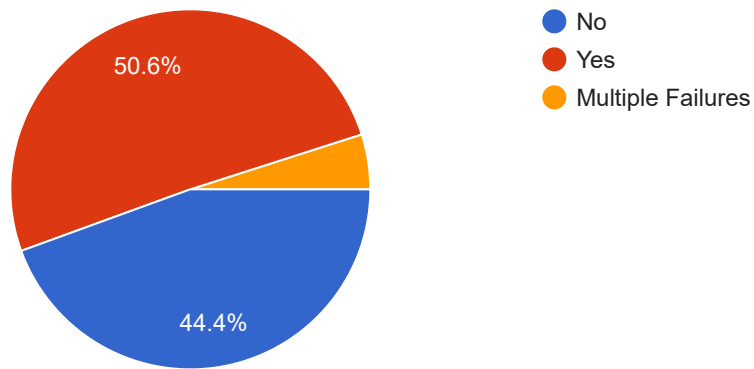


# 958 Transfer Case Statistics

81 responses

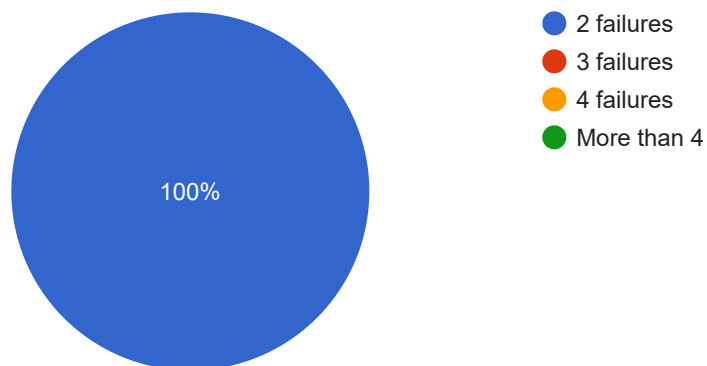
## Has your Cayenne experienced a transfer case failure or problem?

81 responses



## Multiple Failures

4 responses



## Please elaborate on your failures

4 responses

thumping - replaced transfer case; thumping again after 20K, changed fluid and now OK

The first failure occurred just after 30k miles by the original owner. The service records indicate 'stuttering' during low speed acceleration. TC replaced. Then during my ownership around 61k miles, I too began to noticed lurches and stuttering during low speed acceleration. TC replaced, newest version, along with new vent kit, etc. Vehicle traded at 70k miles.

Shudder and pop when turning, replaced with "upgraded" design including new vent lines, lasted 18,000 miles. Needs another transfer case, dealer won't warranty.

shuddering between 2-3,000 rpms, popping under low speed turns, hesitation, erratic shifts

In the next section, please fill in the info from your most recent failure. 

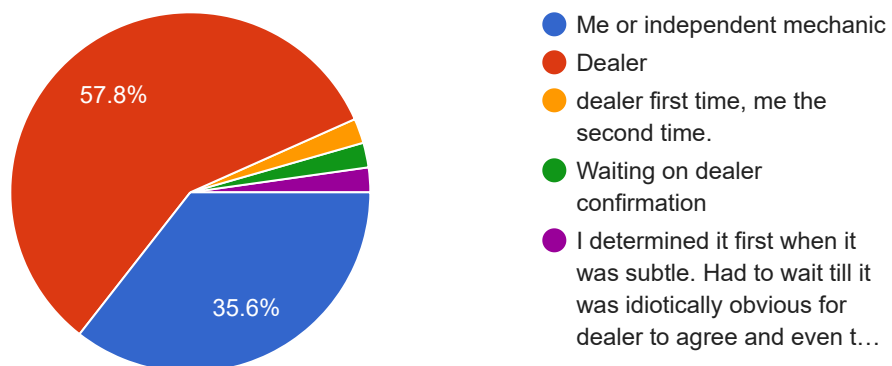
### Transfer Case Failure

## What were the failure symptoms?

45 responses

## Did you or a dealer determine it was the transfer case?

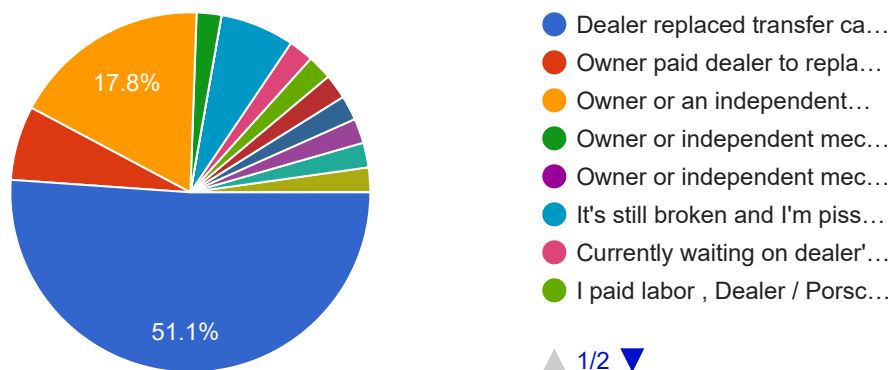
45 responses



## What action was taken?

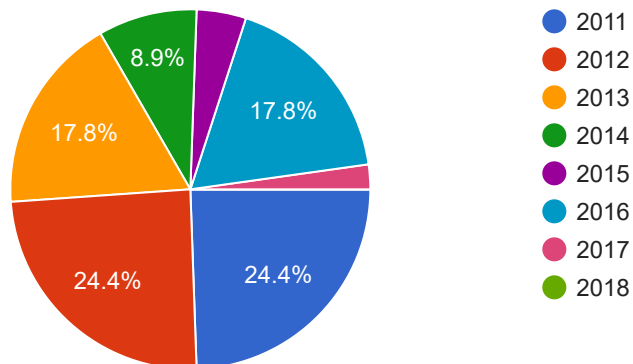
## What happened after the problem was identified?

45 responses



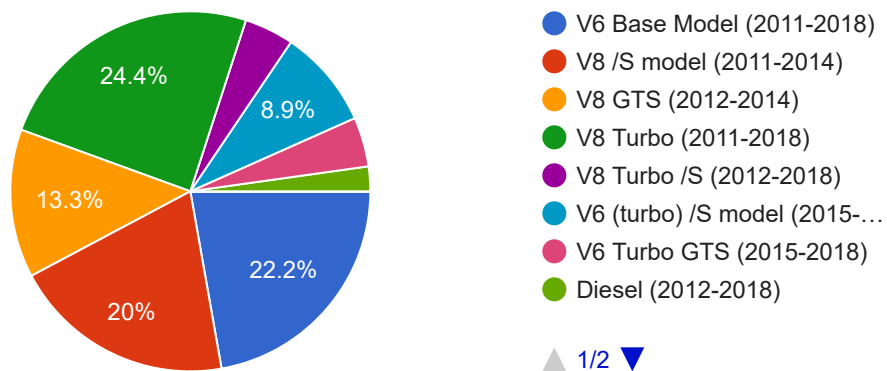
## What year is your Cayenne?

45 responses



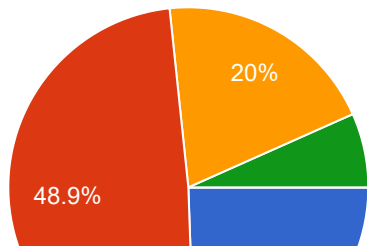
## What model is your Cayenne

45 responses



## Miles at the time of failure

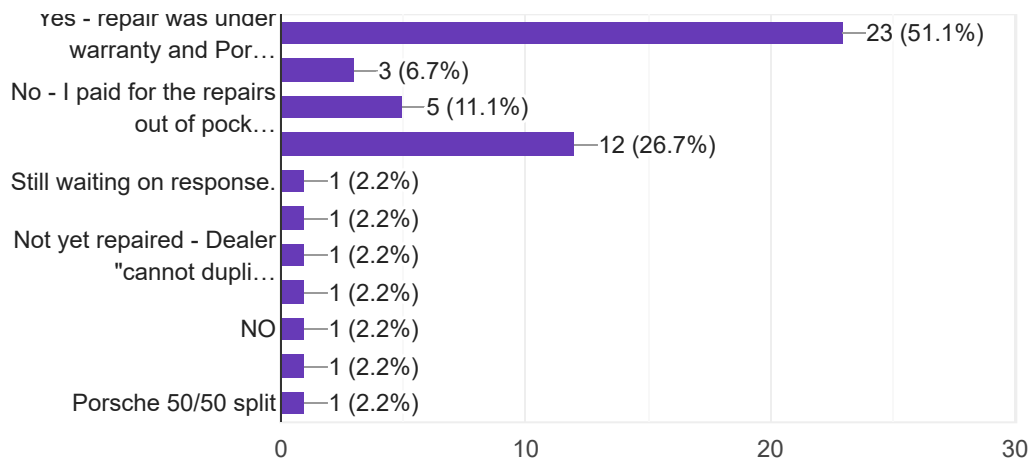
45 responses



- 0-30,000
- 30,001-60,000
- 60,001-90,000
- 90,001-120,000
- In excess of 120,001

## Did Porsche provide any assistance in resolving the problem

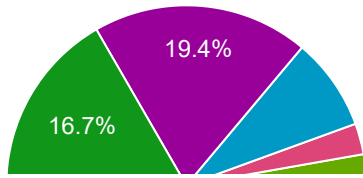
45 responses



## Non-Failure Statistics

## What year is your Cayenne?

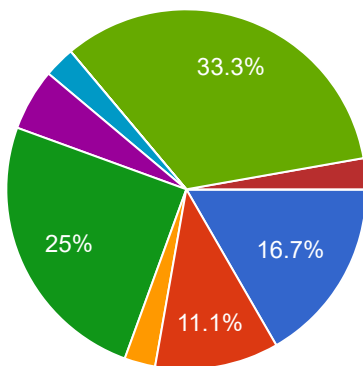
36 responses



- 2011
- 2012
- 2013
- 2014
- 2015

## What model is your Cayenne

36 responses

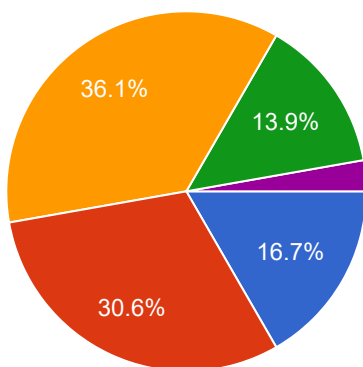


- V6 Base Model (2011-2018)
- V8 /S model (2011-2014)
- V8 GTS (2012-2014)
- V8 Turbo (2011-2018)
- V8 Turbo /S (2012-2018)
- V6 (turbo) /S model (2015-...)
- V6 Turbo GTS (2015-2018)
- Diesel (2012-2018)

▲ 1/2 ▼

## Current Mileage of your Cayenne

36 responses

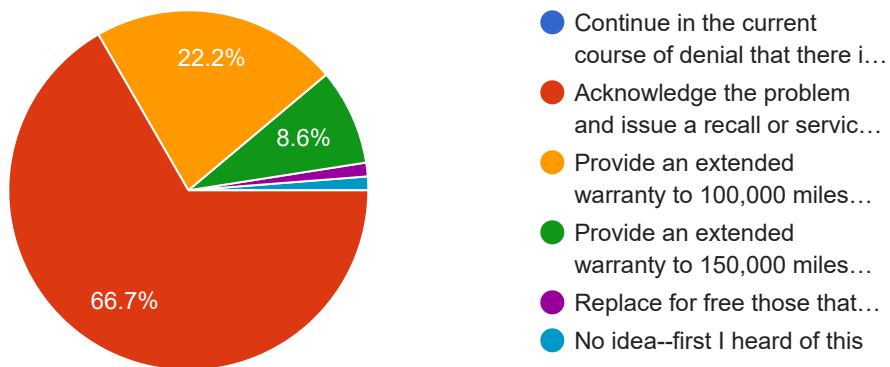


- 0-30,000
- 30,001-60,000
- 60,001-90,000
- 90,001-120,000
- In excess of 120,001

End

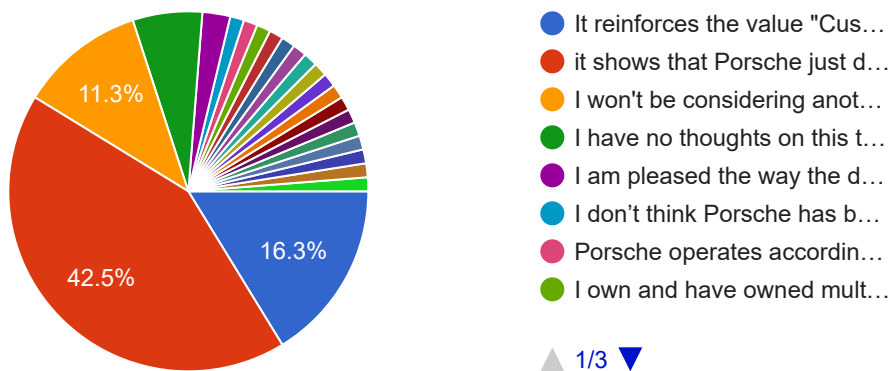
## What do you think Porsche should do about the failures

81 responses



## How does Porsche's current actions on the transfer case failures color your perception of Porsche

80 responses



▲ 1/3 ▼

# Google Forms