

Pivotel IsatPhone NZD Call Plans

Rates apply to Inmarsat IsatPhone only.



Important: IsatPhone 2 must have firmware version 1.8.1 or higher and IsatPhone Pro must have firmware 5.11.0 or higher to work with a Pivotel SIM. For instructions on how to update your firmware go to <http://www.inmarsat.com/support/> or call Pivotel Customer Care on 0508 882 448.

Pivotel Satellite Plan	Monthly access fee	Monthly included value	Outgoing satellite calls per minute	Unit Pricing Data		
				Cost of a 2 min call before any discounts to standard numbers and standard national mobile numbers	Cost of a Standard SMS before any discounts to standard national mobile numbers	Number of Standard Calls If you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:
Isat 45 NZD <small>Min. cost over 24 months is \$1,080.</small>	\$45	\$0	\$2.00	\$4.00	60c	0 calls
Isat 80 NZD <small>Min. cost over 24 months is \$1,920.</small>	\$80	\$40	\$1.75	\$3.50	60c	11 calls
Isat 100 NZD <small>Min. cost over 24 months is \$2,400.</small>	\$100	\$65	\$1.75	\$3.50	60c	18 calls
Isat 125 NZD <small>Min. cost over 24 months is \$3,000.</small>	\$125	\$100	\$1.75	\$3.50	60c	28 calls

Note: No minimum term if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.

Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Value Added Services

Special calls & Value added Services	
Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
SMS text messaging - outgoing - incoming	60c per message FREE
Call Forwarding (within New Zealand or Australia)	Charged at applicable satellite rates
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates
Calls to Iridium 8816, 8817	\$6.50 per minute
Calls to Thuraya 8821	\$3.80 per minute
Calls to Inmarsat	\$3.80 per minute
Emergency Calls 111/112	Free



Did you know?

Calling a Pivotel satellite phone number from New Zealand costs up to 10 x less than calling a standard mobile satellite phone number. **That's because Pivotel Satellite Phones use standard Australian Mobile numbers.**

Source: www.spark.co.nz/shop/landline/pricing/callingrates/as at 25 January 2016
Cost to call Australian Mobile is 60c per minute. Cost to call Iridium, Globalstar, Thuraya is \$7.64 per minute. Cost to call Inmarsat is up to \$12.97 per minute.



Pivotel IsatPhone plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include NZ GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 24 month minimum term applies. Visit www.pivotel.co.nz/coverage for a coverage map. An Inmarsat device is required to access the Pivotel Inmarsat service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 24 months is \$1,080 on Isat 45 NZD, \$1,920 on Isat 80 NZD, \$2,400 on Isat 100 NZD and \$3,000 on Isat 125 NZD. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a NZD\$60 contract waiver fee at the time the service is connected.

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