OMB Control No.: 2127-0004

Part 573 Safety Recall Report

16V-169

Manufacturer Name: Porsche Cars North America, Inc.

Submission Date : MAR 22, 2016 **NHTSA Recall No. :** 16V-169 **Manufacturer Recall No. :** AG02



Manufacturer Information:

Manufacturer Name: Porsche Cars North America, Inc.

Address : One Porsche Drive Atlanta GA 30354

Company phone: 1-800-767-7243

Population:

Number of potentially involved: 88,300 Estimated percentage with defect: 0

Vehicle Information:

Vehicle: 2011-2016 Porsche CAYENNE (all models)

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : NR

Descriptive Information: Brake Pedal Pivot Pin Circlip

Production Dates: APR 28, 2010 - JAN 11, 2016

VIN (Vehicle Identification Number) Range

Begin : WP1AA2A28BLA00065	End: WP1AA2A28BLA09994	☐ Not sequential VINs
Begin : WP1AA2A28BLA10000	End: WP1AA2A25BLA10519	☐ Not sequential VINs
Begin : WP1AB2A22BLA40378	End: WP1AB2A22BLA49999	☐ Not sequential VINs
Begin : WP1AA2A28BLA00065	End: WP1AA2A28BLA09994	☐ Not sequential VINs
Begin : WP1AA2A28BLA10000	End: WP1AA2A25BLA10519	☐ Not sequential VINs
Begin : WP1AB2A22BLA40378	End: WP1AB2A22BLA49999	☐ Not sequential VINs
Begin : WP1AB2A23BLA50000	End: WP1AB2A21BLA56278	☐ Not sequential VINs
Begin : WP1AC2A28BLA80350	End: WP1AC2A23BLA88405	☐ Not sequential VINs
Begin : WP1AE2A21BLA91104	End: WP1AE2A2XBLA94681	☐ Not sequential VINs
Begin : WP1AB2922BLA43771	End: WP1ZZZ92ZBLA49011	☐ Not sequential VINs
Begin : WP1AC2922BLA86200	End: WP1AC2922BLA86200	☐ Not sequential VINs
Begin : WP1ZZZ92ZBLA94257	End: WP1ZZZ92ZBLA94257	☐ Not sequential VINs
Begin : WP1AA2A2XCLA00005	End: WP1AA2A21CLA09997	☐ Not sequential VINs
Begin : WP1AA2A26CLA10000	End: WP1AA2A21CLA12916	☐ Not sequential VINs
Begin : WP1AB2A26CLA40014	End: WP1AB2A27CLA49997	☐ Not sequential VINs

Begin: WP1AB2A21CLA50000	End: WP1AB2A21CLA52118		ot sequential VINs
Begin: WP1AC2A25CLA80016	End: WP1AC2A29CLA85087		ot sequential VINs
Begin: WP1AE2A27CLA90007	End: WP1AE2A22CLA94191		ot sequential VINs
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Begin: WP1ZZZ92ZCLA36759	End: WP1ZZZ92ZCLA36759		ot sequential VINs
Begin: WP1AB292XCLA40439	End: WP1AB292XCLA40439		ot sequential VINs
Begin: WP1AC2923CLA81377	End: WP1AC2923CLA81377		ot sequential VINs
Begin: WP1AE2924CLA91992	End: WP1AE2924CLA91992		ot sequential VINs
Begin: WP1AA2A21DLA00010	End: WP1AA2A20DLA09989		ot sequential VINs
Begin: WP1AA2A23DLA10005	End: WP1AA2A27DLA19998		ot sequential VINs
Begin: WP1AF2A27DLA20019	End: WP1AF2A23DLA29994		ot sequential VINs
Begin: WP1AF2A22DLA30005	End: WP1AF2A28DLA39999		ot sequential VINs
Begin: WP1AF2A29DLA40000	End: WP1AD2A23DLA45456		ot sequential VINs
Begin: WP1AD2A21DLA70050	End: WP1AD2A29DLA79983		ot sequential VINs
Begin: WP1AB2A21DLA80003	End: WP1AB2A28DLA86767		ot sequential VINs
Begin: WP1AC2A29DLA90002	End: WP1AC2A2XDLA93247		ot sequential VINs
Begin: WP1ZZZ92ZDLA31452	End: WP1ZZZ92ZDLA31452		ot sequential VINs
Begin: WP1AC2921DLA91682	End: WP1AC2926DLA92715		ot sequential VINs
Begin: WP1AA2A20ELA00002	End: WP1AA2A24ELA09978		ot sequential VINs
Begin: WP1AF2A2XELA40508	End: WP1AF2A25ELA49889		ot sequential VINs
Begin: WP1AE2A26ELA50018	End: WP1AB2A22ELA59436		ot sequential VINs
Begin: WP1AD2A22ELA70012	End: WP1AD2A29ELA78298		ot sequential VINs
Begin: WP1AC2A27ELA80005	End: WP1AC2A21ELA87922		ot sequential VINs
Begin: WP1AA2A2XELA90002	End: WP1AA2A29ELA97927	□ No	ot sequential VINs
Begin: WP1AE2929ELA50177	End: WP1AE2929ELA50177	□ No	ot sequential VINs
Begin: WP1AF2A28FLA30058	End: WP1AF2A22FLA39998	□ No	ot sequential VINs
Begin: WP1AF2A20FLA40003	End: WP1AF2A24FLA44913	□ No	ot sequential VINs
Begin: WP1AE2A23FLA50074	End: WP1AB2A28FLA59992	□ No	ot sequential VINs
Begin: WP1AB2A20FLA60005	End: WP1AB2A24FLA61366	□ No	ot sequential VINs
Begin: WP1AC2A20FLA80414	End: WP1AC2A27FLA83004	□ No	ot sequential VINs
Begin: WP1AE2925FLA50372	End: WP1AE2925FLA50372		ot sequential VINs
Begin: WP1AA2A2XGKA08004	End: WP1AA2A20GKA09999	□ No	ot sequential VINs
Begin: WP1AA2A21GKA10000	End: WP1AA2A27GKA13550		ot sequential VINs
Begin: WP1AA2A27GLA00260	End: WP1AA2A28GLA09999		ot sequential VINs
Begin: WP1AA2A20GLA10001	End: WP1AA2A29GLA11681		ot sequential VINs
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Begin : WP1AE2A24GL	A58024	End: WP1AE2A27GLA59992	☐ Not sequential VINs
Begin: WP1AE2A27GL	.A60012	End: WP1AE2A22GLA63660	☐ Not sequential VINs
Begin: WP1AD2A25GI	LA70413	End: WP1AD2A21GLA79559	☐ Not sequential VINs
Begin: WP1AC2A2XGL	.A85038	End: WP1AC2A23GLA88914	☐ Not sequential VINs
Begin : WP1AB2A2XGI	_A92011	End: WP1AB2A21GLA94990	☐ Not sequential VINs
Description of Defect : Description of the Defect	the pedal pivot this remains ur	d on the brake pedal hinge may be missing pin could start to move and the pedal connoticed by the driver, the pedal hinge cowing the pedal to dislodge.	uld lose axial guidance. If
	Porsche is not	aware of any field cases in the US market	to date.
Description of the Cause	brake peda crash. e: During the pre- mating pivot pi	may not be able to properly actuate the bal. A non-functional brake or reduced bra assembly process, the circlip may have a n. cur: Pedal may feel spongy when the piv the pedal brackets.	aking power could lead to a ccidently been pulled off the
Supplier Identification : Component Manufactu Name : NR			

Chronology:

In November 2014 the first and only case of a defect on the pedal-holder due to a missing circlip on a Porsche Cayenne was reported.

After thorough analyses by Porsche the cause for the loss of the circlip could not be finally identified. There was no indication of any systematic failure. The incident was determined to an isolated occurrence.

In December 2015 a similar incident involving a Volkswagen Touareg was reported to Porsche.

Additional investigations were then implemented.

During an overall assessment of the production processes, including supplier assembly and handling operations, it was determined that the circlip may have accidently been pulled off during a handling procedure subsequent to the part assembly of the pedal-holder.

In January 2016 it was concluded that the circlip may be missing in a small number of vehicles. Additional analyses were initiated.

On March 16, 2016 the topic was reviewed by Porsche's product safety committee. The committee decided to conduct a precautionary safety recall campaign.

Description of Remedy:

Description of Remedy Program: The vehicles will be recalled to the workshop and inspected for the presence of the circlip.

If missing, a new clip will be installed.

There are no plans for customer reimbursement.

How Remedy Component Differs from Recalled Component: There are no differences between the circlip used in this recall campaign and those in the production.

Identify How/When Recall Condition was Corrected in Production: A 100% inspection of the assembly was implemented in production on January 12, 2016.

Recall Schedule:

Description of Recall Schedule: NR

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

^{*} NR - Not Reported