

# BBB CASE#: 533157

\*\*\* We are waiting for the business to respond. They have until February 02, 2017 to respond to this complaint.

If you have information you would like to provide regarding this complaint or need to upload a document, click [here](#). \*\*\*

Complaint filed by: Gary Everest [\(More\)](#)

## Business Info

Complaint filed against:

NAME: Race Tech Monitoring  
ACCREDITED BUSINESS: NO  
CONTACT: Raz T  
ADDRESS: 5200 E 60th St  
Maywood, CA 90270-3557  
PHONE: 877 767-7902  
FAX: -  
Website: www.rtfwheels.com

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## Activity

Complaint status:

Date	Activity	Description
01/18/2017	Notify Business of Dispute	
01/18/2017	Send Acknowledgement to Consumer	
01/18/2017	Case Reviewed by BBB	
01/18/2017	Case Received by BBB	

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Case Description:

Race Tech Forged manufactures low quality defective race wheels that shatter within 4-8 track days and refuse to do the right thing under warranty. I purchased a set of Race tech monoblock Spec 5 Wheels 3/24/16 and received them approx 5/15/16. These were widely advertised on a number of motorsports websites and Race Tech Motoring's own web site as street and track grade Race Tech Forged Monoblock Spec 5 wheels. I had them installed on my dedicated GT3 track car and 3.25 track days later they sent me off the track swerving to avoid surrounding cars at 125 mph, ending my tracking 9/19/16 for the 2016 season and wasting my nonrefundable \$275 track fee for that day. I filed a warranty claim 9/20/16 and asked that they replace this set with stronger wheels out of their monoblock spec 10 group which they declined offering something they had never attempted to manufacture before and at an additional cost of approx. \$1500. I asked them to return my money, which they declined, sending me a # of emails reducing the original offer step by step until it was down to only the replacement of one of the wheels out of the same series of wheels that sent me off the track and only if I accepted that final offer that day. They advised me that mine was their first wheel failure and apparently, at the prospect of possibly getting an onslaught of defective wheel claims, a couple weeks later revised the fairly generous one page warranty I paid for when buying the set 3/24/16 to an 8000 word, 16 page "T &C, Privacy, Returns/Warranty" designed to prevent the possibility of any successful warranty claim and then proceeded to attempt to "bait and switch" me to that new warranty by asserting that I was subject to the terms of that new warranty, taking for granted and hoping I had not made a copy of my original warranty. There are now several other defective wheel claims reported over this 4 months period with identical fractures confirming that these wheels are trash, a clear and present danger to any driver, street or track, that uses them, and any other driver that is close to them on a street or track when they fracture like fine china. I subsequently had my broken wheel analyzed by a professional metals testing lab and their certified test results state that they determined my wheels are not monoblock forged wheels, but are low grade cast aluminum wheel imitations. With racing season season restarting in less than 90 days I expect an onslaught of broken Race Tech wheels, possible injuries, and no one should consider purchasing these wheels.

They are dangerous can kill you.

Extra Detailed Info

Date of last interaction with business: **12/06/2016**

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BBB

Designated Product Issues

Category:

Case

opened 01/18/2017

date:

Case closed

date:

Return the \$4531 I paid for these defective low grade wheels.

BBB--note that Race Tech Motoring has misspelled their name to trick you into removing the previous Race Tech Motoring complaint filed at BBB San Diego office around 12/2015.

There is no Race Tech Monitoring business! Race Tech Motoring's Calif. business filing was suspended 2016, they have also given you a fake address of 5200 Mayfield, Calif for RTM

Desired Resolution: and RTF that belongs to Regal Machine and Engineering and according to my 2 phone calls with Val Darie owner, Race Tech Motoring has never occupied his 5200 E. Mayfield property or has he ever given RTM permission to use that address as their address and i want you to straighten all this out so this tricky maneuver will not continue to mask previous complaints against RTM. Please locate your previous Race Tech Motoring file to review and also contact Val Darie for confirmation of the fake address and contact me if you need proof of anything else here. This is a very devious business and needs to be displayed as such. **(Less)**

**Optional: You may download a copy of this complaint so you can print it for your records**

Once you have submitted your response, you can download a copy of this complaint including your response by clicking the link above.