

Revision: This bulletin replaces bulletin Group 3, # 66/11, dated March 30, 2012.

Vehicle Type: Cayenne (92A)/Cayenne S (92A)/Cayenne Turbo (92A)

Concerns: Transfer case

Information: Missing offset and gradient values on the transfer case

When you replace the all-wheel drive <u>control unit</u> or the transfer case (with the all-wheel drive control unit), the offset and gradient values (referred to below as classification data) must be written into the new all-wheel drive control unit.

The absence of classification data in the all-wheel drive <u>control unit</u> will result in poor vehicle driveability.



Since the classification data always relates to and is matched to the transfer gear, it is engraved on the transfer case; => Figure 1 shows 15 as the gradient value and 05 as the offset value.



Due to a production error, only "0" might be engraved instead of the correct classification data, => Figure 2.

If this is the case, the correct classification data must be read out of the all-wheel drive <u>control unit</u> or may have to be queried from the Technical HOTLINE.

Work Procedure:

The procedure will be different, depending on the spare parts requirements: ^<u>Control unit</u> replacement - data from the old all-wheel drive control unit can be read out.

^ <u>Control unit</u> replacement - data from the old all-wheel drive control unit can no longer be read out.

Information

The procedures described here are based on the PIWIS Tester II software version 12.300.

The PIWIS Tester instructions take precedence and in the event of a discrepancy, these are the instructions that must be followed.

A discrepancy may arise with later software versions for example.

<u>Control unit</u> replacement - data from the old control unit can be read out:

1. Connect PIWIS Tester II with installed test software version 12.300 (or higher) to the vehicle and switch it on.

- 2. Select the 'All-wheel' <u>control unit</u> in the control unit selection screen (=> Overview' menu).
- 3. Once the all-wheel drive <u>control unit</u> has been found and is displayed in the list, select the => Maintenance/repairs' menu.
- 4. Select => "<u>Control unit</u> replacement" and press [>>] to start the process.
 - 4.1 Confirm the message relating to <u>control unit</u> replacement by pressing [>>].
 - 4.2 Select => "Read out data from old <u>control unit</u>" and press [>>] to continue.
 - 4.3 Confirm the message reporting that data was read out successfully by pressing [>>].
- 5. Replace all-wheel drive <u>control unit</u>.
- 6 Select the 'All-wheel' <u>control unit</u> in the control unit selection screen ([>>] Overview' menu).
- 7. Once the all-wheel drive <u>control unit</u> has been found and is displayed in the list, select the => 'Maintenance/repairs' menu.
- 8. Select => '<u>Control unit</u> replacement' and press [>>] to start the process.
 - 8.1 Confirm the message about the <u>control unit</u> by pressing [>>].
 - 8.2 Select => 'Write data to new <u>control unit</u>/Start-up' and press [>>] to continue.
 - 8.3 Enter the chassis number and press [>>] to confirm.
 - 8.4 Transfer data from the old all-wheel drive <u>control unit</u> by pressing [F8]. Then press [>>] when the data has been transferred successfully.
 - 8.5 Reset coding data.
 - 8.5.1 Switch off ignition and press [>>] to confirm.
 - 8.5.2 Start the engine and press [>>] to continue.

Forced calibration is performed automatically and fault memory is read out.

8.6 Press [>>] to confirm successful <u>control unit</u> replacement.

The required action is now complete.

<u>Control unit</u> replacement - data from the old control unit can no longer be read out:

- 1. Check whether the classification data is engraved correctly on the installed transfer gear.
 - Is the classification data engraved correctly on the transfer gear?

If it is: => Step 2.

- If not: => Please contact the Technical HOTLINE to find out what to do next.
- 2. Write down the classification data.
- 3. Connect PIWIS Tester II with installed software version 12.300 (or higher) to the vehicle and switch it on.
- 4. Select the 'All-wheel' <u>control unit</u> in the control unit selection screen (=> 'Overview' menu).
- 5. Once the all-wheel drive <u>control unit</u> has been found and is displayed in the list, select the => 'Maintenance/repairs' menu.
- 6. Select => '<u>Control unit</u> replacement and press [>>] to start the process.
 - 6.1 Confirm the message relating to <u>control unit</u> replacement by pressing [>>].
 - 6.2 Confirm the function => 'Write data to new <u>control unit</u>/Start-up' by pressing [>>].
 - 6.3 Enter the chassis number and press [>>] to continue.
 - 6.4 Confirm the message by pressing [>>].
 - 6.5 Calculate new wear data:

Enter 'Kilometres driven since all-wheel transmission oil was last changed' (press [F8] to enable write mode) and press [>>] to continue.

- 6.6 Enter classification data (press [F8] to enable write mode) and press [>>] to continue.
- 6.7 Press [>>] to confirm the message reporting successful <u>control unit</u> replacement.

The required action is now complete.

92AAG1, 92AAG7, 92AAH1, 92AAH1, 92AAT1 Model year as of 2011, Model year up to 2012 C02, C36

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