106-X																																																	
948-106-049-07																																																	
999-512-389-01																																																	
948-106-240-00																																																	
948-106-230-00																																																	
999-707-370-41																																																	
948-106-059-06																																																	
948-110-145-01																																																	
000-043-301-05																																																	
<table border="0" style="width: 100%;"> <tr> <td style="width: 10%;">1 STARTER</td> <td style="width: 10%;"></td> <td style="width: 50%;"></td> <td style="width: 15%; text-align: right;">662.71</td> <td style="width: 15%;"></td> </tr> <tr> <td>1 COOLANT PIPE.LOWER.</td> <td></td> <td></td> <td style="text-align: right;">201.29</td> <td></td> </tr> <tr> <td>2 HOSE CLAMP.</td> <td></td> <td></td> <td style="text-align: right;">15.52</td> <td></td> </tr> <tr> <td>1 HOSE. COOLANT PIPE.L</td> <td></td> <td></td> <td style="text-align: right;">15.54</td> <td></td> </tr> <tr> <td>1 NECK. COOLANT PIPE.</td> <td></td> <td></td> <td style="text-align: right;">53.55</td> <td></td> </tr> <tr> <td>2 O-RING</td> <td></td> <td></td> <td style="text-align: right;">32.36</td> <td></td> </tr> <tr> <td>1 AS COOLANT PIPE</td> <td></td> <td></td> <td style="text-align: right;">244.61</td> <td></td> </tr> <tr> <td>2 INTAKE DISTRIB GASKE</td> <td></td> <td></td> <td style="text-align: right;">75.06</td> <td></td> </tr> <tr> <td>1 ANTIFREEZE (3.79 L)</td> <td></td> <td></td> <td style="text-align: right;">54.96</td> <td></td> </tr> </table>					1 STARTER			662.71		1 COOLANT PIPE.LOWER.			201.29		2 HOSE CLAMP.			15.52		1 HOSE. COOLANT PIPE.L			15.54		1 NECK. COOLANT PIPE.			53.55		2 O-RING			32.36		1 AS COOLANT PIPE			244.61		2 INTAKE DISTRIB GASKE			75.06		1 ANTIFREEZE (3.79 L)			54.96	
1 STARTER			662.71																																														
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2 O-RING			32.36																																														
1 AS COOLANT PIPE			244.61																																														
2 INTAKE DISTRIB GASKE			75.06																																														
1 ANTIFREEZE (3.79 L)			54.96																																														
Pts: 1,355.60		Lbr: 1,197.95		Other: 0.00	Total Line A: 2,553.55																																												

Story: 103171 R+R THE ENGINE COVERS,INKAE MANIFOLD,AND PULLED OUT THE STARTER AND HAD COOLANT IN THE VEE- REPLACED THE COOLANT PIPES AND STARTER BLEED THE COOLANT SYSTEM

**B CUST STATES BULB WARNING IS ON**

82POZ	CP	BODY ELECTRIC	0.00	0.00	
Tech(s): 1993					
N-017-753-8					
2 BULB					
Pts: 20.24		Lbr: 0.00		Other: 0.00	Total Line B: 20.24

Story: 103171 CKED THE LIGHT FOUND THE LEFT AND RIGHT FRONT PARKING LIGHTS INOP R+R THE LEFT AND RIGHT HEADLIGHT ASSEMBLE AND REPLACED THE BULBS

**C WP1AA29P29LA01447, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER,A \$100 PER DAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.**

LNR2	CP	WP1AA29P29LA01447, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER,A \$100 PER DAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.	0.00	0.00	
Tech(s): 1993					
Pts: 0.00		Lbr: 0.00		Other: 0.00	Total Line C: 0.00

**D COURTESY INSP**

99POZ	IPS	GENERIC OP.	1.00	0.00	
Tech(s): 1993					
Pts: 0.00		Lbr: 0.00		Other: 0.00	Total Line D: 0.00
Story: 103171 COMPLETE					

# Repair Order Detail - Internal Copy

RO Number: 29351

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 103,171

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 10/19/2009

Customer Comments: No

```

-----
E      EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS
      10POWASH      IWASH      EXTERIOR CAR WASH      0.40      0.00
      PROVIDED AT NO CHARGE
      TO OUR VALUED
      CUSTOMERS

      Tech(s): 1931
Pts:      0.00 Lbr:      0.00 Other:      0.00 Total Line E:      0.00
-----
    
```

```

Customer Pay
Labor      1,197.95
Parts      1,375.84
Lube      0.00
Sublet      0.00
Miscellaneous/Shop Charge      59.22
Deductible      0.00
Total Charges      2,633.01
Less Insurance/Adjustment      0.00
Sales Tax      184.31
Total      2,817.32
    
```

# Repair Order Detail - Internal Copy

RO Number: 28535

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 99,394

Payment type: CPNP, VMC

Waiter: Yes

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXIT

Promised date: 08/11/2009

Customer Comments: No

```

-----
A      CUST STATES REPLACE SOP WINDOW SWITCH
72POZ      CP      DOORS/WINDOW MECH      0.00      0.00
  Tech(s): 1871
  955-613-156-01      1 MULTI- SWITCH      96.21
Pts:      96.21 Lbr:      0.00 Other:      0.00 Total Line A:      96.21
Story: 99394  REPLACE SOP DRIVERS WINDOW SWITCH.
-----
    
```

```

-----
B**    COURTESY INSP
99POZ      IPS      GENERIC OP.      1.00      0.00
  Tech(s): 1871
Pts:      0.00 Lbr:      0.00 Other:      0.00 Total Line B:      0.00
-----
    
```

```

-----
Customer Pay
Labor      0.00
Parts      96.21
Lube       0.00
Sublet     0.00
Miscellaneous/Shop Charge  0.00
Deductible 0.00
Total Charges 96.21
Less Insurance/Adjustment 10.00
Sales Tax  6.73
Total     92.94
    
```

# Repair Order Detail - Internal Copy

RO Number: 28424

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 99,115

Payment type: VMC

Waiter: Yes

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 08/03/2009

Customer Comments: No

A CUST STATES CAR CRANKING VERY SLOWLY REPLACE BATTERY IF NESSASARY

82POZ	CP	BODY ELECTRIC	1.50	188.95
Tech(s): 1916				
955-611-110-20				
		1 DRY BATTERY 110A.		305.05
		2 1 GAL BATT ACID		17.50
		1 BATTERY FEE		1.50
Pts:	324.05	Lbr:	188.95	Other:
			0.00	Total Line A: 513.00

B CUST STATES L /FRT WINDOW SWITCH IS BROKEN

82POZ	CP	BODY ELECTRIC	0.00	0.00
Tech(s): 1916				
Pts:	0.00	Lbr:	0.00	Other:
			0.00	Total Line B: 0.00

C COURTESY INSP

99POZ	CP	GENERIC OP.	0.00	0.00
Tech(s): 1916				
Pts:	0.00	Lbr:	0.00	Other:
			0.00	Total Line C: 0.00

D EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS

10POWASH	IWASH	EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS	0.00	0.00
Tech(s): 1931				
Pts:	0.00	Lbr:	0.00	Other:
			0.00	Total Line D: 0.00

Customer Pay	
Labor	188.95
Parts	324.05
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	59.11
Deductible	0.00
Total Charges	572.11
Less Insurance/Adjustment	0.00
Sales Tax	40.05
Total	612.16

# Repair Order Detail - Internal Copy

RO Number: 27571

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 95,204

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 05/26/2009

Customer Comments: No

A CUST STATES PERFORM 20K SERVICE  
 99POZ CPMC GENERIC OP. 3.00 299.85  
 Tech(s): 2817  
 996-107-225-53 1 OIL-FILTER INSERT 34.92  
 900-123-106-30 2 ALUM SEAL RING 3.32  
 98BB00 9 0W/40 BULK OIL 69.75  
 Pts: 107.99 Lbr: 299.85 Other: 0.00 Total Line A: 407.84  
 Story: 95204 SERVICE COMPLETED.

B CUST STATES PAD WARNING IS ON  
 42POZ CP \*BRAKE SYSTEM DIAG 1.00 124.95  
 Tech(s): 2817  
 955-351-939-14 1 SET OF BRAKE PADS 255.28  
 955-612-365-00 2 BRAKE WEAR CONTACT 53.38  
 955-559-547-00 5 MOULDING CLIP 7.90  
 Pts: 316.56 Lbr: 124.95 Other: 0.00 Total Line B: 441.51  
 Story: 95204 REPL.WORN FRT. PADS & SENSORS,ROTORS OK

C CUST STATES COOLANT LIGHT CAME ON  
 20POZ CP \*COOLING SYS DIAG 0.00 0.00  
 Tech(s): 2817  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
 Story: 95204 I ADDED COOLANT,PRESSURE TESTED SYSTEM.OK

D COURTESY INSP  
 99POZ CP GENERIC OP. 0.00 0.00  
 Tech(s): 2817  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00  
 Story: 95204 INSPECTION COMPLETED.NOTE;LOW HORN INOP,CAR CRANKS SLOWLY,COOLANT LEAKING.

E EXTERIOR CAR WASH PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS  
 10POWASH IWASH EXTERIOR CAR WASH 0.40 0.00  
 PROVIDED AT NO CHARGE TO OUR VALUED CUSTOMERS  
 Tech(s): 1931  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00

F WP1AA29P09LA06551, LOANER CAR PROVIDED AT NO CHARGE TO THE CUSTOMER, A \$100 PER DAY VALUE AS A COURTESY TO OUR VALUED CUSTOMER.  
 LNR7 CP WP1AA29P09LA06551, 0.00 0.00  
 LOANER CAR PROVIDED AT NO CHARGE TO THE

# Repair Order Detail - Internal Copy

RO Number: 27571

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 95,204

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 06:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 05/26/2009

Customer Comments: No

CUSTOMER, A \$100 PER  
DAY VALUE AS A  
COURTESY TO OUR  
VALUED CUSTOMER.

Pts:	Tech(s): 1931	Lbr:	0.00	Other:	0.00	Total Line F:	0.00
------	---------------	------	------	--------	------	---------------	------

G**	CUSTOMER SAYS SILL TRIM IS LOOSE			
	88POZ CP BODY COMPONENTS	0.30		33.95

Pts:	Tech(s): 2817	Lbr:	33.95	Other:	0.00	Total Line G:	33.95
------	---------------	------	-------	--------	------	---------------	-------

Story: 95204 REPL.KLIPS ON DRIVERS SIDE SILL.OK

Customer Pay	
Labor	458.75
Parts	424.55
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	59.75
Deductible	0.00
Total Charges	943.05
Less Insurance/Adjustment	0.00
Sales Tax	66.02
Total	1,009.07



# Repair Order Detail - Internal Copy

RO Number: 26669

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 91,076

Payment type: VMC

Waiter: Yes

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 03/11/2009

Customer Comments: No

A	CUST STATES WHEN TURNING WATER LEAKS ON DRIVERS FEET				
	83POZ	CP	*A/C HEATER DIAG	0.50	55.95
	Tech(s): 1993				
Pts:	0.00	Lbr:	55.95	Other:	0.00
	Total Line A:				55.95
	Story: 91076 R+R THE RIGHT UNDER DASH PANEL AND CLEANED OUT THE				
	AC DRAINS				

Customer Pay	
Labor	55.95
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	6.71
Deductible	0.00
Total Charges	62.66
Less Insurance/Adjustment	0.00
Sales Tax	4.39
Total	67.05

# Repair Order Detail - Internal Copy

RO Number: 24014

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

[Click to View Cust Copy](#)

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 78,895

Payment type: CASH

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXIT

Promised date: 07/28/2008

Customer Comments: No

A CUST STATES ENGINE DOES RUN SMOOTH WHEN COLD OR REFUELED AND HAS NOISE FROM FRONT OF ENGINE

07POZ	IPS	*FUEL SYSTEM DIAG	1.10	0.00
Tech(s): 2817				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line A: 0.00

Story: 78895 CAR STARTS SLIGHT ROUGHNESS,ROAD TEST OK,CK. FOR CODES NONE.CK/ FOR INATKE VACCUM LEAKS.RECOMEND SOME FUEL INJECTION CLEANER,& SEVERAL TANKS OF GAS.

B CUST STATES DOME LIGHT NOT WORKING

82POZ	IPS	BODY ELECTRIC	0.00	0.00
Tech(s): 2817				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line B: 0.00

Story: 78895 ESTIMATE FOR A DOME LAMP ASSEMBLY.

Customer Pay	0.00
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

# Repair Order Detail - Internal Copy

RO Number: 23869

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 78,510

Payment type: EXT, CPNS,  
CPNP

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 07/22/2008

Customer Comments: No

A CUST STATES ENG SEEMS TO RUN ROUGH  
 07POZ CP \*FUEL SYSTEM DIAG 1.00 114.95  
 Tech(s): 2817  
 999-170-221-90 1 SPARK PLUG 26.66  
 208 1 44K DECARBONIZ 22.95  
 CCI-002-401 1 HOSE CLAMPS 2.95

Pts: 52.56 Lbr: 114.95 Other: 0.00 Total Line A: 167.51

Story: 78510 VERIFIED MIS FIRE,AFTER SEVERAL ROAD TEST,CK.FUEL  
 QUALITY,BY POURING SOM,E INTO A CLEAR GLASS.. CK. CODES,HAS  
 MIS FIRE CODE FOR CYL.4..CK.SPARK PLUGS & COILS,I REPL.CYL.4  
 SPARK PLUG,& MOVED COIL TO CYL.1 ERRASED CODE.& road tested  
 CAR.STILL HAS CODE FOR CYL.4 MIS FIRE.I CK. FOR VACCUME  
 LEAKS & FOUND LEAK AT REAR OF INTAKE MANIFOLD.I R/R MANIFOLD  
 & FOUND BURNT GASKET,REPL.GASKET, & REPAIRED A VACCUM LINE  
 AT REAR OF INTAKE..ROAD TEST.OK

B CUST STATES INTERIOR DOME LIGHT  
 82POZ CP BODY ELECTRIC 0.20 20.95  
 Tech(s): 2817  
 999-631-032-90 1 BULB 2.21  
 955-572-710-00 3 PLUG 4.62

Pts: 6.83 Lbr: 20.95 Other: 0.00 Total Line B: 27.78

Story: 78510 MADE EST. FOR BAD DOME LAMP ASSEMBLY.

C COURTESY INSP  
 99POZ IPS GENERIC OP. 0.00 0.00  
 Tech(s): 2817

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Story: 78510 INSPECTION COMPLETED.

D SERVICE WASH  
 10POWASH IWASH SERVICE WASH 0.40 0.00  
 Tech(s): 1931

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Story: 78510 JOSE

E\*\* CUST STATES ENGINE RUNS ROUGH  
 07POZ CPS \*FUEL SYSTEM DIAG 3.00 314.85  
 Tech(s): 2817  
 948-110-145-01 2 INTAKE DISTRIB GASKE 45.24

Pts: 45.24 Lbr: 314.85 Other: 0.00 Total Line E: 360.09

Customer Pay

# Repair Order Detail - Internal Copy

Labor	450.75
Parts	104.63
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	23.44
Deductible	0.00
Total Charges	578.82
Less Insurance/Adjustment	233.24
Sales Tax	15.30
Total	360.88

# Repair Order Detail - Internal Copy

RO Number: 23307

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 76,314

Payment type: VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TOLSO

Promised date: 05/28/2008

Customer Comments: No

A CUST STATES BRAKE BOOSTER WARNING IS ON  
 42POZ CP \*BRAKE SYSTEM DIAG 2.00 230.95  
 Tech(s): 1871  
 955-355-577-51 1 VACUUM LINE BRAKE BO 159.77  
 Pts: 159.77 Lbr: 230.95 Other: 0.00 Total Line A: 390.72  
 Story: 76314 CHECK FAULTS SEE ATTACHED , FOUND LEAKING VACUM  
 LINE TO BRAKE BOOSTER.R&R FRONT COWL & REPLACE VACUM LINE.

B CUST STATES R/FRT SPEAKER RATTLES OR IS BLOWN  
 82POZ CP BODY ELECTRIC 0.00 0.00  
 Tech(s): 1871  
 955-645-020-01 1 WOOFER 133.34  
 FREIGHT 1 FREIGHT 20.00  
 Pts: 153.34 Lbr: 0.00 Other: 0.00 Total Line B: 153.34  
 Story: 76314 R&R RIGHT SIDE DOOR PANEL . REPLACE SOP SPEAKER.

C CUST STATES STILL RUNS ROUGH AFTER FILL UP  
 07POZ IPS \*FUEL SYSTEM DIAG 3.00 0.00  
 Tech(s): 1871  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
 Story: 76314 CHECK FAULTS , FOUND MISFIES CYL. 8 , FOUND POOR  
 CONNECTION AT INJECTOR , REPAIR.

D COURTESY INSP  
 99POZ IPS GENERIC OP. 0.00 0.00  
 Tech(s): 1871  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00  
 Story: 76314 COMPLETE

E SERVICE WASH  
 10POWASH IWASH SERVICE WASH 0.40 0.00  
 Tech(s): 1931  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00  
 Story: 76314 JOSE

Customer Pay	
Labor	230.95
Parts	313.11
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	43.91
Deductible	0.00
Total Charges	587.97
Less Insurance/Adjustment	0.00

# Repair Order Detail - Internal Copy

Sales Tax  
Total

41.16  
629.13

# Repair Order Detail - Internal Copy

RO Number: 23236

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 76,030

Payment type: EXT, CPNS,  
VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXTIT

Promised date: 05/21/2008

Customer Comments: No

-----  
A CUST STATES PERFORM 80K SERVICE

99POZ	CPMC	GENERIC OP.	5.50	549.73
Tech(s): 1871				
996-107-225-53		1 OIL-FILTER INSERT		33.78
900-123-106-30		2 ALUM SEAL RING		1.66
98BB05		9 0W/40 MOBIL 1		69.75
955-572-219-10		1 POLLEN FILTER		53.76
999-170-221-90		8 SPARK PLUG		213.28
955-110-131-00		2 AIR CLEANER CARTRIDG		80.22
900-219-009-30		1 SCREW PLUG. OIL COLL		6.66
M5-06		1 WASHER SOLV		2.45
948-602-104-05		4 PENCIL COIL		133.80
Pts:	595.36 Lbr:	549.73 Other:	0.00	Total Line A: 1,145.09
Story: 76030 80K SERVICE COMPLETE				

-----  
B CUST STATES PERFORM BRAKE FLUSH

99POZ	CPMC	GENERIC OP.	1.50	149.93
Tech(s): 1871				
		1 DOT 4 BRAKE FLUID		17.95
Pts:	17.95 Lbr:	149.93 Other:	0.00	Total Line B: 167.88
Story: 76030 BRAKE FLUSH COMPLETE				

-----  
C CUST STATES WHEN HE FILLS TANK CAR RUNS ROUGH

07POZ	CP	*FUEL SYSTEM DIAG	2.00	230.95
Tech(s): 1871				
948-110-202-01		1 TANK VENT LINE		84.42
948-107-214-51		1 LINE. ENGINE VENTILA		54.06
FREIGHT		1 FREIGHT		3.27
Pts:	141.75 Lbr:	230.95 Other:	0.00	Total Line C: 372.70
Story: 76030 REPLACE TANK VENT VALVE.				

-----  
D CUST STATES BRAKE PAD WARNING IS ON

42POZ	CP	*BRAKE SYSTEM DIAG	2.50	290.95
Tech(s): 1871				
955-352-939-02		1 SET OF BRAKE PADS		171.62
955-612-365-30		2 WARNING CONTACT		49.32
955-352-401-31		2 BRAKE DISC		307.74
Pts:	528.68 Lbr:	290.95 Other:	0.00	Total Line D: 819.63
Story: 76030 REPLACE REAR PADS , SENSORS & ROTORS				

-----  
E CUST STATES STATIC FROM RADIO FM

82POZ	IPS	BODY ELECTRIC	0.00	0.00
Tech(s): 1871				
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line E: 0.00

# Repair Order Detail - Internal Copy

RO Number: 23236

RO Status: CLOSED

Customer: EXIT REAL ESTATE RESULTS

Click to View Cust Copy

Phone(s): Contact:

Main: (407)788-1073

Cell: (407)461-6666

Vehicle: WP1AC29P54LA91423

2004 CAYEN

BLACK/BLK

Mileage: 76,030

Payment type: EXT, CPNS,  
VMC

Waiter: No

Service advisor: 2806

Promised time: 05:00 PM

Estimate: 0.00

Tag number: TEXT

Promised date: 05/21/2008

Customer Comments: No

Story: 76030 CHECK FOR STORED CODES , NONE.RECEPTION SEEMS  
NORMAL FOR OTHER STATIONS.MAY BE PROBLEM WITH PRESET  
STATIONS BROADCAST.

F CUST STATES R/FRT DOOR SPEAKERS RATTLE MAY BE LOOSE  
82POZ IPS BODY ELECTRIC 0.00 0.00  
Tech(s): 1871  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00  
Story: 76030 COULD NOT VERIFY RATTLE , NO REPAIR MADE.

G COURTESY INSP  
99POZ IPS GENERIC OP. 0.00 0.00  
Tech(s): 1871  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line G: 0.00  
Story: 76030 COMPLETE

H SERVICE WASH  
10POWASH IWASH SERVICE WASH 0.40 0.00  
Tech(s): 1931  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line H: 0.00  
Story: 76030 JOSE

I\*\* CUST STATES REPLACE DRIVE BELT  
13POZ CP BELTS & DRIVE 1.20 137.95  
Tech(s): 1871  
P999-192-380-50 1 DRIVE BELT 126.50  
Pts: 126.50 Lbr: 137.95 Other: 0.00 Total Line I: 264.45  
Story: 76030 REPLACE CRACKED DRIVE BELT.

J\*\* CUST STATES CAR RUNS ROUGH AT IDLE  
07POZ CPS \*FUEL SYSTEM DIAG 2.40 276.00  
Tech(s): 1871  
955-375-101-12 1 ENGINE SUSPEN ARM. 105.07  
948-602-104-05 4 PENCIL COIL 70.80  
Pts: 175.87 Lbr: 276.00 Other: 0.00 Total Line J: 451.87  
Story: 76030 REPLACE ALL COILS , CRACKED.

Customer Pay	
Labor	
Parts	1,635.51
Lube	1,586.11
Sublet	0.00
	0.00