



PORSCHE

First in-service date of your Porsche

Month Day Year

At Mileage

Registered owner

Recipient's signature

Dealer Representative's signature

Stamp and sign of authorized Porsche dealer

Speedometer replacement

Month Day Year
(to be filled in by authorized dealer)

At Mileage

Stamp and sign of authorized Porsche dealer

Vehicle Identification *

- 1.
- 2.
- 3.
- 4.
- 5.

[Large empty box for vehicle identification details]

Vehicle Identification Codes *

- 1. Vehicle Identification No.
- 2. Type/Type description
- 3. Engine code/Transmission code
- 4. Paint No./Interior
- 5. Optional equipment

Vehicle Owners

1st Owner (Address)

Tel. No.

Delivery Date Dealer's Name

2nd Owner (Address)

Tel. No.

Delivery Date Mileage

3rd Owner (Address)

Tel. No.

Delivery Date Mileage

4th Owner (Address)

Tel. No.

Delivery Date Mileage

5th Owner (Address)

Tel. No.

Delivery Date Mileage

6th Owner (Address)

Tel. No.

Delivery Date Mileage

Maintenance

Maintenance Schedule _____ 4 – 10

Maintenance Record _____ 11 – 13

Record of brake fluid renewal _____ 14, 15

Air bag supplemental restraint system scheduled
maintenance, replacement of components _____ 16 – 18

Record of replacement of
control units/software updates _____ 19, 20

Maintenance Schedule

Scheduled maintenance

The recommended service intervals and scope of work apply under normal driving conditions and do not take into account all optional equipment.

Dusty areas require more frequent checking and possible replacement of the air filter elements.

If the vehicle is driven on very dirty roads, the radiators and cooling-air inlets in the front should be checked and cleaned regularly.

Tire, clutch, brake pad and brake disc wear as well as the condition of the engine oil, the transmission fluids and the brake fluid (e.g. in the case of sporting events) are all largely dependent on driving habits, and are also affected by adverse operating conditions; this could mean shorter intervals between servicing and replacement.

Time-dependent maintenance

Minor maintenance: If the mileage for scheduled maintenance is not reached, minor maintenance must be performed after 2, 6, 10 ... years at the latest.

Major maintenance: If the mileage for scheduled maintenance is not reached, major maintenance must be performed after 4, 8, 12 ... years at the latest.

Proper care and maintenance will preserve the value of your Porsche and safeguard its functional capability. This will also protect your right to make warranty claims.

The terms “inspect” and “check” include all associated work such as checking the condition, adjustments, readjustments, corrections and replenishment. They do not include the repair, replacement or overhaul of components or assemblies.

The maintenance points are valid for all vehicle types of the model line in question.

Minor maintenance at 20,000, 60,000, 100,000, 140,000 mls etc.

If the mileage for scheduled maintenance is not reached, minor maintenance must be performed after 2, 6, 10 ... years at the latest.

Diagnosis system: Read out fault memory

Change engine oil and oil filter*

Underside of vehicle and engine compartment: Visual inspection for leaks (oils and fluids) and chafing (lines and hoses)

Underbody covers: Visual inspection for completeness, fastening and signs of damage

Coolant hoses: Check condition

Radiators and air intakes: Visual inspection for exterior soiling and blockage

Coolant: Check level and antifreeze

Particle filter: Replace filter element

Brake system: Visual inspection of the brake pads and brake discs for signs of wear

Brake hoses and lines: Visual inspection for damage, correct routing and corrosion

Drive shafts: Visual inspection of the boots for leaks and signs of damage

Tires: Check condition and tire pressure

Door locks, lid locks, safety hook and internal trunk release mechanism (trunk entrapment) of the front lid:

Check to ensure that they are adjusted correctly and function properly

Vehicle lighting system: Check function

All headlights: Check adjustment

Horn: Check function

Windshield wiper/washer system, headlight washer: Check fluid level and nozzle adjustments, make sure to check the antifreeze during the winter months; check wiper blades

Electrical devices as well as indicator and warning lights: Check function

* The engine oil and oil filter must be changed every 6,000 mls in vehicles that are driven in countries where leaded fuel is used.

Test drive

Remote control, front seats, foot brake and parking brake (also operating travel), engine, clutch, steering, transmission, ParkAssist, automatic speed control, PSM switch, PASM switch, heater, air-conditioning system and instruments: Check function

Oils, fluids: Visual inspection for leaks

Major maintenance at 40,000, 80,000, 120,000, 160,000 mls etc.

If the mileage for scheduled maintenance is not reached, major maintenance must be performed after 4, 8, 12 ... years at the latest.

Diagnosis system: Read out fault memory
Change engine oil and oil filter*
Underside of vehicle and engine compartment: Visual inspection for leaks (oils and fluids) and chafing (lines and hoses)
Underbody covers: Visual inspection for completeness, fastening and signs of damage
Coolant hoses: Check condition
Radiators and air intakes: Visual inspection for exterior soiling and blockage
Coolant: Check level and antifreeze
Air cleaner: Replace filter element
Particle filter: Replace filter element
Fuel system: Visual inspection for damage, correct routing and firm seating of the line connections
Parking brake: Check free play of the parking brake lever
Brake system: Visual inspection of the brake pads and brake discs for signs of wear
Brake hoses and lines: Visual inspection for leaks, damage, correct routing and corrosion
Clutch: Check limit position of pedal
Steering gear: Visual inspection of the bellows for signs of damage
Tie rod ends: Check play and dust bellows
Axle joints: Check play; visual inspection of the dust bellows for signs of damage
Check tightness of screw connections on the suspension adjustment system at the front and rear

* The engine oil and oil filter must be changed every 6,000 mls in vehicles that are driven in countries where leaded fuel is used.

Drive shafts: Visual inspection of the boots for leaks and signs of damage

Exhaust system: Visual inspection for leaks and signs of damage; check mounts

Tires: Check condition and tire pressure

Door locks, lid locks, safety hook and internal trunk release mechanism (trunk entrapment) of the front lid:
Check to ensure that they are adjusted correctly and function properly

Seat belts: Check function and condition

Vehicle lighting system: Check function

All headlights: Check adjustment

Horn: Check function

Windshield wiper/washer system, headlight washer: Check fluid level and nozzle adjustments, make sure to check the antifreeze during the winter months; check wiper blades

Electrical devices as well as indicator and warning lights: Check function

Test drive

Remote control, front seats, foot brake and parking brake (also operating travel), engine, clutch, steering, transmission, ParkAssist, automatic speed control, PSM switch, PASM switch, heater, air-conditioning system and

Instruments: Check function

Oils, fluids: Visual inspection for leaks

Additional maintenance – spark plugs

Replace spark plugs	every 60,000 mls, but no later than every 4 years
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Additional maintenance – drive belt

Check drive belt	at 40,000 mls, but no later than every 4 years
Check drive belt	at 100,000 mls, but no later than every 10 years
Check drive belt	at 160,000 mls, but no later than every 16 years

Additional maintenance every 60,000 mls, but no later than every 6 years

Replace drive belt

Additional maintenance every 120,000 mls, but no later than every 12 years

Manual transmission: Change oil
Automatic transmission: Change ATF and ATF filter
Automatic transmission: Change oil in final drive
Four-wheel final drive: Change oil

Additional maintenance every 2 years

Change brake fluid
Check rollover protection system (911 Cabriolet only)

Additional maintenance every 4 years

Replace tire sealant

Additional maintenance after 4 years – thereafter every 2 years

Check batteries for tire pressure monitoring system

Additional maintenance after 4, 8, 10 years – thereafter every 2 years

Check airbag system

Mounts for assemblies and running gear: Visual inspection of all rubber mounts for signs of damage

Maintenance Record Fill in date and mileage. Only check off type of service performed.

Delivery Inspection	<input type="checkbox"/> Minor Maintenance	<input type="checkbox"/> Major Maintenance
	<input type="checkbox"/> Spark-plug change	
	<input type="checkbox"/> Drive Belt check/change	
Date _____	Date _____	
Mileage _____ (dealer stamp)	Mileage _____ (dealer stamp)	
<hr/>		
<input type="checkbox"/> Minor Maintenance	<input type="checkbox"/> Major Maintenance	<input type="checkbox"/> Minor Maintenance
<input type="checkbox"/> Spark-plug change		<input type="checkbox"/> Major Maintenance
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Date _____	Date _____	
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<hr/>		
<input type="checkbox"/> Minor Maintenance	<input type="checkbox"/> Major Maintenance	<input type="checkbox"/> Minor Maintenance
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Date _____	Date _____	
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- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
- Drive Belt check/change**

Date _____

Mileage _____ (dealer stamp)

- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
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Date _____

Mileage _____ (dealer stamp)

- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
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Date _____

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- Spark-plug change**
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Date _____

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- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
- Drive Belt check/change**

Date _____

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Maintenance Record Fill in date and mileage. Only check off type of service performed.

- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
- Drive Belt check/change**

Date _____

Mileage _____ (dealer stamp)

- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
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Date _____

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- Spark-plug change**
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Date _____

Mileage _____ (dealer stamp)

- Minor Maintenance** **Major Maintenance**
- Spark-plug change**
- Drive Belt check/change**

Date _____

Mileage _____ (dealer stamp)

Record of brake fluid renewal Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 2 years of operation

Date _____

Mileage _____ (dealer stamp)

After 8 years of operation

Date _____

Mileage _____ (dealer stamp)

After 4 years of operation

Date _____

Mileage _____ (dealer stamp)

After 10 years of operation

Date _____

Mileage _____ (dealer stamp)

After 6 years of operation

Date _____

Mileage _____ (dealer stamp)

After 12 years of operation

Date _____

Mileage _____ (dealer stamp)

Record of brake fluid renewal Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 14 years of operation

Date _____

Mileage _____ (dealer stamp)

After 20 years of operation

Date _____

Mileage _____ (dealer stamp)

After 16 years of operation

Date _____

Mileage _____ (dealer stamp)

After 22 years of operation

Date _____

Mileage _____ (dealer stamp)

After 18 years of operation

Date _____

Mileage _____ (dealer stamp)

After 24 years of operation

Date _____

Mileage _____ (dealer stamp)

Air bag supplemental restraint system scheduled maintenance

(Starting from the date of manufacture shown on the safety compliance sticker on your vehicle. Location see "Owner's Manual".)

<p>Check/replacement of components</p> <p>Date _____</p> <p>Mileage _____ (dealer stamp)</p>	<p>Notice to technician: Whenever air bag supplemental restraint system components are replaced, replacement part ID sticker must be placed here.</p>
<p>Check/replacement of components</p> <p>Date _____</p> <p>Mileage _____ (dealer stamp)</p>	<p>Notice to technician: Whenever air bag supplemental restraint system components are replaced, replacement part ID sticker must be placed here.</p>
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Mileage _____ (dealer stamp)

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Check/replacement of components

Date _____

Mileage _____ (dealer stamp)

Notice to technician:
Whenever air bag supplemental restraint system components are replaced, replacement part ID sticker must be placed here.

Record of Replacement of Control Units/Software Updates

System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
<hr/>			
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Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
<hr/>			
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Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
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Owner Satisfaction and Information

Once again, thank you for your purchase! Porsche Cars North America, Inc. is dedicated to providing you with a Porsche vehicle which is up to the highest quality standards so that you might enjoy driving in its finest form.

It is very important to us that you are completely satisfied with your Porsche vehicle. Authorized Porsche dealers are thoroughly trained to assist in providing you with a rewarding and fulfilling ownership experience. Generally, any problems you might have can be solved quickly and effectively by speaking with dealership personnel.

In the event that you have questions or experience problems with your Porsche vehicle, we suggest that you proceed to resolve your questions/problems in the following manner:

1. First, take your inquiry or problem to the Dealership's Service Manager. He/She is the person in charge of the Service Department who, through extensive product knowledge and training, is qualified to satisfy your needs promptly.
2. If, however, you are still not satisfied, arrange to speak with the Dealer Principal or General Manager. These are the people directly responsible for the entire dealership's operations. If they are unable to resolve your concerns, ask to get the Porsche District Service Manager involved.

3. In the event of a misunderstanding between you and the dealer, you may contact Porsche Customer Commitment. The staff at Porsche Cars North America, Inc., along with our District Service Manager, realize that **your satisfaction** is imperative to establishing a mutually beneficial long-term relationship. They are devoted to working with you and your authorized Porsche dealer to amicably resolve any dispute.

The authorized Porsche Importer in Canada is:

Porsche Cars Canada, Ltd.
5045 Orbitor Drive
Building #8, Suite 200
Mississauga, Ontario
Canada L4W 4Y4

You may contact Porsche Customer Commitment by calling 1-800-PORSCHE/Option 3 or by writing:

Porsche Cars North America, Inc.
Attn: Customer Commitment
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

**Notice of Address Change
Notice of Pre-owned vehicle**

**The “National Traffic & Motor Vehicle Safety Act of 1966”
requires manufacturers to be in a position to contact
vehicle owners if a correction of a product defect
becomes necessary.**

Please complete one of the attached postcards if you change your address or purchase a pre-owned Porsche. You need not use this card if you purchased your car through an authorized Porsche dealer.

Quote the complete vehicle identification number of your Porsche. Do not use an abbreviated vehicle identification number.

Additional cards can be obtained from any authorized Porsche dealer.

(please check)

Change of Address **Change of Ownership**

Vehicle Identification: VIN **W P O** _____

Vehicle Description: Model _____, Year _____

Vehicle Was Purchased: New , Used Date Acquired: ____ / ____ / ____

Owner/Driver: _____
Prefix First Name MI Last Name Suffix

Co-Owner/Driver: _____
Prefix First Name MI Last Name Suffix

Mailing Address: _____

_____ City State Zip Country

Telephone Number: Work (_____) _____-_____, ex., _____ Home (_____) _____-_____, ex., _____

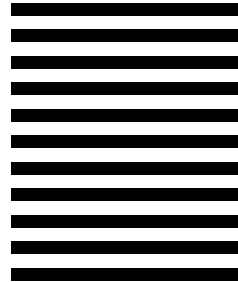
If you have any questions about Porsche or the benefits of being an owner, please call 1-800-PORSCHE/Option 3

BUSINESS REPLY CARD
FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
Attn: Customer Commitment
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



(please check)

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Mailing Address: _____

City State Zip Country

Telephone Number: Work (_____) _____-_____, ex., _____ Home (_____) _____-_____, ex., _____

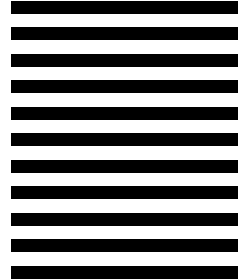
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Mailing Address: _____

City State Zip Country

Telephone Number: Work (_____) _____-_____, ex., _____ Home (_____) _____-_____, ex., _____

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