

Vehicle History Report

02/22/2020 12:46 AM

VIN: WP0AB2A9XCS120209

2012 PORSCHE 911

Repair Order: 732687	Mileage: 36867	Total: \$0.00
Open Date: 02/19/2020	Closed Date: 02/19/2020	Advisor : John Decaprio
Owner: VEHICLE INVENTORY*		

Service: CFDU CLEAN FOR DELIVERY USED VEHICLE

Type: IDU	Technician: Eric Voorheis	Comeback: N
Labor: \$30.00	Parts: \$0.00	Misc: \$0.00
Complaint: CLEAN FOR DELIVERY USED VEHICLE		
Cause:		
Correction:		

Repair Order: 731445	Mileage: 36865	Total: \$0.00
Open Date: 02/07/2020	Closed Date: 02/07/2020	Advisor : John Decaprio
Owner: VEHICLE INVENTORY*		

Service: DPC FULL COMPLETE DETAIL PREOWNED VEHICLE

Type: IDU	Technician: Jorge Franco	Comeback: N
Labor: \$135.00	Parts: \$0.00	Misc: \$0.00
Complaint: FULL COMPLETE DETAIL PREOWNED VEHICLE		
Cause:		
Correction:		

Repair Order: 730400	Mileage: 36832	Total: \$0.00
Open Date: 01/28/2020	Closed Date: 02/05/2020	Advisor : William Smith
Owner: VEHICLE INVENTORY*		

Service: S10 REPLACE REAR LID SHOCKS

Type: IUP	Technician: Austin Schneider	Comeback: N
Labor: \$63.50	Parts: \$114.78	Misc: \$0.00
Complaint: REPLACE REAR LID SHOCKS		
Cause:		
Correction:		

Service: 1TIRE MOUNT AND BALANCE 1 TIRE ONLY

Type: IUP	Technician: Austin Schneider	Comeback: N
Labor: \$40.00	Parts: \$273.33	Misc: \$0.00
Complaint: MOUNT AND BALANCE 1 TIRE ONLY		
Cause:		
Correction:		

Service: CPO PERFORM PREOWNED CERTIFIED INSPECTION

Type: IUP	Technician: Austin Schneider	Comeback: N
Labor: \$254.00	Parts: \$148.76	Misc: \$0.00
Complaint: PERFORM PREOWNED CERTIFIED INSPECTION		
Cause: CPO inspection		
Correction: CPO inspection CPO inspection performed and completed.		

Repair Order: 692197	Mileage: 33361	Total: \$541.00
Open Date: 01/14/2019	Closed Date: 01/17/2019	Advisor : Corinne Stafford
Owner: AJG AESTHETICS PLC		

Service: MA001 SWITCH OVER VALVE

Type: CPP	Technician: Alejandro Agostini	Comeback: N
Labor: \$372.50	Parts: \$133.34	Misc: \$0.00
Complaint: SWITCH OVER VALVE		

Cause:
Correction:

Service: S10 CUSTOMER STATES THERE IS A RATTLE COMING FROM PASSENGER SIDE SEAT/ OBVIOUS ON PUMPY ROADS OR HIGH SPEEDS/ IF YOU HOLD SEAT SIDE IT STOPS MAKING NOISE

Type: CPP Technician: Alejandro Agostini Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES THERE IS A RATTLE COMING FROM PASSENGER SIDE SEAT/ OBVIOUS ON PUMPY ROADS OR HIGH SPEEDS/ IF YOU HOLD SEAT SIDE IT STOPS MAKING NOISE

Cause:

Correction: 33361 unable to duplicate customers concern at this time. would need 1.5 hours diag additional to remove seat and inspect.

Service: S10 CUSTOMER STATES COOLING SYSTEM FAULT IS ON/ PLEASE CHECK AND ADVISE

Type: CPP Technician: Alejandro Agostini Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES COOLING SYSTEM FAULT IS ON/ PLEASE CHECK AND ADVISE

Cause: FOUND LEAKING CHANGE OVER VALVE

Correction: FOUND LEAKING CHANGE OVER VALVE REPLACE CHANGE OVER VALVE FOR SOUND IMPOSER PERFORM SYSTEM TEST AND PASS

Repair Order: 655138 Mileage: 29431 Total: \$0.00
Open Date: 11/28/2017 Closed Date: 11/29/2017 Advisor : William Smith
Owner: AJG AESTHETICS PLC

Service: 60471999 SUNROOF SEAL ADHESIVE REMOVAL

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$116.10 Parts: \$0.00 Misc: \$0.00

Complaint: SUNROOF SEAL ADHESIVE REMOVAL

Cause:

Correction:

Service: 60471900 SEAL FOR LID REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$35.10 Parts: \$101.83 Misc: \$0.00

Complaint: CUSTOMER STATES SUNROOF SEAL IS LOOSE

Cause: SUNROOF

Correction: 29431 SUNROOF C/S SUNROOF SEAL IS LOOSE. VERIFIED CONCERN. FOUND CHANNELS LOOSE. REMOVED SEAL CHANNELS, CLEANED ADHESIVE AND PREPARED SURFACES FOR BONDING. INSTALLED NEW CHANNELS. INSTALLED NEW SUN ROOF SEAL.

Service: S10 AUTOMOTIVE REPAIRS

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: AUTOMOTIVE REPAIRS

Cause:

Correction:

Repair Order: 647594 Mileage: 28486 Total: \$328.00
Open Date: 08/28/2017 Closed Date: 08/31/2017 Advisor : William Smith
Owner: AJG AESTHETICS PLC

Service: 60471900 SEAL FOR LID REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$35.10 Parts: \$101.83 Misc: \$0.00

Complaint: CUSTOMER STATES THE SUNROOF SEAL IS COMING OFF THE LEFT FRONT EDGE OF THE SUNROOF

Cause: ROOF SEAL

Correction: 28486 ROOF SEAL C/S ROOF LID SEAL IS STICKING OUT. VERIFIED CONCERN. REPLACED SEAL.

Service: 70591902 DOOR TRIM PANEL FR REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Complaint: CUSTOMER STATES BOTH FRONT DOOR TRIM PANELS ARE WARPED AT THE TOP EDGE

Cause: DOOR PANELS

Correction: 28486 DOOR PANELS C/S BOTH DOOR PANELS ARE WARPED AT THE TOP. VERIFIED CONCERN. REPLACED BOTH DOOR PANELS. TRANSFERRED ALL LIGHTS, COMPONENTS AND SWITCHES. PERFORMED FUNCTION CHECK. DOOR PANELS AND ALL LIGHTS, COMPONENTS AND SWITCHES OPERATE NORMALLY.

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: Nijinsky Mendez Comeback: N

Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES THERE IS A RATTLE FROM THE LEFT REAR OF THE VEHICLE OVER ROUGH ROADS

Cause:

Correction:

Service: 97321953 WIRE HARNESS F DOOR REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$22.95 Parts: \$0.00 Misc: \$0.00

Complaint: WIRE HARNESS F DOOR REMOVED AND REINSTALLED

Cause:

Correction:

Service: 64581902 SWITCH F POWER WINDOWS REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$28.35 Parts: \$0.00 Misc: \$0.00

Complaint: SWITCH F POWER WINDOWS REMOVED AND REINSTALLED

Cause:

Correction:

Service: 57451902 DOOR OPENER REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$29.70 Parts: \$0.00 Misc: \$0.00

Complaint: DOOR OPENER REMOVED AND REINSTALLED

Cause:

Correction:

Service: 70631902 INNER DOOR HANDLE REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$29.70 Parts: \$0.00 Misc: \$0.00

Complaint: INNER DOOR HANDLE REMOVED AND REINSTALLED

Cause:

Correction:

Service: 57451901 DOOR OPENER REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$29.70 Parts: \$0.00 Misc: \$0.00

Complaint: DOOR OPENER REMOVED AND REINSTALLED

Cause:

Correction:

Service: 68231902 SUN VISOR REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$29.70 Parts: \$0.00 Misc: \$0.00

Complaint: SUN VISOR REMOVED AND REINSTALLED

Cause:

Correction:

Repair Order: 643852

Mileage: 27564

Total: \$367.00

Open Date: 07/17/2017

Closed Date: 07/17/2017

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: 1TIRE MOUNT AND BALANCE 1 TIRE ONLY

Type: CPP Technician: Nijinsky Mendez Comeback: N
Labor: \$45.95 Parts: \$296.70 Misc: \$0.00

Complaint: CUSTOMER STATES RIGHT REAR TIRE IS FLAT

Cause: TIRE

Correction: 27564 TIRE REPLACED RR TIRE DUE TO DAMAGE AS PER CUSTOMER REQUEST.

Repair Order: 643617

Mileage: 27556

Total: \$0.00

Open Date: 07/13/2017

Closed Date: 07/14/2017

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: Misc Tech Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: RENEW BRAKE FLUID-FLUSH SYSTEM

Cause:

Correction:

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: Misc Tech Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: PERFORM OIL & FILTER CHANGE, TOP OFF ALL FLUIDS, INSPECT TIRE PRESSURE, BRAKES & TIRES.

Cause:

Correction:

Service: S10 RESECURED LEFT REAR C-PILLAR

Type: CPP Technician: Misc Tech Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES THERE IS A RATTLE FROM THE LEFT REAR C-PILLAR AREA

Cause:

Correction:

Repair Order: 631406

Mileage: 25214

Total: \$0.00

Open Date: 02/23/2017

Closed Date: 02/24/2017

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: 50561905 WHEEL HOUSING LINER FRONT REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$41.58 Parts: \$0.00 Misc: \$0.00

Complaint: WHEEL HOUSING LINER FRONT REMOVED AND REINSTALLED

Cause:

Correction:

Service: 44051901 WHEEL REMOVED AND REINSTALLED

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$36.96 Parts: \$0.00 Misc: \$0.00

Complaint: WHEEL REMOVED AND REINSTALLED

Cause:

Correction:

Service: 97850950 GROUND STRAP F BATTERY LOOSENED AND FASTENED

Type: WFP Technician: Nijinsky Mendez Comeback: N
Labor: \$4.62 Parts: \$5,347.52 Misc: \$0.00

Complaint: CUSTOMER STATES BOTH FRONT HEADLAMPS LENSES ARE PEELING/CRACKING

Cause: HEADLIGHTS

Correction: 25000 HEADLIGHTS C/S BOTH HEADLIGHTS ARE FADING AT THE TOP. VERIFIED CONCERN. REPLACED BOTH HEADLIGHTS. TRANSFERRED ALL COMPONENTS FROM OLD TO NEW HEADLIGHTS. PERFORMED FUNCTION CHECK. HEADLIGHTS OPERATE NORMALLY.

Service: 94155502 HEADLIGHTS REPLACED

Type: WFP Technician: Nijinsky Mendez Comeback: N

Open Date: 08/17/2016

Closed Date: 08/19/2016

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: 64581901 SWITCH F POWER WINDOWS REMOVED+REINSTD

Type: WFP

Technician: Thomas Hubert

Comeback: N

Labor: \$50.82

Parts: \$190.54

Misc: \$0.00

Complaint: CUSTOMER STATES LEFT WINDOW SWITCH IS COMING APART

Cause: F

Correction: 20150 Found front left window switch to be broken into pieces and is non-repairable. Replaced with new part and it is back to normal operation.

Repair Order: 607673

Mileage: 19625

Total: \$531.00

Open Date: 05/19/2016

Closed Date: 05/21/2016

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: BATT TESTED ELECTRICAL SYSTEM AND REPLACED BATTERY

Type: CPP

Technician: Thomas Hubert

Comeback: N

Labor: \$99.95

Parts: \$389.68

Misc: \$0.00

Complaint: CUSTOMER STATES ENGINE WILL NOT START

Cause:

Correction: 19625 Found battery to be dead, would not hold charge. Replaced battery with new part and car is back to normal operation.

Repair Order: 599801

Mileage: 17614

Total: \$0.00

Open Date: 02/19/2016

Closed Date: 02/25/2016

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: 24361951 AIR GUIDE REMOVED+REINSTD

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$5.78

Parts: \$0.00

Misc: \$0.00

Complaint: AIR GUIDE REMOVED+REINSTD

Cause:

Correction:

Service: 24251910 AIR CLEANER REMOVED+REINSTD

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$49.67

Parts: \$0.00

Misc: \$0.00

Complaint: AIR CLEANER REMOVED+REINSTD

Cause:

Correction:

Service: 66721900 SPOILER DRIVE REMOVED+REINSTD

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$65.84

Parts: \$0.00

Misc: \$0.00

Complaint: SPOILER DRIVE REMOVED+REINSTD

Cause:

Correction:

Service: 66341901 SIDE-SECTION TRIM REMOVED+REINSTD

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$38.12

Parts: \$0.00

Misc: \$0.00

Complaint: SIDE-SECTION TRIM REMOVED+REINSTD

Cause:

Correction:

Service: 03350053 ON BOARD DIAGNOSTIC

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$6.93

Parts: \$0.00

Misc: \$0.00

Complaint: ON BOARD DIAGNOSTIC

Cause:

Correction:

Service: 24361952 AIR GUIDE REMOVED+REINSTD

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$5.78 Parts: \$0.00 Misc: \$0.00

Complaint: AIR GUIDE REMOVED+REINSTD

Cause:

Correction:

Service: 03350050 ON BOARD DIAGNOSTIC

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$16.17 Parts: \$126.50 Misc: \$0.00

Complaint: CUSTOMER STATES COOLING SYSTEM FAULT WARNING WAS ON BUT IS NOW OFF

Cause: COOLING SYST

Correction: 17614 COOLING SYST CHECKED COOLING SYST.CHECKED FAULTS,FOUND DTCS FOR VACCUM LEAKS.AFTER VISUAL INSPECTION,FOUND HEATER CHANGE OVER VALVE CRACKED AND CORRODED. REPLACED VALVE.TESTED VACUUM SYSTEM FOR LEAKS.NO LEAKS FOUND.TEST DROVE VEHICLE.NO WARININGS OR FAULTS OCCURRED.

Service: WF86 REPROGRAMMING DME CONTROL UNIT

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$69.30 Parts: \$0.00 Misc: \$0.00

Complaint: REPROGRAMMING DME CONTROL UNIT

Cause: WF86

Correction: 17614 WF86 PERFORMED

Service: 66581905 REAR SPOILER REMOVED+REINSTD

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$86.63 Parts: \$0.00 Misc: \$0.00

Complaint: REAR SPOILER REMOVED+REINSTD

Cause:

Correction:

Service: 19010100 CHECK COOLING SYSTEM

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$55.44 Parts: \$0.00 Misc: \$0.00

Complaint: CHECK COOLING SYSTEM

Cause:

Correction:

Service: S10 UNABLE TO DUPLICATE CONCERN

Type: CPP Technician: Nijinsky Mendez Comeback: N

Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES RIGHT WINDOW WILL STAY SHORT DROPPED AND HAS TO BE ROLLED UP MANUALLY TO CLOSE

Cause: F

Correction: 17614 NFF

Service: 66341902 SIDE-SECTION TRIM REMOVED+REINSTD

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$28.88 Parts: \$0.00 Misc: \$0.00

Complaint: SIDE-SECTION TRIM REMOVED+REINSTD

Cause:

Correction:

Service: 19711950 CHANGE-OVER VALVE REMOVED+REINSTD

Type: WFP Technician: Nijinsky Mendez Comeback: N

Labor: \$11.55 Parts: \$0.00 Misc: \$0.00

Complaint: CHANGE-OVER VALVE REMOVED+REINSTD

Cause:

Correction:

Service: PL PORSCHE MOBILITY LOANER VEHICLE

Type: WFP

Technician: Nijinsky Mendez

Comeback: N

Labor: \$0.00

Parts: \$0.00

Misc: \$0.00

Complaint: PORSCHE MOBILITY LOANER VEHICLE

Cause: F

Correction:

Repair Order: 598509

Mileage: 17338

Total: \$340.00

Open Date: 02/03/2016

Closed Date: 02/08/2016

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP

Technician: Thomas Hubert

Comeback: N

Labor: \$187.94

Parts: \$101.06

Misc: \$0.00

Complaint: CUSTOMER REQUESTS TO PERFORM 1YR/10K MILE MAINTENANCE

Cause: F

Correction: 17338 PERFORMED 1YR/10K MILE MAINTENANCE

Repair Order: 592774

Mileage: 15962

Total: \$0.00

Open Date: 11/24/2015

Closed Date: 12/05/2015

Advisor : William Smith

Owner: AJG AESTHETICS PLC

Service: 03350053 ON BOARD DIAGNOSTIC

Type: WFP

Technician: Daniel Rasp

Comeback: N

Labor: \$6.93

Parts: \$0.00

Misc: \$0.00

Complaint: ON BOARD DIAGNOSTIC

Cause:

Correction:

Service: 42911903 CONNECTING ROD F STABILIZER REMOVED+REIN

Type: WFP

Technician: Daniel Rasp

Comeback: N

Labor: \$103.95

Parts: \$0.00

Misc: \$0.00

Complaint: CONNECTING ROD F STABILIZER REMOVED+REIN

Cause:

Correction:

Service: 03350050 ON BOARD DIAGNOSTIC

Type: WFP

Technician: Daniel Rasp

Comeback: N

Labor: \$16.17

Parts: \$1,007.11

Misc: \$0.00

Complaint: CUSTOMER STATES THERE IS A CLUNK NOISE FROM THE REAR OF THE VEHICLE OVER BUMPS

Cause: PDCC ACTUATOR FAILED

Correction: 15962 PDCC ACTUATOR FAILED Observed clunk from left rear under hard right turns. Isolated rear PDCC actuator, found left side feels loose/catches. Replaced actuator, repeated road test, noise, no longer present.

Service: 43085500 PDCC CONTROL UNIT REPLACED

Type: WFP

Technician: Daniel Rasp

Comeback: N

Labor: \$40.43

Parts: \$0.00

Misc: \$0.00

Complaint: PDCC CONTROL UNIT REPLACED

Cause:

Correction:

Service: 43050100 HYDRAULIC FLUID CHECKED

Type: WFP

Technician: Daniel Rasp

Comeback: N

Labor: \$49.67

Parts: \$0.00

Misc: \$0.00

Complaint: HYDRAULIC FLUID CHECKED

Cause:

Correction:

Repair Order: 584742	Mileage: 14000	Total: \$0.00
Open Date: 08/11/2015	Closed Date: 08/14/2015	Advisor : William Smith
Owner: AJG AESTHETICS PLC		

Service: 60471900 SEAL FOR LID REMOVED+REINSTD

Type: WFP Technician: John Wilson Comeback: N
Labor: \$30.03 Parts: \$120.07 Misc: \$0.00

Complaint: CUSTOMER STATES SUNROOF SEAL IS COMING APART
Cause: SUNROOF SEAL ON SUNROOF PANEL CAME OFF WHILE DRIVING

Correction: 14002 SUNROOF SEAL ON SUNROOF PANEL CAME OFF WHILE DRIVING CONFIRMED CUSTOMER CONCERN. REMOVED OLD ADHESIVE FROM SUNROOF PANEL. CLEANED AND PREPPED SURFACE FOR NEW SEAL. INSTALLED NEW SUNROOF SEAL. CONFIRMED REPAIR.

Service: 60479999 CLEAN ADHESIVE RESIDUE

Type: WFP Technician: John Wilson Comeback: N
Labor: \$63.53 Parts: \$0.00 Misc: \$0.00

Complaint: CLEAN ADHESIVE RESIDUE

Cause:

Correction:

Repair Order: 582045	Mileage: 13670	Total: \$0.00
Open Date: 07/07/2015	Closed Date: 07/13/2015	Advisor : William Smith
Owner: AJG AESTHETICS PLC		

Service: 70591902 DOOR TRIM PANEL FR REMOVED+REINSTD

Type: WFP Technician: John Wilson Comeback: N
Labor: \$45.05 Parts: \$0.00 Misc: \$0.00

Complaint: DOOR TRIM PANEL FR REMOVED+REINSTD

Cause:

Correction:

Service: 70591901 DOOR TRIM PANEL FR REMOVED+REINSTD

Type: WFP Technician: John Wilson Comeback: N
Labor: \$45.05 Parts: \$4,439.65 Misc: \$0.00

Complaint: CUSTOMER STATES BOTH DOOR TRIM PANELS ARE WARPED AT THE TOP EDGE

Cause: LEFT AND RIGHT FRONT DOOR PANEL SEPARATING FROM PLASTIC AT TOP EDGES

Correction: 13677 left and right front door panel separating from plastic at top edges confirmed customer concern. removed and replaced left and right front door panels. confirmed repair.

Service: WE72 REPLACING COVER FOR ENGINE COMPARTMENT

Type: WFP Technician: John Wilson Comeback: N
Labor: \$16.17 Parts: \$23.62 Misc: \$0.00

Complaint: REPLACING COVER FOR ENGINE COMPARTMENT

Cause: WE72

Correction: 13670 we72 performed, replaced cover for engine compartment

Service: WF27 P.C.M. UPDATE

Type: WFP Technician: John Wilson Comeback: N
Labor: \$15.02 Parts: \$0.00 Misc: \$0.00

Complaint: P.C.M. UPDATE

Cause: WF27

Correction: 13670 wf27 performed pcm update

Service: WF18 REPLACING TANK LEAKAGE MODULE

Type: WFP Technician: John Wilson Comeback: N
Labor: \$48.51 Parts: \$369.72 Misc: \$0.00

Complaint: REPLACING TANK LEAKAGE MODULE

Cause: WF18

Correction: 13674 wf18 performed, replaced tank leak module

Service: 60471900 SEAL FOR LID REMOVED+REINSTD

Type: WFP Technician: John Wilson Comeback: N

Labor: \$30.03 Parts: \$100.07 Misc: \$0.00

Complaint: CUSTOMER STATES SEAL AROUND SUNROOF GLASS IS LOOSE

Cause: SEAL AROUND SUNROOF GLASS COMING OFF

Correction: 13677 seal around sunroof glass coming off confirmed customer concern. removed and replaced sunroof seal. confirmed repair.

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: John Wilson Comeback: N

Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES VEHICLE SEEMS TO HESITATE WHEN ACCELERATING FROM A STOP

Cause: no problem found

Correction: 13677 no problem found unable to duplicate customer concern at this time

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: John Wilson Comeback: N

Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES LEFT FRONT DOOR SPEAKER SEEMS TO DISTORT WHILE PLAYING MUSIC

Cause: no problem found

Correction: 13677 no problem found unable to duplicate customer concern at this time

Repair Order: 573301	Mileage: 11558	Total: \$150.00
Open Date: 03/19/2015	Closed Date: 03/23/2015	Advisor : Herb POR Schimkus
Owner: AJG AESTHETICS PLC		

Service: S10 AUTOMOTIVE REPAIRS

Type: CPP Technician: Misc Tech Comeback: N

Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: CUSTOMER STATES RIGHT FRONT WHEEL HAS CURB RASH DAMAGE

Cause:

Correction:

Service: IEPS CLEAN VEHICLE AND APPLY INTERIOR/EXTERIOR AUTO ARMOR PROTECTANT

Type: IDNP Technician: Richard Pagano Comeback: N

Labor: \$120.00 Parts: \$0.00 Misc: \$0.00

Complaint: CLEAN VEHICLE AND APPLY INTERIOR/EXTERIOR AUTO ARMOR PROTECTANT

Cause:

Correction:

Repair Order: 569093	Mileage: 9643	Total: \$0.00
Open Date: 01/26/2015	Closed Date: 01/26/2015	Advisor : Herb POR Schimkus
Owner: AJG AESTHETICS PLC		

Service: DPC FULL COMPLETE DETAIL PREOWNED VEHICLE

Type: IUP Technician: Roy Place Comeback: N

Labor: \$135.00 Parts: \$0.00 Misc: \$0.00

Complaint: FULL COMPLETE DETAIL PREOWNED VEHICLE

Cause:

Correction:

Repair Order: 568984	Mileage: 9642	Total: \$0.00
Open Date: 01/23/2015	Closed Date: 01/23/2015	Advisor : 170
Owner: AJG AESTHETICS PLC		

Service: CFDU CLEAN FOR DELIVERY USED VEHICLE

Type: IDU Technician: Ryan Davis Comeback: N

Labor: \$30.00 Parts: \$0.00 Misc: \$0.00

Complaint: CLEAN FOR DELIVERY USED VEHICLE

Cause:

Correction:

Repair Order: 568411	Mileage: 9641	Total: \$0.00
Open Date: 01/16/2015	Closed Date: 01/22/2015	Advisor : John Decaprio
Owner: AJG AESTHETICS PLC		

Service: RPE REPAIR PER ESTIMATE

Type: IBSUA Technician: Russell Wheeler Comeback: N
Labor: \$304.00 Parts: \$0.00 Misc: \$0.00
Complaint: LT QTR MIKE O UC
Cause:
Correction:

Repair Order: 568008	Mileage: 9619	Total: \$0.00
Open Date: 01/12/2015	Closed Date: 01/19/2015	Advisor : Herb POR Schimkus
Owner: AJG AESTHETICS PLC		

Service: PCPO PERFORM USED CAR CERTIFIED INSPECTION. INCLUDES: PORSCHE CHECKLIST,OIL & FILTER CHANGE,AIR & POLLEN FILTER REPLACE,WIPER BLADES REPLACE,PERFORM BRAKE FLUSH(2YEARS OR OLDER), AIRBAG MAINTENANCE(4YRS OLD).

Type: IUP Technician: Ross Ferran Comeback: N
Labor: \$617.40 Parts: \$345.92 Misc: \$0.00

Complaint: PERFORM USED CAR CERTIFIED INSPECTION. INCLUDES: PORSCHE CHECKLIST,OIL & FILTER CHANGE,AIR & POLLEN FILTER REPLACE,WIPER BLADES REPLACE,PERFORM BRAKE FLUSH(2YEARS OR OLDER), AIRBAG MAINTENANCE(4YRS OLD).

Cause:

Correction: 9619 PERFORM CPO. REPLACE AIR FILTER, POLLEN FILTER, WIPER, OIL & FILTER, PERFORM BRAKE FLUSH, TOP OFF ALL FLUIDS AND TEST DRIVE VEHICLE.

Service: WE02 REPROGRAMMING INSTRUMENT CLUSTER

Type: WFP Technician: Ross Ferran Comeback: N
Labor: \$64.68 Parts: \$0.00 Misc: \$0.00

Complaint: REPROGRAMMING INSTRUMENT CLUSTER

Cause: PERFORM SERVICE ACTION

Correction: 9619 PERFORM WE02.

Service: 4TIRE MOUNT & BALANCE 4 TIRES.

Type: IUP Technician: Ross Ferran Comeback: N
Labor: \$183.95 Parts: \$1,419.32 Misc: \$0.00

Complaint: MOUNT & BALANCE 4 TIRES.

Cause:

Correction: 9619 MOUNT AND BALANCE 4 TIRES.

Service: DPC FULL COMPLETE DETAIL PREOWNED VEHICLE

Type: IUP Technician: Misc Tech Comeback: N
Labor: \$0.00 Parts: \$0.00 Misc: \$0.00

Complaint: FULL COMPLETE DETAIL PREOWNED VEHICLE

Cause:

Correction:

Service: WE18 REPROGRAMMING PDCC CONTROL UNIT

Type: WFP Technician: Ross Ferran Comeback: N
Labor: \$19.64 Parts: \$0.00 Misc: \$0.00

Complaint: REPROGRAMMING PDCC CONTROL UNIT

Cause: SERVICE ACTION

Correction: 9619 PERFORM WE18.

Service: WE07 REPLACING COVER FOR DOOR ARRESTOR

Type: WFP Technician: Ross Ferran Comeback: N

Labor: \$11.55

Parts: \$74.16

Misc: \$0.00

Complaint: REPLACING COVER FOR DOOR ARRESTOR

Cause: SERVICE ACTION

Correction: 9619 PERFORM WE07.