















#### Hours

Mon	Open 24 hours
Tue	Open 24 hours
Wed	Open 24 hours
Thu	Open 24 hours
Fri	Open 24 hours Open now
Sat	Open 24 hours
Sun	Open 24 hours
Edit business info	
Baboucar B.	



First to review







••• Show all

## Work here? Claim this business

- Respond to reviews and customer messages
- Claiming is free, and only takes a minute



# Baboucar B.

# RENNEN INTERNATIONAL RIPOFF BE AWARE!!! BAD WHEELS BAD WHEELS!!!

Purchased a set of wheels from RENNEN International, worst experience ever!!!

PLEASE BE PATIENT AND READ MY STORY, IT WILL BE VERY HELPFUL.

Wheels was purchase from Ryan Hernandez at California location but oh my gosh the worst experience of my life, the worst customer service i received from this idiot ever!! Ryan sold me a set of wheels with a defective stem hole. Two wheels leaking air from the silicon cause they were three piece wheels. Bad workmanship, terrible quality. I had many concerns before my purchase, my gots keep saying no because all the bad reviews i read about Rennen online but i ignored them but please listen to my story and do not buy anything from this company RENNEN INTERNATIONAL. On the links below are other customers story i ignored but i truly learnt my lesson.

Ryan was so professional trying to sell me a set of wheels and was easy to reach over the phone but oh my gosh it was a complete different Ryan after the wheels was paid for especially when i reported

the defects to him. He became an extremely busy Ryan, .....i'm busy, i'm in a meeting, i'm driving to meet some customers for a big deal and so on. "those are his words" Guys, i'm not considered a customer anymore after he got my money and sent me a defective wheel and still wanted me to pay shipping a defective wheel i received from him.

I asked for a supervisor over and over again and no supervisor to talk to, now i'm on my own....what a pain in the ass. I kept calling over and over again, no one was able to help me. I then asked

for the name of the owner of the business, the name was WEIZ. I added the owner weiz in some of my email communication with Ryan so he can intervene but he never did. I sent him (the owner WEIZ) an email with my phone number to call me with a brief explanation about the issue on hand which i knew he was aware but i did not get a call up to date. I sent the owner (WEIZ) a message at facebook.com/weiz.le.5?f... and still no call or any response up to date.

I finally decided to take a them to small claims court and I will update with outcome in the near future.

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### Best of Yelp Ontario - Auto Parts & Supplies





