



PORSCHE Audi
Porsche Audi Burlingame dba
RECTOR MOTOR CAR CO.
 www.rectormotors.com

1010 CADILLAC WAY
 BURLINGAME, CA 94010-2504
 (650) 348-0111

B.A.R. # ARD009132 EPA # CAD981416135

SERVICE DEPARTMENT HOURS:
 MON. THRU FRI. - 7:30 AM - 6:00 PM
BODY SHOP HOURS:
 MON. THRU FRI. - 8:00 AM - 5:00 PM
PARTS DEPARTMENT HOURS:
 MON. THRU FRI. - 8:00 AM - 5:00 PM

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

CELL: 415-602-4602

CUSTOMER NO. 50471		ADVISOR JOSEPH BRACERO	42223	TAG NO. Y289	INVOICE DATE 05/14/19	INVOICE NO. POCS287842
SCOTT TRIOU 2222 BAY STREET SAN FRANCISCO, CA 94123 SCOTT.TRIOU@GMAIL.COM RESIDENCE PHONE 415-602-4602 BUSINESS PHONE 650-635-1144		LICENSE NO.	MILEAGE 34,733	COLOR BLACK/BLACK	STOCK NO.	
		YEAR / MAKE / MODEL 96/PORSCHE/911 CARRERA 4/2DR CPE CAR	DELIVERY DATE		DELIVERY MILES	
		VEHICLE I.D. NO. W P O A A 2 9 9 7 T S 3 2 3 4 8 4	SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.	P.O. NO.	R.O. DATE 05/08/19		
COMMENTS		M0: 34734				

JOB# 1 CHARGES

LABOR

J# 1 03POZ-911-LOF 9X7 AND LATER YEARLY TECH(S):43653 162.59
 PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE.
 PERFORMED YEARLY MAINTENANCE SERVICE AS PER PORSCHE SCHEDULE NEXT SERVICE DUE IN 10,000 MILES OR TWELVE MONTHS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	PK993LOF	993 LOF	****	****
	1	993-207-201-02	OIL FILTER	21.46	21.46
	11	WTY-000-003-A	ENGINE OIL, SYNTH	9.99	109.89
	2	900-123-118-30	ALUM SEAL RING	0.97	1.94
	1	993-107-203-05	OIL FILTER	29.12	29.12
TOTAL - PARTS					162.41

JOB# 1 TOTALS

LABOR	162.59
PARTS	162.41
JOB# 1 JOURNAL PREFIX POCS JOB# 1 TOTAL	325.00

A courtesy tire inflation service was completed and the measurements after the service are noted above.

JOB# 2 CHARGES

LABOR

J# 2 10POZ-0D DIAGNOSE ENGINE TECH(S):43653 150.00
 CLIENT STATES THERE IS A CRACK IN THE ENGINE FAN SHROUD.
 CAUSE: BROKEN SHROUD
 CORRECTION: INSTALL NEW FAN SHROUD PER CLIENT REQUEST.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	993-106-403-00	ENGINE AIR DUCT	57.44	57.44
TOTAL - PARTS					57.44

JOB# 2 TOTALS

LABOR	150.00
PARTS	57.44
JOB# 2 JOURNAL PREFIX POCS JOB# 2 TOTAL	207.44

JOB# 3 CHARGES

LABOR

J# 3 01POZ-MPI MULTIPOINT INSPECT TECH(S):43653 0.00
 CLIENT REQUESTS COURTESY MULTI-POINT INSPECTION.
 PLEASE SEE ATTACHED COMPLETED MULTI-POINT INSPECTION FORM.
 -----INCLUDED. ZERO TIME UNITS-----
 COMPLETE COMPLIMENTARY MULTIPOINT INSPECTION

JOB# 3 TOTALS

LABOR	0.00
JOB# 3 JOURNAL PREFIX POCS JOB# 3 TOTAL	0.00

JOB# 4 CHARGES

LABOR

JOB# 4 TOTALS

LABOR	0.00
JOB# 4 JOURNAL PREFIX POCS JOB# 4 TOTAL	0.00

The Reynolds and Reynolds Company ERAINTIVE CC672146 Q (06/18)

LIMITED WARRANTY FOR NEW AND FACTORY REMANUFACTURED AUDI PARTS AND ACCESSORIES

The following terms of warranty apply to all new or factory remanufactured Audi parts and accessories sold by Audi of America, Inc. LIMITED WARRANTY FOR NEW AND FACTORY REMANUFACTURED PARTS AND ACCESSORIES. Issued by Audi of America, Inc. ("AoA")

Free repair or replacement of defective parts and accessories for 12 months or 12,000 miles, whichever occurs first.

1. AoA warrants that every new and factory remanufactured part and accessory (excluding tires), which is imported or distributed by AoA and sold as a new or factory remanufactured part or accessory to a retail customer, will be free from defects in material and workmanship under normal use and service for 12 months after the date of delivery of the part or accessory to the original retail customer or until the vehicle in which the part or accessory is installed has been driven 12,000 miles, whichever occurs first. Batteries are warranted for 6 months or 6,000 miles for parts and labor and prorated thereafter.

LIMITED WARRANTY FOR NEW AND FACTORY REMANUFACTURED PORSCHE PARTS AND ACCESSORIES

Parts supplied by Porsche Cars N.A. and purchased from and installed by an authorized Porsche automobile dealer at time of purchase are covered for 2 years, unlimited mileage from the date installed.

Porsche Cars N.A. will repair or replace using new or remanufactured parts distributed by Porsche Cars N.A.. at its sole option, any part covered under this warranty that is defective in material or workmanship under normal use. Parts that were sold and installed by an authorized Porsche automobile dealer will be repaired or replaced without charge either for parts or labor. If installed by anyone else, the cost of the replacement parts or accessories will be borne by Porsche Cars N.A., (even in the case of emergency repair), but labor charges will be your responsibility.

THIS IS THE ONLY EXPRESS WARRANTY APPLICABLE TO OUR SERVICE REPLACEMENT PARTS AND ACCESSORIES, AND OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANYONE TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SUCH PARTS AND ACCESSORIES.

WARRANTY INFORMATION ABOVE IS AN EXCERPT OF THE MANUFACTURERS LIMITED WARRANTY, FOR INSTALLED PARTS, REMANUFACTURED PARTS AND "OVER-THE-COUNTER" PARTS. PLEASE SEE PARTS OR SERVICE MANAGER, FOR A FULL TEXT COPY OF MANUFACTURES WARRANTY, TO DETERMINE ANY WARRANTY THAT MAY APPLY TO YOUR PARTS OR VEHICLE.

As-Is Warranty Disclaimer

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

NOTICE TO CUSTOMER REGARDING ENVIRONMENTAL COMPLIANCE CHARGES

We make a separate charge for the storage and disposal of toxic wastes. Rather than recover these costs by increasing our labor rates to all of our service customers, we make this charge only on those particular repairs or services which generate these wastes. These are uniform charges which are calculated annually for each particular service and are available on request.

TO OUR SERVICE CUSTOMERS:

Our usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or actual repairs are indicated, you will be contacted for your advance approval of a revised estimate.

ADDITIONAL TERMS & CONDITIONS

1. Our Dealership's usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs.
2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are necessary, you will be contacted for your advance approval of a revised estimate.
3. Customer is hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership.
4. Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
5. The repair of this vehicle and completion date are subject to the availability of labor and parts. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond the Dealership's control.
6. Due to the type of service requested some repairs must be sublet.
7. All labor and materials will be paid for in cash unless Dealer agrees to other payment arrangements in advance. Notice as used under PAYMENT TERMS on the front side hereof will be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof.
8. If the vehicle described herein is not called for within three (3) days after such notice is given, a daily storage fee will be charged, \$50.00 per day.
9. The Dealership is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.
10. In addition to any and all legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien, The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles. **Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.**
11. If any such charges remain unpaid for thirty (30) days after such request for payment, The Dealership may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.
12. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under the Repair Order/Invoice.
13. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request.
14. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
15. Customer acknowledges, if a request for parts return was made before work commenced, that some Parts are Not Returnable due to Original Equipment Manufacturer requirements, some parts must be returned to factory.

⚠ WARNING: Operating, servicing and maintaining a passenger vehicle or off-road vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.

⚠ AVISO: El uso, servicio y mantenimiento de un vehículo de pasajeros o de un todo terreno pueden exponerlo a sustancias químicas, incluyendo los gases del escape del motor, monóxido de carbono, ftalatos y plomo, reconocidos por el Estado de California como causa de cáncer, defectos de nacimiento u otros daños del sistema reproductivo. Para minimizar la exposición, evite respirar los gases del escape, no deje el motor en punto muerto (ralentí) salvo si es necesario, dele servicio al vehículo en un área bien ventilada, y use guantes o lávese las manos con frecuencia al dar servicio al vehículo. Para obtener más información, visite www.P65Warnings.ca.gov/passenger-vehicle.

STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

Upon Request, you are entitled to receive a copy of the Towing Fees and Access Notice



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SCOTT TRIOU 2222 BAY STREET SAN FRANCISCO, CA 94123 SCOTT.TRIOU@GMAIL.COM	LICENSE NO.	MILEAGE 34,733	COLOR BLACK/BLACK	STOCK NO.	
	YEAR / MAKE / MODEL 96/PORSCHE/911 CARRERA 4/2DR CPE CAR	DELIVERY DATE		DELIVERY MILES	
	VEHICLE I.D. NO. W P O A A 2 9 9 7 T S 3 2 3 4 8 4	SELLING DEALER NO.		PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/08/19		
RESIDENCE PHONE 415-602-4602	BUSINESS PHONE 650-635-1144	COMMENTS			M0: 34734

LABOR-----
J# 4 01POZ-LOANER RECTOR LOANER-RETAIL TECH(S):999 0.00
 Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit. A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.

JOB# 4 TOTALS-----
 JOB# 5 CHARGES-----
 JOB# 4 JOURNAL PREFIX POCS JOB# 4 TOTAL 0.00

LABOR-----
J# 5+10POZ-FLUID-LK FLUID LEAK CONCERN TECH(S):43653 1050.00
 DURING THE INSPECTION FOUND OIL LEAKING FROM THE LOWER VALVE COVERS.
 CAUSE: WEAR AND TEAR
 CORRECTION: RESEAL BOTH LOWER VALVE COVERS, REPLACED ALL PARTS NEEDED TO COMPLETE THE REPAIR. WHEN COMPLETE WE CLEANED AREA OF LEAK AND RECHECKED. ALL OKAY.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	2	993-105-135-02	RUBBER GASKET	29.12	58.24
	24	900-067-238-01	COMBINATION SCRE	2.44	58.56
	2	993-105-116-07	VALVE COVER	143.25	286.50
				TOTAL - PARTS	403.30

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 P10P PORSCHE 10% PARTS DISCOUNT
 TOTAL - MISC -40.33

JOB# 5 TOTALS-----
 LABOR 1050.00
 PARTS 403.30
 MISC -40.33
 JOB# 5 JOURNAL PREFIX POCS JOB# 5 TOTAL 1412.97

LABOR-----
J# 6+90POZ INSTRUMENTS TECH(S):43653 0.00
 DURING THE INSPECTION FOUND THE DRIVERS SIDE PASSENGER WINDOW SWITCH CAME APART AND IS FAULTY.
 CAUSE: FAULTY SWITCH
 CORRECTION: INSTALLED NEW WINDOW SWITCH THEN VERIFIED PROPER OPERATION. ALL OKAY.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	964-613-621-01-01C	SWITCH	65.26	65.26
				TOTAL - PARTS	65.26



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The Reynolds and Reynolds Company PRINTING CC672146 Q (06/18)

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As-Is Warranty Disclaimer

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

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4. Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
5. The repair of this vehicle and completion date are subject to the availability of labor and parts. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond the Dealership's control.
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8. If the vehicle described herein is not called for within three (3) days after such notice is given, a daily storage fee will be charged, \$50.00 per day.
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10. In addition to any and all legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien, The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles. **Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.**
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⚠ AVISO: El uso, servicio y mantenimiento de un vehículo de pasajeros o de un todo terreno pueden exponerlo a sustancias químicas, incluyendo los gases del escape del motor, monóxido de carbono, ftalatos y plomo, reconocidos por el Estado de California como causa de cáncer, defectos de nacimiento u otros daños del sistema reproductivo. Para minimizar la exposición, evite respirar los gases del escape, no deje el motor en punto muerto (ralenti) salvo si es necesario, dele servicio al vehículo en un área bien ventilada, y use guantes o lávese las manos con frecuencia al dar servicio al vehículo. Para obtener más información, visite www.P65Warnings.ca.gov/passenger-vehicle.

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BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

Upon Request, you are entitled to receive a copy of the Towing Fees and Access Notice



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	F.T.E. NO.	P.O. NO.	R.O. DATE 05/08/19		
COMMENTS					MO: 34734

JOB# 6 TOTALS-----	PARTS	65.26
JOB# 7 CHARGES-----	JOB# 6 JOURNAL PREFIX POCS JOB# 6 TOTAL	65.26
LABOR-----		
J# 7+01POZ	MISCELLANEOUS TECH(S):999	0.00
CHECK AND SEAT OBD READINESS PRIOR TO SMOG TEST COMPLETED.		
JOB# 7 TOTALS-----	JOB# 7 JOURNAL PREFIX POCS JOB# 7 TOTAL	0.00
ESTIMATE-----		
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$359.00 (+TAX)		
APPROVED REVISED ESTIMATE (# 1) OF \$2285.23 (+TAX) ON 05/14/19 AT 01:51pm		
BY SCOTT TRIOU COMMENTS VALVE COVER RESEAL, FAN SHROUD, WINDOW SWITCH		
COMMENTS-----		
DELETED OPERATION(S)-----		
10POZ	ENG: CYL, BLCK, MNTG	
TOTALS-----		
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.	TOTAL LABOR....	1362.59
	TOTAL PARTS....	688.41
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	-40.33
	TOTAL TAX.....	58.33
ACKNOWLEDGEMENT: RECEIPT OF INVOICE AND VEHICLE.	TOTAL INVOICE \$	2069.00



A courtesy tire inflation service was completed and the measurements after the service are noted above.

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTIVE CC672146 Q (06/18)

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The following terms of warranty apply to all new or factory remanufactured Audi parts and accessories sold by Audi of America, Inc. LIMITED WARRANTY FOR NEW AND FACTORY REMANUFACTURED PARTS AND ACCESSORIES. Issued by Audi of America, Inc. ("AoA")

Free repair or replacement of defective parts and accessories for 12 months or 12,000 miles, whichever occurs first.

1. AoA warrants that every new and factory remanufactured part and accessory (excluding tires), which is imported or distributed by AoA and sold as a new or factory remanufactured part or accessory to a retail customer, will be free from defects in material and workmanship under normal use and service for 12 months after the date of delivery of the part or accessory to the original retail customer or until the vehicle in which the part or accessory is installed has been driven 12,000 miles, whichever occurs first. Batteries are warranted for 6 months or 6,000 miles for parts and labor and prorated thereafter.

LIMITED WARRANTY FOR NEW AND FACTORY REMANUFACTURED PORSCHE PARTS AND ACCESSORIES

Parts supplied by Porsche Cars N.A. and purchased from and installed by an authorized Porsche automobile dealer at time of purchase are covered for 2 years, unlimited mileage from the date installed.

Porsche Cars N.A. will repair or replace using new or remanufactured parts distributed by Porsche Cars N.A., at its sole option, any part covered under this warranty that is defective in material or workmanship under normal use. Parts that were sold and installed by an authorized Porsche automobile dealer will be repaired or replaced without charge either for parts or labor. If installed by anyone else, the cost of the replacement parts or accessories will be borne by Porsche Cars N.A., (even in the case of emergency repair), but labor charges will be your responsibility.

THIS IS THE ONLY EXPRESS WARRANTY APPLICABLE TO OUR SERVICE REPLACEMENT PARTS AND ACCESSORIES, AND OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANYONE TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SUCH PARTS AND ACCESSORIES.

WARRANTY INFORMATION ABOVE IS AN EXCERPT OF THE MANUFACTURERS LIMITED WARRANTY, FOR INSTALLED PARTS, REMANUFACTURED PARTS AND "OVER-THE-COUNTER" PARTS. PLEASE SEE PARTS OR SERVICE MANAGER, FOR A FULL TEXT COPY OF MANUFACTURES WARRANTY, TO DETERMINE ANY WARRANTY THAT MAY APPLY TO YOUR PARTS OR VEHICLE.

As-Is Warranty Disclaimer

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

NOTICE TO CUSTOMER REGARDING ENVIRONMENTAL COMPLIANCE CHARGES

We make a separate charge for the storage and disposal of toxic wastes. Rather than recover these costs by increasing our labor rates to all of our service customers, we make this charge only on those particular repairs or services which generate these wastes. These are uniform charges which are calculated annually for each particular service and are available on request.

TO OUR SERVICE CUSTOMERS:

Our usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or actual repairs are indicated, you will be contacted for your advance approval of a revised estimate.

ADDITIONAL TERMS & CONDITIONS

1. Our Dealership's usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs.
2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are necessary, you will be contacted for your advance approval of a revised estimate.
3. Customer is hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership.
4. Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
5. The repair of this vehicle and completion date are subject to the availability of labor and parts. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond the Dealership's control.
6. Due to the type of service requested some repairs must be sublet.
7. All labor and materials will be paid for in cash unless Dealer agrees to other payment arrangements in advance. Notice as used under PAYMENT TERMS on the front side hereof will be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof.
8. If the vehicle described herein is not called for within three (3) days after such notice is given, a daily storage fee will be charged, \$50.00 per day.
9. The Dealership is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.

10. In addition to any and all legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles. Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.
11. If any such charges remain unpaid for thirty (30) days after such request for payment, The Dealership may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.
12. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under the Repair Order/Invoice.
13. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request.
14. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
15. Customer acknowledges, if a request for parts return was made before work commenced, that some Parts are Not Returnable due to Original Equipment Manufacturer requirements, some parts must be returned to factory.

⚠ WARNING: Operating, servicing and maintaining a passenger vehicle or off-road vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.

⚠ AVISO: El uso, servicio y mantenimiento de un vehículo de pasajeros o de un todo terreno pueden exponerlo a sustancias químicas, incluyendo los gases del escape del motor, monóxido de carbono, ftalatos y plomo, reconocidos por el Estado de California como causa de cáncer, defectos de nacimiento u otros daños del sistema reproductivo. Para minimizar la exposición, evite respirar los gases del escape, no deje el motor en punto muerto (ralentí) salvo si es necesario, dele servicio al vehículo en un área bien ventilada, y use guantes o lávese las manos con frecuencia al dar servicio al vehículo. Para obtener más información, visite www.P65Warnings.ca.gov/passenger-vehicle.

STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

Upon Request, you are entitled to receive a copy of the Towing Fees and Access Notice



PORSCHE

The Porsche Multi-Point Inspection Report

The Porsche Multi-Point Inspection Report is a series of thorough vehicle "health checks" performed by factory-trained Porsche technicians. It is designed to keep your Porsche operating in top condition and to minimize your chances of being inconvenienced on the road. If additional service is recommended on any listed item, your Porsche Service Advisor will be happy to speak with you about your options.

Customer Name: SCOTT TRION
RO/Tag: 287842 Mileage: 37,733

Year/Model: 96 CARRERA Engine Size: _____
VIN: 323484 Date: 5/8/19

Checked and Okay at this Time **May Require Future Attention** **Requires Immediate Attention**

Check Fluid Levels and Fill

- | | |
|--|--|
| OK FILL | OK FILL |
| <input checked="" type="checkbox"/> <input type="checkbox"/> Engine Oil | <input checked="" type="checkbox"/> <input type="checkbox"/> Brake Reservoir |
| <input checked="" type="checkbox"/> <input type="checkbox"/> Windshield Washer | <input type="checkbox"/> <input type="checkbox"/> Headlamp Washer |
| <input checked="" type="checkbox"/> <input type="checkbox"/> Power Steering | <input type="checkbox"/> <input type="checkbox"/> Coolant Recovery Reservoir |
| <input type="checkbox"/> <input type="checkbox"/> Transmission (if equipped w/ dipstick) | |

Check Following Systems / Components

- Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps
- Visually inspect headlamp alignment
- Windshield washer spray, wiper operation and wiper blades
- Windshield cracks and/or chips
- Heating, ventilation and air conditioning check
- Engine air cleaner filter
- Oil and/or fluid leaks **REPAIRED**
- Constant velocity (CV) drive axle boots (if equipped)
- Exhaust system (leaks, damage, loose parts)
- Steering and steering linkages
- Shocks/struts, air suspension and other suspension components for leaks and/or damage
- Brake system (including lines, hoses and parking brake)
- Engine cooling system, hoses and clamps
- Radiator, heater and air conditioning hoses for leaks / damage
- Accessory drive belt(s)
- Clutch operation (if equipped)
- State inspection due (if applicable) _____ / _____ / _____
Month Day Year
- Your last completed maintenance _____ Mileage ; _____ / _____
Month Year
- Your next factory scheduled maintenance is due at _____ Mileage ; _____ / _____
Month Year

Comments:
- REPAIRED/RESEALED BOTH LOWER VALVE COVERS
- REPLACED WINDOW SWITCH
- REPLACED ENGINE FAN SHROUD
This Courtesy Inspection Completed By Your Porsche Service Team

Service Advisor: 4222
Technician: PETE SMITH
Customer Signature: _____

Check Battery Condition

- Good
- Recharge
- Bad

Check Brakes

Measure Front / Rear Brake Linings

RF RR
LF LR

Over 5mm or 7/32"

3 to 5mm or 4/32" to 7/32"

Less than 3mm or 4/32"

Brake Measurements Not Taken This Service Visit

Comments:
- SET OBD READINESS

Check Tires

TREAD DEPTH

LF 7/32" or Greater
 4/32" to 6/32"
 3/32" or Less

RF 7/32" or Greater
 4/32" to 6/32"
 3/32" or Less

LR 7/32" or Greater
 4/32" to 6/32"
 3/32" or Less

RR 7/32" or Greater
 4/32" to 6/32"
 3/32" or Less

Wear Pattern / Damage: LF RF
Tire Wear Indicators: LR RR

Alignment Check Recommended Wheel Balance Recommended

Comments:
Tire Pressure Set to
Factory Recommendations PSI 36 Front 44 Rear

QTY. PART NO. AND DESCRIPTION (All parts new unless otherwise specified) AMOUNT

10	QTS MOTOR OIL	60.00
1	BIP OIL FILTER	22.00
1	SHOCK OIL FILTER	27.70
2	FRONT SHOCKS	148.00
2	REAR SHOCKS	710.00
TOTAL PARTS		967.70

Estimated cost for teardown and reassembly, \$ _____
 TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.
 SIGNATURE _____ DATE _____

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereon. It is understood that you will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control.

SIGNATURE _____
 SAME OLD PARTS YES NO



ALDO'S PERFORMANCE MOTORS
 BAR 000274623
 770 POST STREET
 SAN FRANCISCO, CA 94109-6106
 1.415.543.2536

NAME Scott Tr104
 ADDRESS 2222 Boy St
 CITY SF CA STATE CA ZIP 94123

YEAR MAKE AND MODEL 05/96 Carrera 4 S
 SERIAL NO 442997TS323484

SERVICES REQUESTED/DESCRIPTION OF WORK

Change Engine oil and Filter
 Replace Front and Rear Shocks
 Replace Front and Rear Coil Springs - (Owner Supply)

DATE IN 1-18-2014 AM 11:17
 CUSTOMER'S ORDER NO. ORDER WRITTEN BY
 DATE PROMISED
 HOME PHONE 415-602-4602 EXT
 BUS PHONE
 CALL WHEN READY YES NO MECHANIC/TECHNICIAN
 TERMS
 AMOUNT

3614

ESTIMATED COSTS		TOTAL	TOTAL LABOR	TOTAL PARTS	TOTAL SUBLET	GAS, OIL AND GREASE	TAX	TOTAL
LABOR			800.00					
PARTS				967.70				
AUTHORIZED BY	TIME	LABOR						
DATE	TIME	LABOR						
REVISED ESTIMATE / ADDITIONAL WORK		TOTAL						
EPA / WASTE DISPOSAL		TOTAL						

REVISOR: [Signature]
 AUTHORIZED BY [Signature]
 DATE [Signature]
 TIME [Signature]
 LABOUR [Signature]
 PHONE [Signature]
 CALLED BY [Signature]
 IN PERSON BY PHONE
 TAX 172.17
 TOTAL 3099.87

THANK YOU FOR CHOOSING KAHN AND KEVILLE .

Work Order ID R000015
 Customer Number 978
 Time Printed 7/26/17 12:42 PM

Porsche : 911 Turbo : 1995-98 Carrera (993) : except USA

Front : Left

Actual	Before	Specified Range	
-0.5°	-1.3°	-0.5°	-0.2°
5.3°	5.3°	4.8°	5.6°
0.05°	0.06°	0.00°	0.08°
.....
.....
.....	-2.25°	-1.25°

Front : Right

Actual	Before	Specified Range	
-0.5°	-1.2°	-0.5°	-0.2°
5.3°	5.3°	4.8°	5.6°
0.05°	0.01°	0.00°	0.08°
.....
.....
.....	-2.25°	-1.25°

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front

	Actual	Before	Specified Range	
Cross Camber	0.0°	-0.1°	-0.2°	0.2°
Cross Caster	0.0°	0.0°	-0.3°	0.3°
Cross SAI
Total Toe	0.10°	0.07°	0.00°	0.17°
Cross Turn Diff.

Rear : Left

Actual	Before	Specified Range	
-1.4°	-1.7°	-1.4°	-0.9°
0.22°	1.07°	0.08°	0.25°

Rear : Right

Actual	Before	Specified Range	
-1.4°	-1.5°	-1.4°	-0.9°
0.20°	1.18°	0.08°	0.25°

Rear

	Actual	Before	Specified Range	
Cross Camber	0.0°	-0.2°
Total Toe	0.42°	2.25°	0.17°	0.50°
Thrust Angle	0.01°	-0.06°	-0.17°	0.17°



PORSCHE Audi
Porsche Audi Burlingame dba
RECTOR MOTOR CAR CO.
 www.rectormotors.com

1010 CADILLAC WAY
 BURLINGAME, CA 94010-2504
 (650) 348-0111

B.A.R. # ARD009132 EPA # CAD981416135

SERVICE DEPARTMENT HOURS:
 MON. THRU FRI. - 7:30 AM - 6:00 PM
BODY SHOP HOURS:
 MON. THRU FRI. - 8:00 AM - 5:00 PM
PARTS DEPARTMENT HOURS:
 MON. THRU FRI. - 8:00 AM - 5:00 PM

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY AND ADDITIONAL INFORMATION ON BACK.

CELL: 415-602-4602

CUSTOMER NO. 50471	ADVISOR ROGER GRAY	42136	TAG NO. B780	INVOICE DATE 05/11/17	INVOICE NO. POCS233537
SCOTT TRIOU 2444 FRANCISCO ST. SAN FRANCISCO, CA 94123 SCOTT.TRIOU@GMAIL.COM	LICENSE NO.	MILEAGE 30,902	COLOR BLACK/BLACK	STOCK NO.	
	YEAR / MAKE / MODEL 96/PORSCHE/911 CARRERA 4/2DR CPE CAR	DELIVERY DATE		DELIVERY MILES	
	VEHICLE I.D. NO. W P 0 A A 2 9 9 7 T S 3 2 3 4 8 4	SELLING DEALER NO.		PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/10/17		
RESIDENCE PHONE 415-602-4602	BUSINESS PHONE 650-635-1144	COMMENTS			MO: 30920

JOB# 1 CHARGES-----

LABOR-----
 J# 1 44POZ-RT4 *REPL 4 TIRES & BAL TECH(S):43653 200.00

CLIENT REQUESTS TO HAVE ALL 4 TIRES REPLACED.
 COMPLETED.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT	PRICE-	
	2	07003	MI2254018		229.26	458.52
	2	42284	MI2853018		338.96	677.92
	4	MICHELIN PILOT SPORT	PS2 N3			
	4	PKTIRE		****	****	
	4	TIRE	TIRE DISP		2.00	8.00
	4	WW	WHEEL WEI		7.50	30.00
		ETA 5/9/17 1P RENO				
TOTAL - PARTS						1174.44

JOB# 1 TOTALS-----
 LABOR 200.00
 PARTS 1174.44

JOB# 1 JOURNAL PREFIX POCS JOB# 1 TOTAL 1374.44

JOB# 2 CHARGES-----

LABOR-----
 J# 2 01POZ MISCELLANEOUS TECH(S):43653 420.00

SET READINESS CODES
 COMPLETED.

JOB# 2 TOTALS-----
 LABOR 420.00

JOB# 2 JOURNAL PREFIX POCS JOB# 2 TOTAL 420.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$2000.00 (+TAX)

TOTALS-----

TOTAL LABOR....	620.00
TOTAL PARTS....	1174.44
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	102.76

TOTAL INVOICE \$ 1897.20

CUSTOMER SIGNATURE



A courtesy tire inflation service was completed and the measurements after the service are noted above.

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AS IS

Any warranties on the products sold under this parts invoice are those made by the manufacturer. The Seller, RECTOR MOTOR CAR CO., hereby expressly disclaims all warranties, either express or implied, including all implied warranties of merchantability or fitness for the particular purpose, and RECTOR MOTOR CAR CO. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these products. This disclaimer by the Seller, RECTOR MOTOR CAR CO., in no way affects the terms of the manufacturer's warranty.

You agree that we may try to contact you in writing, by email, or by using prerecorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

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WARNING

Motor Vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 *et seq.*)

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Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice

Repair Order Detail - Internal Copy

RO Number: 329816

RO Status: CLOSED

Customer: TRIOU,SCOTT

Phone(s): Contact: (415)602-4602

Main: (415)602-4602

Click to View Cust Copy

Vehicle: WP0AA2997TS323484

1996 911C4S

BLACK/
BLACK

Cell: (415)602-4602

AM5519

Mileage: 30,892

Payment type: AMEX

Waiter: No

Service advisor: 5787

Promised time: 05:00 PM

Estimate: 0.00

Tag number: T3123

Promised date: 04/13/2017

Customer Comments: No

A	CLIENT REQUESTS PRE PURCHASE INSPECTION	\$560.00	
	PREPURCHAS- C TECH COMPLETED	3.00	480.25
	E		

PRE-PURCHASE
INSPECTION

Tech(s): 5167

Pts:	0.00	Lbr:	480.25	Other:	0.00	Total Line A:	480.25
------	------	------	--------	--------	------	---------------	--------

Story: 30892 PPI VEHICLE PRESENTS VERY WELL. HAS SOME BODY SCRATCHES/MARKS BUT PRESENTS VERY WELL. 1. DUE FOR ANNUAL SERVICE \$1004.57; 2. BRAKE FLUID FLUSH DUE \$215.00; 3. 3RD BRAKE LIGHT NOT FUNCTIONING, NEED DIAGNOSIS TIME \$360.00; 4. FRONT STRUTS LEAKING \$4009.45 (SPECIAL ORDER PARTS); 5. REAR STRUTS LEAKING \$3771.19 (SPECIAL ORDER PARTS); 6. TIRES FROM 2009 AND 2010 PRODUCTION, CAN NOT HAVE TIRES ON PORSCHE VEHICLES OLDER THAN 6 YEARS DUE TO DETERIORATION IN RUBBER CHARACTERISTICS AND SACRAFICES IN SPEED RATING AND ROAD HOLDING ABILITIES, RECOMMEND REPLACEMENT OF ALL FOUR TIRES, MICHELIN \$1698.63 (SPECIAL ORDER TIRES) OR PIRELLI \$1310.86 (SPECIAL ORDER TIRES); 7. ALIGNMENT DUE TO #4,5 AND 6. TECH NOTED THE FOLLOWING ADDITIONAL ITEMS: CHAIN COVERS SHOWING SEEPING, TRANSMISSION TAIL HOUSING SHOWING SEEPING.

B	VEHICLE TOWED IN		
	TOWED C	0.00	0.00
		VEHICLE TOWED IN BY	
		MOTORCARS OF	
		WASHINGTON FOR PPI	

Tech(s): 5167

Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line B:	0.00
------	------	------	------	--------	------	---------------	------

Customer Pay	
Labor	480.25
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	57.63
Deductible	0.00
Total Charges	537.88
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	537.88

Repair Order Detail - Internal Copy

RO Number: 326834

RO Status: CLOSED

Customer: [REDACTED]
 Phone(s): [REDACTED]
 Vehicle: WP0AA299715625484

1996 911C4S BLACK/BLACK

Click to View Cust Copy
 Cell: (202)744-8165
 AM5519

Mileage: 30,887
 Service advisor: 5787
 Tag number: T3360

Payment type: MC
 Promised time: 05:00 PM
 Promised date: 08/27/2016

Waiter: No
 Estimate: 0.00
 Customer Comments: No

A PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
 MULTI-POINT C PERFORM COMPLIMENTARY MULTI-POINT INSPECTION 0.00 0.00

Tech(s): 6006

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

Story: 30889 BATTERY CHARGE SEEMS LOW PERFORM A SLOW CHARGE TO BATTERY BRINING IT TO PROPER SPEC

B CLIENT STATES THAT HVAC FAN SEEMS TO BE STUCK ON AND CAN NOT BE TURNED OFF, \$180.00 DIAGNOSIS
 85 C TECH REPLACED HEATER CONTROL UNIT,VENT CONTROL MOTOR,AND RELAY FOR HVAC SSYSTEM 5.50 881.38

Tech(s): 6006

999-657-018-90

993-610-022-00-01C

993-659-047-AX

993-624-325-00

964-701-163-00

964-602-544-01

1 RELAY

1 RELAY COVER

1 CLIMATE CONTROL UNIT

2 VENT CONTROL MOTOR

1 DECAL-HIGH VOLTAGE

1 LABEL, FIRING ORDER.

72.30

61.05

2,220.36

858.02

31.02

4.48

SUBL ISP

EXTERIOR CLEANING

PO#255911

175.00

Pts: 3,247.23 Lbr: 881.38 Other: 175.00 Total Line B: 4,303.61

Story: 30889 HEATER CONTROL UNIT & HEATER VENT FLAP MOTOR CHECK & FOUND HEATER CONTROL UNIT TO BE BAD ALSO FLAP MOTOR WAS BAD REPLACE HEATER CONTROL UNIT & FLAP MOTORS REPLACE COVER FOR REAR FUSE PANEL PERFORM TEST ON SYSTEM ALL SEEMS PROPER

C VEHICLE BEING TOWED IN
 MISC C VEHICLE TOWED IN 0.00 0.00
 Tech(s): 6006

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Customer Pay
 Labor 881.38
 Parts 3,247.23
 Lube 0.00
 Sublet 0.00
 Miscellaneous/Shop Charge 79.95
 Deductible 0.00

Repair Order Detail - Internal Copy

RO Number: 323219

RO Status: CLOSED

Customer: [REDACTED]
 Phone(s): Contact: [REDACTED]
 Vehicle: WP0AA2997TS323484 1996 911C4S BLACK/BLACK

Click to View Cust Copy
 Cell: (202)744-8165
 AM5519

Mileage: 30,887
 Service advisor: 1029
 Tag number: T2623

Payment type: MC
 Promised time: 05:00 PM
 Promised date: 11/20/2015

Waiter: No
 Estimate: 0.00
 Customer Comments: No

A PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
 MULTI-POINT C PERFORM COMPLIMENTARY MULTI-POINT INSPECTION 0.00 0.00

Tech(s): 6006
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

B MAJOR SERVICE
 01 C PERFORMED MAJOR SERVICE 15.40 2,256.10

Tech(s): 6006
 993-107-203-03 1 OIL FILTER 44.97
 993-207-201-02 1 OIL FILTER 34.65
 900-123-118-30 2 ALUM SEAL RING 5.10
 BCLEAN 1 BRAKE CLEANER 10.77
 993-110-327-01 1 FILTER INSERT 52.02
 993-572-479-00 2 POLLEN AIR FILTER. 93.12
 928-110-253-06 1 FUEL FILTER 57.87
 999-170-183-90 12 SPARK PLUG 228.60
 993-628-901-00 1 WIPER BLADE 84.11
 208 1 BG 44K FUEL ADDITIVE 29.43
 SILICONE 1 SILICONE SPRAY 33.02
 W40B 9 MOBIL 1 0W40 74.25

Pts: 747.91 Lbr: 2,256.10 Other: 0.00 Total Line B: 3,004.01
 Story: 30890 MAJOR SERVICE PERFORM A MAJOR SERVICE

C PERFORM BG BRAKE FLUID EXCHANGE
 BGBRAKE C PERFORM BG BRAKE FLUID EXCHANGE 1.00 146.50

Tech(s): 6006
 BFLUID 2 BRAKE FLUID 28.50

Pts: 28.50 Lbr: 146.50 Other: 0.00 Total Line C: 175.00

D** UPON INSPECTION FOUND HEATER RESISTER AND ENGINE TEMP SWITCH ARE FAULTY
 11 C REPLACED FAULTY RESISTER AND TEMP SWITCH 0.50 73.25

Tech(s): 6006
 964-616-550-02 1 SERIES RESISTOR 70.05
 964-659-120-00 1 AIR TEMP.SENSOR 79.17
 964-659-120-10 1 TEMP SENSOR GASKET 3.92

Pts: 153.14 Lbr: 73.25 Other: 0.00 Total Line D: 226.39
 Story: 30890 HEATER RESISTER WAS BAD REPLACE BLOWER RESISTER &

Repair Order Detail - Internal Copy



Total Charges	4,208.56
Less Insurance/Adjustment	0.00
Sales Tax	194.83
Total	4,403.39



DATE: 06/20/2012 10:23 AM

Repair Order Detail - Internal Copy

RO Number: 323219

RO Status: CLOSED

Customer

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

1996 911C4S

BLACK/
BLACK

Click to View Cust Copy

Cell: (202)744-8165

AM5519

Mileage: 30,887

Service advisor: 1029

Tag number: T2623

Payment type: MC

Promised time: 05:00 PM

Promised date: 11/20/2015

Waiter: No

Estimate: 0.00

Customer Comments: No

TEMP SWITCH

E** UPON INSPECTION FOUND OIL FILLER TUBE BROKEN
 11 C REPLACED OIL FILLER TUBE 0.50 73.25
 Tech(s): 6006
 993-207-363-50
 Pts: 56.28 Lbr: 73.25 Other: 0.00 Total Line E: 129.53
 Story: 30890 OIL FILLER TUBE WAS BROKEN REPLACE OIL FILLER TUBE
 DUE TO BEING BROKEN

F** UPON INSPECTION FOUND POWER STEERING RACK IS LEAKING
 DECLINED C DECLINED SERVICE 0.00 0.00
 Tech(s): 6006
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00
 Story: 30890 BOOT IS LEAKING ON THE DRIVERS SIDE ADVISED CLIENT ON
 REPLACING POWER STEERING RACK. PROVIDED ESTIMATE ON
 REPLACING POWER STEERING RACK \$5995.00. CLIENT DECLINED WORK
 AT THIS TIME.

G** UPON INSPECTION FOUND SPARK PLUG WIRES ARE CRACKING
 DECLINED C DECLINED SERVICE 0.00 0.00
 Tech(s): 6006
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line G: 0.00
 Story: 30890 SPARKPLUGS WIRES WERE BAD CUSTOMER ADVISED

H** CLIENT STATES THE REAR WINDOW SEAL IS COMING LOOSE
 00 C GLUED REAR WINDOW SEAL 0.00 0.00
 Tech(s): 6006
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line H: 0.00
 Story: 30890 WINDOW SEAL GLUED DOWN REAR WINDOW SEAL. ADVISED
 CLIENT, IF THE SEAL POPS OUT WILL NEED TO REPLACE REAR
 WINDOW SEAL AND POSSIBLE REAR WINDOW GLASS.

Customer Pay	
Labor	
Parts	2,549.10
Lube	985.83
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	79.95
	0.00

Repair Order Detail - Internal Copy

Total Charges	3,614.88
Less Insurance/Adjustment	0.00
Sales Tax	59.15
Total	3,674.03

Repair Order Detail - Internal Copy

RO Number: 314249

RO Status: CLOSED

Customer:

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

1996 911C4S

BLACK/
BLACK

Click to View Cust Copy

Cell: (202)744-8165

AM5519

Mileage: 34,721

Service advisor: 5861

Tag number: T2337

Payment type: MC

Promised time: 05:00 PM

Promised date: 07/18/2013

Waiter: No

Estimate: 0.00

Customer Comments: No

A 01 CUST STATES VEHICLE SMOKING UPON START UP, ADVISE
CLEANED OIL FROM EXHAUST AND TEST DROVE TO VERIFY OIL
REMOVED 1.00 134.50

Tech(s): 1506

999-113-404-40

993-424-294-00

1 RUBBER OIL SEAL

1 SHIFTER BOOT

37.62

31.08

MISC

C

VOR FREIGHT

5.00

Pts:

68.70 Lbr:

134.50 Other:

5.00 Total Line A:

208.20

Story: 34721 OIL IN THE EXHAUST SYSTEM CAR HAS SAT FOR SO LONG THAT OIL HAD BYPASSED THE PISTON RINGS AND ALLOWED THE OIL TO PUSH INTO THE EXHAUST SYSTEM. RAN THE CAR AND REMOVED THE OIL FROM THE MUFFLERS AND CONVERTER SYSTEM. TEST DROVE THE VEHICLE AND NOW VEHICLE NO LONGER IS SMOKING.

B 01 CUST STATES PERFORM FACTORY SCHEDULED ANNUAL SERVICE
COMPLETED FACTORY SCHEDULED ANNUAL SERVICE 4.60 618.70

Tech(s): 1506

993-107-203-03

993-207-201-02

900-123-118-30

44K

BCLEAN

993-628-901-00

W40

1 OIL FILTER

1 OIL FILTER

2 ALUM SEAL RING

1 BG 44K FUEL ADDITIVE

1 BRAKE CLEANER

1 WIPER BLADE

11 MOBIL 1 0W40

35.37

27.20

4.50

24.95

6.50

69.02

90.75

Pts:

258.29 Lbr:

618.70 Other:

0.00 Total Line B:

876.99

Story: 34721 CUSTOMER WOULD LIKE A YEARLY SERVICE PERFORMED TESTED AND INSPECTED THE OPERATION AND PERFORMANCE OF THE VEHICLE AND ITS SUPPLIED OPTIONS. CHANGED THE ENGINE OIL AND REPLACED THE OIL FILTER AND SEALS. REMOVED AND REPLACED THE WIPER BLADES AS NEEDED. THE FUEL SYSTEM WAS TREATED WITH A FUEL SYSTEM CLEANER TO COMBAT CARBON BUILD UP. LOOKING OVER THE CAR SHOWS THAT THE CAR WAS IN GREAT SHAPE WITH A FEW MINOR NEEDS. CUSTOMER WAS ADVISED AND REPAIRS WERE MADE AS APPROVED.

C** 01 UPON INSPECTION, NOTED TRANSMISSION FLUID LOSS FROM SHIFT SHAFT SEAL
REMOVED AND REPLACED SHIFT SHAFT SEAL TO REPAIR TRANS. FLUID 2.00 269.00

Repair Order Detail - Internal Copy

RO Number: 314249

RO Status: CLOSED

Customer: [REDACTED]
 Phone(s): Contact: [REDACTED]
 Vehicle: WP0AA2997TS323484 1996 911C4S

Click to View Cust Copy
 Cell: (202)744-8165
 AM5519

BLACK/
 BLACK

Mileage: 34,721
 Service advisor: 5861
 Tag number: T2337

Payment type: MC
 Promised time: 05:00 PM
 Promised date: 07/18/2013

Waiter: No
 Estimate: 0.00
 Customer Comments: No

LEAK

Tech(s): 1506

Pts: 0.00 Lbr: 269.00 Other: 0.00 Total Line C: 269.00

Story: 34721 TRANSMISSION SHIFT SHAFT SEAL IS LEAKING TRANSMISSION OIL. INSPECTION OF THE ENGINE AND TRANS SHOWS THAT THE ONLY OIL LEAK ON THE UNIT IS FROM THE TRANSMISSION AREA. REMOVED LOWER PANS AND LININGS AND FOUND THAT THE TRANS SHIFT SHAFT SEAL WAS LEAKING OIL PAST THE SEAL. REMOVED THE SHIFTER ROD AND LININGS AND REPLACED THE SHAFT SEAL. REINSTALLED NEW SEAL AND THE COVER BOOT. DEGREASE THE LEAKED OIL AREAS AND TOPPED UP THE TRANS OIL AS NEEDED. REINSTALLED LOWER PANS AND NOW ALL IS CORRECT.

D** VA INSPECTION

01 C VA INSPECTION 0.00 0.00

Tech(s): 1506

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Customer Pay	
Labor	1,022.20
Parts	326.99
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	5.00
Deductible	0.00
Total Charges	1,354.19
Less Insurance/Adjustment	0.00
Sales Tax	19.62
Total	1,373.81

Repair Order Detail - Internal Copy

RO Number: 304788

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 30,536
 Service advisor: 5523
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 11/16/2010

Waiter: No
 Estimate:
 Customer Comments: No

A	01	CHECK CAR FOR NEEDED SERVICE-CHANGE OIL AND FILTER MAINTENANCE	C	14.20		1,420.00
		Tech(s): 6006				
	Pts:	449.38	Lbr:	1,420.00	Other:	0.00
					Total Line A:	449.38
						1,869.38
<hr/>						
B	60	INSTALL NEW LIGHTER SLIDING ROOF	C	0.00		0.00
		Tech(s): 6006				
	Pts:	65.70	Lbr:	0.00	Other:	0.00
					Total Line B:	65.70
						65.70
<hr/>						
C	44	REPLACE ALL FOUR TIRES WHEELS, TIRES, SUSPENSION ALIGNMENT	C	2.00		200.00
		Tech(s): 6006				
		MISC	C	1		1,264.75
	Pts:	1,264.75	Lbr:	200.00	Other:	45.00
					Total Line C:	1,509.75
						45.00
<hr/>						
D**	90	PROVIDE OWNER WITH 2 NEW STYLE KEY FOBS INSTRUMENTS, ALARM SYSTEM	C	0.50		64.99
		Tech(s): 6006				
	Pts:	445.40	Lbr:	64.99	Other:	0.00
					Total Line D:	510.39
						445.40
<hr/>						
E**	70	REPLACE FRONT AND REAR HOOD STRUTS LININGS, INSULATION	C	3.00		389.91
		Tech(s): 6006				
	Pts:	217.52	Lbr:	389.91	Other:	0.00
					Total Line E:	607.43
						217.52
<hr/>						
F**	46	FLUSH BRAKE SYSTEM BRAKES - BRAKE MECHANICS	C	1.00		129.97
		Tech(s): 6006				
	Pts:	15.83	Lbr:	129.97	Other:	0.00
					Total Line F:	145.80
						15.83
<hr/>						
G**	19	INSTALL DRIVE BELTS COOLANT SYSTEM	C	1.50		194.96
		Tech(s): 6006				
				1		71.95

Repair Order Detail - Internal Copy

RO Number: 304788

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 30,536
 Service advisor: 5523
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 11/16/2010

Waiter: No
 Estimate:
 Customer Comments: No

Pts: 71.95 Lbr: 194.96 Other: 0.00 Total Line G: 266.91

H** 46 C INSTALL FRONT PADS AND ROTORS
 BRAKES - BRAKE MECHANICS 3.00 389.91

Tech(s): 6006

1

2,262.79

114.00

MISC C
 Pts: 2,262.79 Lbr: 389.91 Other: 114.00 Total Line H: 2,766.70

I** 01 C PERFORM VA INSPECTION
 MAINTENANCE 0.00 16.00

Tech(s): 6006

Pts: 0.00 Lbr: 16.00 Other: 0.00 Total Line I: 16.00

Customer Pay	2,805.74
Labor	4,793.32
Parts	0.00
Lube	0.00
Sublet	159.00
Miscellaneous/Shop Charge*	7,758.06
Total Charges**	

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 293541

RO Status:

Customer: XXXXXXXXXX
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 27,250
 Service advisor: 4601
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 05/17/2007

Waiter: No
 Estimate:
 Customer Comments: No

A 98 PERFORM A ONE YEAR SERVICE
 C ONE YEAR SERVICE 5.00 625.00
 Tech(s): 1506
 Pts: 189.18 Lbr: 625.00 Other: 0.00 Total Line A: 814.18

B 46 CHECK THE BRAKE FLUID
 C BRAKE FLUID FLUSH 1.00 125.00
 Tech(s): 1506
 Pts: 9.48 Lbr: 125.00 Other: 0.00 Total Line B: 134.48

C** 68 ADVISE ON THE D/S SEAT ON THE RIGHT SIDE - PLASTIC COVER
 C SEAT TRIM 0.50 62.50
 Tech(s): 1506
 MISC C 1 166.60
 Pts: 166.60 Lbr: 62.50 Other: 18.49 Total Line C: 247.59

D** 90 SPOILER WALL TORN
 C SPOILER 2.00 250.00
 Tech(s): 1506
 Pts: 126.10 Lbr: 250.00 Other: 0.00 Total Line D: 376.10

E** 46 PARKING BRAKE OUT OF ADJUSTMENT
 C PARKING BRAKE 1.00 125.00
 Tech(s): 1506
 Pts: 0.00 Lbr: 125.00 Other: 0.00 Total Line E: 125.00

F** 10 THERE IS AN ENGINE RATTLE
 C RATTLE 0.60 75.00
 Tech(s): 1506
 Pts: 0.00 Lbr: 75.00 Other: 0.00 Total Line F: 75.00

Customer Pay	1,262.50
Labor	491.36
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	18.49
Total Charges**	1,772.35

Repair Order Detail - Internal Copy

*Miscellaneous Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 288332

RO Status:

Customer: XXXXXXXXXX
 Phone(s): Contact
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 27,239
 Service advisor: 4601
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 09/28/2005

Waiter: No
 Estimate:
 Customer Comments: No

A Factory Maintenance Schedule - 30,000 Mile / 993 C2 M/TREPLACE
 THE WIPER BLADES
 SM30 C Factory Maintenance 13.60 1,541.00
 Schedule - 30,000
 Mile / 993 C2 M/T
 Tech(s): 1506
 Pts: 463.94 Lbr: 1,541.00 Other: 0.00 Total Line A: 2,004.94

B PRICE AND ADVISE ON REPLACEMENT OF THE REAR BRAKE LIGHT-REAR
 LIGHT INOP
 66 C EXTERIOR EQUIPMENT 0.00 0.00
 Tech(s): 1506
 MISC C 1 1,041.99
 Pts: 1,041.99 Lbr: 0.00 Other: 80.00 Total Line B: 1,121.99

C FRONT WINDSHIELD TRIM PULLING APPART FROM WINDSHIELD
 66 C EXTERIOR EQUIPMENT 1.00 115.00
 Tech(s): 1506
 Pts: 54.63 Lbr: 115.00 Other: 0.00 Total Line C: 169.63

D** R/R REAR TIRE IS LOW ON TREAD
 44 C WHEELS, TIRES, 0.75 86.25
 SUSPENSION ALIGNMENT
 Tech(s): 1506
 MISC C 1 326.34
 Pts: 326.34 Lbr: 86.25 Other: 13.00 Total Line D: 425.59

RO
 SUBL C 175.00
 Pts: 0.00 Lbr: 0.00 Other: 175.00 Total Line RO: 175.00

Customer Pay	
Labor	
Parts	1,742.25
Lube	1,886.90
Sublet	0.00
Miscellaneous/Shop Charge*	175.00
Total Charges**	93.00
	3,897.15

Repair Order Detail - Internal Copy

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 285846

RO Status:

Customer: ██████████
 Phone(s): Contact: ██████████
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
 BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 26,750
 Service advisor: 4466
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 12/09/2004

Waiter: No
 Estimate:
 Customer Comments: No

A	TIRE WENT FLAT - PLEASE REPLACE & ADVISE ON CAUSE OF DAMAGE				
36	C	WHEELS & TIRES	0.75		74.25
	Tech(s): 4411				
		1			309.00
	MISC	C			12.60
Pts:	309.00	Lbr:	74.25	Other:	12.60
				Total Line A:	395.85

Customer Pay	
Labor	74.25
Parts	309.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	12.60
Total Charges**	395.85

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 284117

RO Status:

Customer: **MAKERLEY CANDY**
 Phone(s): **[REDACTED]**
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 22,837
 Service advisor: 4510
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 05/21/2004

Waiter: No
 Estimate:
 Customer Comments: No

A 7,500 MI SERVICE/ONE YEAR CHECK UP.
 01 C MAINTENANCE 4.00 436.00
 Tech(s): 4533
 Pts: 199.48 Lbr: 436.00 Other: 0.00 Total Line A: 635.48

B CHECK A/C COOLING SYSTEM
 87 C AIR CONDITIONING 0.00 0.00
 Tech(s): 4533
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Customer Pay	
Labor	436.00
Parts	199.48
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	635.48

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 281910

RO Status:

Customer: XXXXXXXXXX

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

Main:

1996 911C4S

BLACK/
BLACK

Click to View Cust Copy

Cell:

AM5519

Mileage: 20,388

Service advisor: 4510

Tag number:

Payment type:

Promised time: 05:00 PM

Promised date: 08/06/2003

Waiter: No

Estimate:

Customer Comments: No

A A/C IN/OP: CHECK HISTORY
 87 C AIR CONDITIONING 1.10 108.90
 Tech(s): 4533
 Pts: 1,374.33 Lbr: 108.90 Other: 0.00 Total Line A: 1,483.23

B CAR FAILED INSPECTION FOR BROKEN LIGHT/S: PLEASE PROVIDE
 ESTIMATE.
 96 C LIGHTS, LAMPS, 1.00 99.00
 SWITCHES INTERIOR,
 THEFTPROTECTION
 Tech(s): 4533
 Pts: 280.69 Lbr: 99.00 Other: 0.00 Total Line B: 379.69

Customer Pay	
Labor	207.90
Parts	1,655.02
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	1,862.92

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 281034

RO Status:

Customer: [REDACTED]

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

Main:

1996 911C4S

BLACK/
BLACK

Click to View Cust Copy

Cell:

AM5519

Mileage: 19,283

Service advisor: 4510

Tag number:

Payment type:

Promised time: 05:00 PM

Promised date: 05/05/2003

Waiter: No

Estimate:

Customer Comments: No

A	PLEASE PERFORM OIL AND FILTER CHANGE ONLY.					
01	C	MAINTENANCE	2.00			198.00
	Tech(s): 4533					
			1			
Pts:	134.48	Lbr:	198.00	Other:	0.00	Total Line A: 332.48

B	PLEASE PERFORM BRAKE SYSTEM FLUSH.					
47	C	BRAKES - HYDRAULICS, REGULATOR, BOOSTER	1.00			99.00
	Tech(s): 4533					
			1			
Pts:	8.00	Lbr:	99.00	Other:	0.00	Total Line B: 107.00

C	PLEASE CHECK A/C OPERATION: ADD FREON AS NEEDED.					
87	C	AIR CONDITIONING	1.00			99.00
	Tech(s): 4533					
Pts:	0.00	Lbr:	99.00	Other:	0.00	Total Line C: 99.00

D	CUSTOMER STATES THAT THERE IS A SHIMMY AROUND 40MPH-62MPH					
44	C	WHEELS, TIRES, SUSPENSION ALIGNMENT	0.00			0.00
	Tech(s): 4533					
	MISC	C				
Pts:	0.00	Lbr:	0.00	Other:	39.24	Total Line D: 39.24

E	PLEASE REPLACE WIPER BLADES.					
01	C	MAINTENANCE	0.00			0.00
	Tech(s): 4533					
			1			
Pts:	21.90	Lbr:	0.00	Other:	0.00	Total Line E: 21.90

F	PLEASE MOUNT/BALANCE ALL FOUR TIRES: TIRES ORDERED.					
44	C	WHEELS, TIRES, SUSPENSION ALIGNMENT	3.00			297.00
	Tech(s): 4533					
			1			
Pts:	947.62	Lbr:	297.00	Other:	0.00	Total Line F: 1,244.62

G	PLEASE PERFORM FOUR WHEEL ALIGNMENT.					
44	C	WHEELS, TIRES, SUSPENSION ALIGNMENT	4.00			300.00
	Tech(s): 4533					
Pts:	0.00	Lbr:	300.00	Other:	0.00	Total Line G: 300.00

Repair Order Detail - Internal Copy

RO Number: 281034

RO Status:

Customer:

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

Main:

1996 911C4S

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BLACK

Click to View Cust Copy

Cell:

AM5519

Mileage: 19,283

Service advisor: 4510

Tag number:

Payment type:

Promised time: 05:00 PM

Promised date: 05/05/2003

Waiter: No

Estimate:

Customer Comments: No

H 01 PLEASE PROVIDE FULL DETAIL FOR CUSTOMER.

01

C

MAINTENANCE

0.00

0.00

Tech(s): 4533

Pts:

0.00

Lbr:

0.00

Other:

0.00 Total Line H:

0.00

Customer Pay

Labor

993.00

Parts

1,112.00

Lube

0.00

Sublet

0.00

Miscellaneous/Shop Charge*

39.24

Total Charges**

2,144.24

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 161873

RO Status:

Customer: [REDACTED]
 Phone(s): [REDACTED]
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

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BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 16,331
 Service advisor: 4466
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A OIL & FILTER CHANGE
 01POZLOILP C POR OIL/FILTER ONLY 0.00 255.00
 Tech(s): 60064
 MISC C MISC. SHOP CHARGES 1 118.59
 Pts: 118.59 Lbr: 255.00 Other: 16.22 Total Line A: 389.81

B CHECK FOR STRANGE COLD START SOUND
 11POZ C ENGINE 0.00 0.00
 Tech(s): 60064
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C A/C NOT COOLING WELL
 64POZ C HEATING & AIR COND 0.00 0.00
 Tech(s): 60064
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

D STEERING WHEEL SQUEAKS
 32POZNOISE C STEERING NOISE 0.00 0.00
 Tech(s): 60064
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Customer Pay	
Labor	255.00
Parts	118.59
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	16.22
Total Charges**	389.81

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 131941

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

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Click to View Cust Copy
 Cell: AM5519

Mileage: 15,418
 Service advisor: 4466
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A PERFORM OIL & FILTER / 1 YEAR SVC PERFORMED SHORT SERVICE.
 CHANGED OIL & FILTERS. CHECKED/
 01POZLOILP C POR OIL/FILTER ONLY 0.00 355.50
 Tech(s): 4151
 MISC C MISC. SHOP CHARGES 1 246.26
 Pts: 246.26 Lbr: 355.50 Other: 31.66 Total Line A: 633.42

B SUSPENSION NOISE FROM FRONT WHEN GOING OVER ROUGH ROADS OR BUMPS
 32POZNOISE C STEERING NOISE 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C SCRATCHES ON DRIVER'S DOOR - BUFF OUT
 96POZ C DETAIL 0.00 0.00
 Tech(s): 4407
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

D LOWER SPOILER TRIM DAMAGED - REPAIR/REPLACE REPLACED FRONT CHIN
 LIP.
 41POZ3 C FRONT END DAMAGE 0.00 0.00
 Tech(s): 4160
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Customer Pay	
Labor	355.50
Parts	246.26
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	31.66
Total Charges**	633.42

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 132438

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main:
 1996 911C4S

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Click to View Cust Copy
 Cell: AM5519

Mileage: 15,418
 Service advisor: 4466
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	TOUCH UP / BUFF OUT VARIOUS SCRATCH ON CAR			
95POZ	C	SUBLET	0.00	0.00
	Tech(s): 4151			
MISC	C	MISC. SHOP CHARGES		187.50
Pts:	0.00	Lbr:	0.00	Other: 187.50 Total Line A: 187.50

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	187.50
Total Charges**	187.50

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 113094

RO Status:

Customer: [REDACTED]

Click to View Cust Copy

Phone(s): Contact:

Main:

Cell:

Vehicle: WP0AA2997TS323484

1996 911C4S

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BLACK

AM5519

Mileage: 14,656

Payment type:

Waiter: No

Service advisor: 4410

Estimate:

Tag number:

Customer Comments: No

A PERFORM 30,000 MILES SERVICE PERFORMED 30K SERVICE. CHANGED OIL & FILTER. REPLACED SPARK
 01POZ30000 C 30,000 MILE SERVICE 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

B CUSTOMER STATES THAT THERE IS A RATTLE FROM THE REAR OF THE SEAT WHERE IT COMES CLOSE TO THE BACK GLASS. SEE DOUG FOR MORE INFORMATION
 52POZ325IC C REAR SEAT BACK 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C CUSTOMER STATES THAT THERE MAY BE A BATTERY DRAW OR DRAIN ISSUE. CHECK ALL ELECTRICAL SYSTEMS.
 12POZ C ENGINE ELECTRICAL 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 87790

RO Status:

Customer: [REDACTED]
Phone(s): Contact:
Vehicle: WP0AA2997TS323484

Main:
1996 911C4S

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BLACK

Click to View Cust Copy
Cell: AM5519

Mileage: 11,552
Service advisor: 4107
Tag number:

Payment type:

Waiter: No
Estimate:
Customer Comments: No

A TRIM ON DRIVERS SEAT BACK ON LEFT SIDE IS BROKEN. SOP IS HERE.
52POZ C SEATS 0.00 0.00
Tech(s): 4149
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

B CHECK FOR RATTLE FROM REAR SEAT AREA OVER BUMPS. UNABLE TO
DUPLICATE CUSTOMER COMPLAINT ON TEST DRIVE.
51POZ C BODY EQUIPMENT 1 0.00 0.00
Tech(s): 4149
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Customer Pay
Labor 0.00
Parts 0.00
Lube 0.00
Sublet 0.00
Miscellaneous/Shop Charge* 0.00
Total Charges** 0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 80136

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

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BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 10,070
 Service advisor: 4107
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A 1 CHECKED CHARGING SYSTEM & BATTERY. CHARGED BATTERY
 12POZBATT C DEAD BATTERY 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

B CHECK AND CHARGE A/C IF NECESSARY SERVICED A/C.
 64POZ C HEATING & AIR COND 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C TRIM PIECE ON OUTSIDE OF DRIVERS SEAT BACK HAS BROKEN OFF ORDERED PART.
 52POZ C SEATS 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

D HEADLIGHT SWITCH HAS COME APART 2 TIMES BEFORE AND IS NOT GETTING LOOSE IN DASH PANEL AGAIN.
 63POZ C LIGHTS 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

E DO 2 YEAR SHORT SERVICE (LOW MILES) PERFORMED 2 YEAR SHORT SERVICE. CHANGED OIL & FILTERS.
 01POZ C MAINTENANCE 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00

Customer Pay	0.00
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 75158

RO Status:

Customer: 

Phone(s): Contact:

Vehicle: WP0AA2997TS323484

Main:

1996 911C4S

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BLACK

Click to View Cust Copy

Cell:

AM5519

Mileage: 9,885

Service advisor: 4107

Tag number:

Payment type:

Waiter: No

Estimate:

Customer Comments: No

A	HEADLIGHT SWITCH HAS COME APART. 9405190A-30			
	63POZ	I	LIGHTS	0.00
	Tech(s):	4145		0.00
Pts:	0.00	Lbr:	0.00	Other: 0.00
	Total Line A:			0.00

B	PLEASE CHECK ENG OIL LEVEL. ADDED 2 QUARTS OF OIL.			
	11POZ	C	ENGINE	0.00
	Tech(s):	4145		0.00
Pts:	0.00	Lbr:	0.00	Other: 0.00
	Total Line B:			0.00

Customer Pay

Labor

Parts

Lube

Sublet

Miscellaneous/Shop Charge*

Total Charges**

0.00

0.00

0.00

0.00

0.00

0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 64555

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

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BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 8,191
 Service advisor: 4107
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A DO 1 YEAR SERVICE PERFORMED 15K SERVICE. CHANGED OIL & FILTERS.
 REPLACED
 01POZ15000 C 15,000 MILE SERVICE 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

B CLUTCH PEDAL IS NOTCHY WHEN PUSHING DOWN OR RELEASING AND MAKES
 CLICKING SOUND FROM UNDER CAR
 21POZ W CLUTCH 0.00 0.00
 Tech(s): 4151
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C REPLACE REAR TIRES. SOP HERE IN PARTS DEPT. MOUNT & BALANCE 2
 REAR TIRES.
 36POZ C WHEELS & TIRES 0.00 0.00
 Tech(s): 4158
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Customer Pay	0.00
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00


*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 59244

RO Status:

Customer: 
Phone(s): Contact:
Vehicle: WP0AA2997TS323484

Main:
1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
Cell: AM5519

Mileage: 6,833
Service advisor: 4107
Tag number:

Payment type:

Waiter: No
Estimate:
Customer Comments: No

A LEFT REAR TIRE LOOSES AIR. REMOVE LR TIRE AND DISMOUNT. REPAIR
TIRE FROM INSIDE WITH
36POZ C WHEELS & TIRES 0.00 0.00
Tech(s): 4145
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

Customer Pay
Labor 0.00
Parts 0.00
Lube 0.00
Sublet 0.00
Miscellaneous/Shop Charge* 0.00
Total Charges** 0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 58701

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 6,036
 Service advisor: 4107
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	1	32POZALIGNM- C ENT	WHEEL ALIGNMENT	0.00	0.00
		Tech(s): 4149			
Pts:		0.00 Lbr:	0.00 Other:	0.00	Total Line A: 0.00

B	PLEASE CHECK OIL LEVEL AND TIRE PRESSURES TOPPED UP ENGINE OIL.				
	11POZ	C	ENGINE	0.00	0.00
		Tech(s): 4149			
Pts:		0.00 Lbr:	0.00 Other:	0.00	Total Line B: 0.00

C	CHECK FOR SQUEAK NOISE FROM RF INTERIOR AREA (DASH, DOOR PANEL) WHEN GOING OVER BUMPS				
	51POZ-TRIM	C	INTERIOR TRIM	0.00	0.00
		Tech(s): 4149			
Pts:		0.00 Lbr:	0.00 Other:	0.00	Total Line C: 0.00

	Customer Pay
	Labor 0.00
	Parts 0.00
	Lube 0.00
	Sublet 0.00
	Miscellaneous/Shop Charge* 0.00
	Total Charges** 0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 55757

RO Status:

Customer: [REDACTED]
 Phone(s): Contact:
 Vehicle: WP0AA2997TS323484

Main: 1996 911C4S

BLACK/
BLACK

Click to View Cust Copy
 Cell: AM5519

Mileage: 5,268
 Service advisor: 4107
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	CHECK FOR SQUEAKING NOISE FROM FRONT SUSPENSION AREA. SOP FRONT SWAY BAR BUSHINGS ARE HERE				
	31POZ	W	FRONT AXLE	0.00	0.00
	Tech(s): 4151				
Pts:	0.00	Lbr:	0.00	Other:	0.00
					Total Line A:
					0.00
B	CHECK FOR SMALL UPPER RADIO SPEAKERS CUTTING ON AND OFF OVER BUMPS WHILE DRIVING				
	65POZ	W	RADIO & SPE EQUIP	0.00	0.00
	Tech(s): 4151				
Pts:	0.00	Lbr:	0.00	Other:	0.00
					Total Line B:
					0.00
C	PLEASE ROAD TEST AND CHECK TIRES/ALINGMENT. CUSTOMER SAYS CAR SEEMS TO WANDER SLIGHTLY WHEN GOING SLOWLY OVER BUMPS				
	36POZ	W	WHEELS & TIRES	0.00	0.00
	Tech(s): 4151				
Pts:	0.00	Lbr:	0.00	Other:	0.00
					Total Line C:
					0.00
D	HEADLIGHT SWITCH IS LOOSE AND TURNS TOO FAR TRYING TO TURN LIGHTS ON OR OFF				
	63POZ	W	LIGHTS	0.00	0.00
	Tech(s): 4151				
Pts:	0.00	Lbr:	0.00	Other:	0.00
					Total Line D:
					0.00

Customer Pay	
Labor	
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.