



PORSCHE



Porsche Service
Cayenne



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Porsche Service

Maintaining driving pleasure

No matter how many years your Cayenne has been delivering driving pleasure, it should continue to be as powerful, practical and responsive as it was when it left the Porsche factory.

To ensure your Cayenne continues to perform to its optimum level and to protect your investment, it is important that you maintain the recommended maintenance intervals at a Porsche Centre.

All maintenance at a Porsche Centre is completed to exacting standards so you can be confident that your Cayenne will receive first class attention from Porsche trained technicians, using only Genuine Porsche Parts and the latest available diagnostic equipment and technology.

The service staff at your Porsche Centre will be happy to explain the content of this brochure to you. They will also show you the references in your Guarantee & Maintenance booklet and assist you in following the individual maintenance needs of your Cayenne.

Protecting your investment

Engineering excellence is built into every Porsche model, with thousands of finely-tuned and intricate parts working in harmony to deliver an unrivalled driving experience. To ensure your continued driving pleasure, it is important that these parts are cared for so that they can operate at their maximum effectiveness at all times.

Service pricing

Providing you with peace of mind, at your Porsche (Service) Centre you are charged according to Porsche specifications. Therefore all standard labour operations are pre-defined by the Porsche factory by so called time units.

To offer you best possible transparency, Porsche Centres also offer scheduled pricing covering most routine maintenance.

Porsche Cayenne – Maintenance Intervals

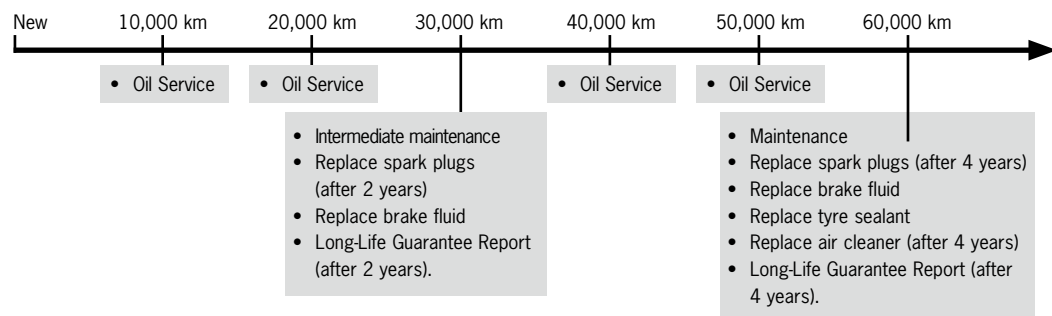
There are three types of regular Porsche services, the oil service, intermediate maintenance and maintenance, all of which are required at different intervals. Furthermore additional maintenances are required at specific intervals. These include for example replacement of spark plugs or air cleaner.

The maintenance intervals are specified according to mileage (e.g. 10,000 km/6,000 mls) and period (e.g. one year) of which always the shorter applies. As some additional maintenances are independent of the vehicle's mileage they may fall outside of the regular maintenance.

Below is an indicative timeline of the care and maintenance your Cayenne requires at different times during its lifetime. Servicing your Cayenne at the required intervals will help to ensure your vehicle continues to deliver optimum performance. You will find more information about maintenance details on the following pages.

Cayenne example*

This example applies for a MY 2009 Cayenne S driven approximately 15,000 km/9,000 mls per year.



The maintenance schedule then continues in the above pattern for subsequent years.

Fuel Additive

Common fuel standards do not always comply with the requirements of your Cayenne's high performance engine. To uphold your Cayenne's engine performance and ensure it's long life, one can of Porsche Fuel Additive Keropur is added to the tank during every regular maintenance.

The effectiveness of Porsche Fuel Additive Keropur depends on it's continuous utilisation. Therefore we recommend to use it every time when refueling your Cayenne. Only Porsche approved Fuel Additive Keropur must be used.

* The actual maintenance requirements of your Cayenne depend on it's mileage, age and model. Please refer to your Guarantee & Maintenance booklet and ask your Porsche Centre staff for details.

Oil Change Service

It is normal that the engine oil is being soiled during the combustion process, affecting its viscosity and thereby lubricating characteristics. To uphold engine efficiency and the protection of the engine's inner surfaces it is therefore required to change the engine oil regularly.

Due to local conditions in China, an Oil Change Service is required every 10,000 km/6,000 mls or at least once a year.

What's included

- Replacement of your oil filter and engine oil using Porsche approved Mobil 1 oil
- Check PIWIS information system and Guarantee & Maintenance booklet for your Cayenne's maintenance history and unfulfilled manufacturer campaigns.

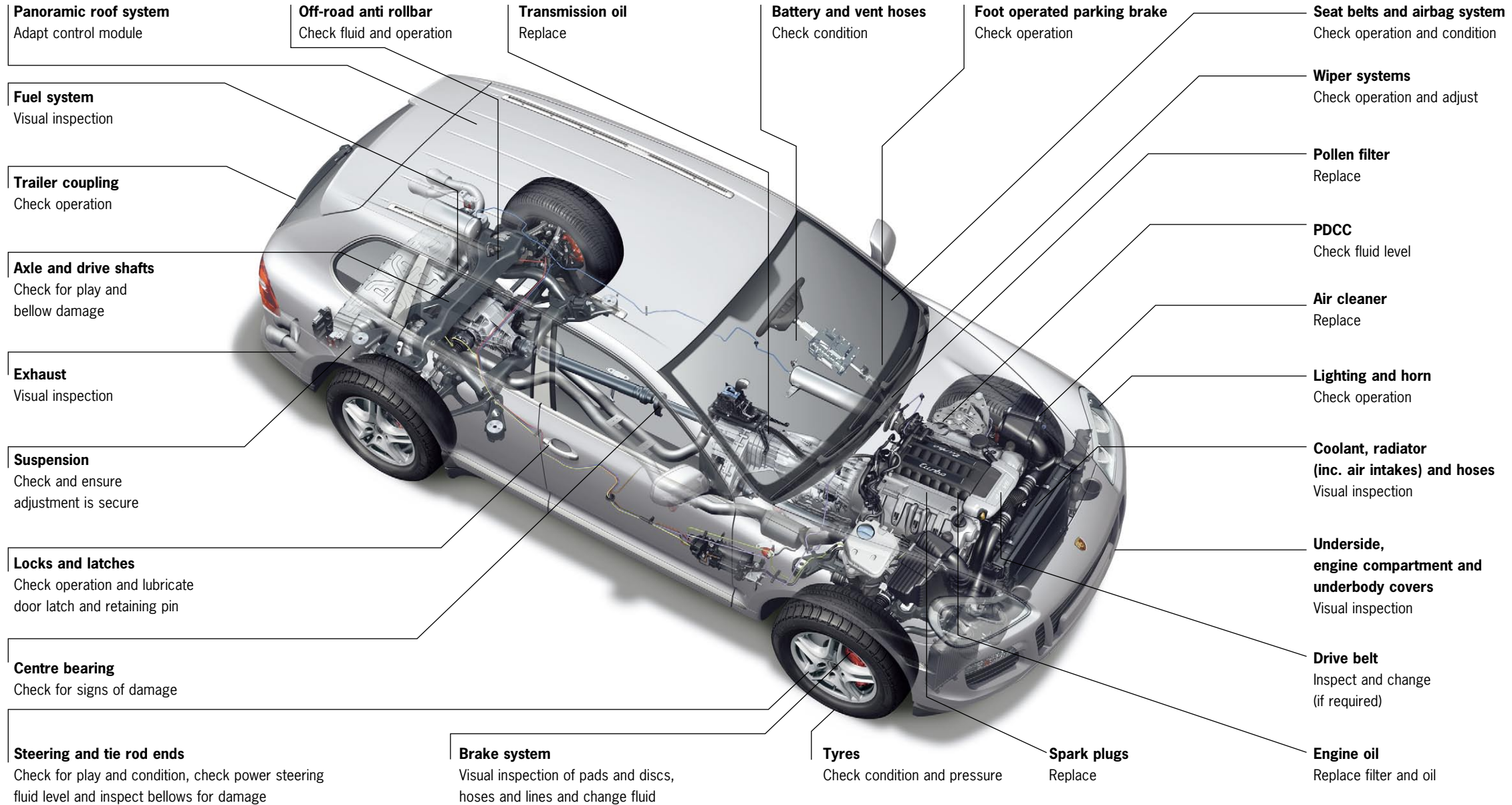
Possible additional costs

Depending on the model, age and mileage of your vehicle, your Cayenne may require some additional maintenance work. Items covered are priced individually and may include:

- One can of Fuel Additive Keropur



Porsche Cayenne – Service and Maintenance Elements



Service includes adjusting, readjusting, correcting and topping up of discussed components



Intermediate Maintenance for your Cayenne

What's included

Matching the reputation of Porsche for its leading-edge engineering capabilities, we have introduced a 30,000 km/

18,000 mls or 2 year service interval for our most recent Cayenne models.

Every Intermediate maintenance is carried out by a Porsche trained technician and typically covers elements such as:

- A fault code analysis
- Check PIWIS information system and Guarantee & Maintenance booklet for your Cayenne's maintenance history and unfulfilled manufacturer campaigns.
- Replacement of your oil filter and engine oil using Porsche approved Mobil 1 oil
- Inspection for: leaks and abrasions, the vehicle's underside and engine bay, coolant hoses, coolant (level and antifreeze check), air intake, radiator, brake system, brake hoses and lines, drive shafts, drive belt, tyres, electrical equipment, horn, windscreen wiper washing system, lighting system (including headlights and indicators), roof system, battery and vent hoses, bellows and centre bearing (up to Model Year 2003), suspension adjustment screws and PDCC (check fluid level)
- A final test drive to check all of the major systems on your Porsche for their effective operation. Items tested during the test drive include (if applicable): remote control, front seats and safety belts, foot and parking brake, engine, steering, transmission, ParkAssist, speed control, PSM switch, Sport switch, heating, air conditioning system and instruments. A final post-drive level check is then conducted.

All of the above items are included in the scheduled pricing structure.

Possible additional costs

Depending on the model, age and mileage of your vehicle, your Cayenne may require some additional maintenance work. Items covered are priced individually and may include:

- Change brake fluid
- Long-Life Guarantee Condition Report
- Replace air cleaner
- Replace spark plugs
- One can of Fuel Additive Keropor

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.



Maintenance for your Cayenne

What's included

Recent innovations in reliability and technology have enabled Porsche to introduce a major service interval of 60,000 km/36,000 mls or 4 years on its most recent Cayenne models.

As time and distance between services has generally increased, so has the importance of these services. In addition to elements covered by an intermediate maintenance, every maintenance typically covers elements such as:

- Check condition and adjust (if required): fuel system, parking brake, steering gear, tie rod ends, axle joints, exhaust system, suspension, seat belts, off-road anti-roll bar, trailer coupling, fluid level check, exhaust system, air bag system and door latch (lubricate)
- Replacement of your pollen filter
- A final test drive to check all of the major systems on your Porsche for their effective operation and a final post-drive level check. Items tested include all those listed under intermediate maintenance.

All of the above items are included in the scheduled pricing structure.

Possible additional costs

Depending on the model, age and mileage of your vehicle, your Cayenne may require some additional maintenance work. Items covered are priced individually and may include:

- Replace PDCC reservoir
- Replace spark plugs
- Replace air cleaner
- Change transmission and final drive oils and filters
- Change brake fluid
- Replace tyre sealant
- Check TPM system battery
- Check airbag system
- Long-Life Guarantee Condition Report
- Check/replace fuel filter
- One can of Fuel Additive Keropur

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.



Additional Maintenance for your Cayenne

Complementing the regular maintenances, certain additional services are required to ensure your Cayenne's optimum performance in all driving situations. Below information lists the most common services.

Spark plug replacement

In order to uphold your Cayenne's high engine performance and efficiency, spark plugs must be replaced regularly. Spark plug replacement intervals depend on your Cayenne model. Please ask your Porsche Centre staff or refer to the Guarantee & Maintenance booklet for the exact intervals for your Cayenne.

For example the spark plugs in a 2009 Cayenne S need to be replaced every 30,000 km/18,000 mls but no later than four years.

Brake fluid change

Over time, your vehicle's brake fluid absorbs moisture from the air. The resulting accumulation of water lowers the boiling point and, under certain operating conditions, can affect the braking action. Therefore, in order to ensure your Cayenne continues to provide optimum braking in all conditions, the brake fluid should be changed in accordance with the change intervals stated in your Guarantee & Maintenance booklet.

As the brake fluid change interval is independent of the vehicle's mileage, it may fall outside of a regular maintenance.

Replacement of air cleaner element

The air filter element cleans the ambient air which is sucked (or in turbo engines forced) into the combustion chamber. To maintain optimum performance and responsiveness of your Cayenne's engine, a blocked air cleaner element must be replaced latest after four years.

If you drive your Cayenne in dusty areas, more frequent checking and possible replacement of the air-cleaner elements may be required.

Porsche Guarantee

Your Cayenne is covered by a comprehensive new car guarantee. This guarantee is valid for two years and can be extended to a maximum coverage of 10 years with the Porsche Approved Warranty Programme (for more information, please see below). Additionally Porsche provides a guarantee of three years on the paintwork of your Cayenne as well as a 10 year anti-corrosion guarantee on the body shell – the Porsche Long-Life Guarantee.

Servicing your Cayenne according to the recommended maintenance schedule is not only necessary to maintain driving pleasure but also to uphold the official guarantee of your Cayenne. Only our highly-trained Porsche technicians have access to the “Porsche Integrated Workshop Information System (PIWIS)” and the latest Porsche approved technology and equipment.

By maintaining your Cayenne to the highest standards with genuine parts and servicing, you will be meeting Porsche guarantee requirements and most importantly, ensuring that you enjoy the performance and reliability of your Cayenne every day and for many years to come.

Modifications of your Cayenne

Your Porsche Centre can also guide you through the range of approved options for individualising your Porsche. All Tequipment accessory is perfectly tailored for your Cayenne and rigorously tested to ensure the highest levels of safety and quality. Therefore they are not only approved to adhere to Porsche warranty requirements but also to meeting international standards. Like all our genuine parts, Tequipment products also come with a two year guarantee.

The usage of any parts and components not approved by Porsche, may not only lead to the rejection of a warranty claim, but may also endanger the safety of not only the occupants of your Cayenne, but also other road users.

Guarantee & Maintenance booklet

Together with your Driver’s Manual, you were provided with the Guarantee & Maintenance booklet for your Cayenne. While the Driver’s Manual explains the usage of your Cayenne, the Guarantee & Maintenance booklet specifies the maintenance requirements of your Porsche.

The Guarantee & Maintenance booklet also serves to record information after each completed round of maintenance work on your Porsche, clearly illustrating the servicing record and eligibility for Porsche warranty. This information is also valuable in the event that you choose to sell your Porsche at a later date.

Please present the Guarantee & Maintenance booklet to your service advisor on each visit to your Porsche Centre – we will ensure that your maintenance is documented accordingly.

Extend the warranty on your Cayenne

The Porsche Approved Warranty is available for all Porsche vehicles less than 9 years old (8 years for a 24-month warranty) and where the mileage is less than 200,000 km (125,000 mls). With correct maintenance and handling of your Cayenne the Porsche Approved Warranty covers labour and material costs of all components*:

- Engine
- Transmission/drive assembly
- Brake system
- Electric
- Fuel system/cooling system
- Steering/suspension
- Air conditioning/heating
- Body

This extensive guarantee is not only available when extending an existing guarantee but also to all customers whose Porsche is no longer under an existing guarantee that can be extended. For more information about the Porsche Approved Warranty programme please contact the service staff at your local Porsche Centre or refer to the information provided in the leaflet “Porsche Approved Warranty” and online under www.porsche.cn/Porsche 认可保修.

* Does not apply for servicing/maintenance tasks not associated with a warranty claim, in case of unauthorised modifications, wear and tear of components as well as wear and tear parts.





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Porsche (China) Motors Ltd.
18/F, Chong Hing Finance Centre
288 Nanjing Road West, Shanghai,
P.R. China 200003

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Please note that this brochure is not a definitive or comprehensive statement as regards your specific Porsche and warranty conditions. If you have any queries regarding your specific Porsche, please refer to your Guarantee & Maintenance booklet and the Porsche Approved Warranty conditions.