











after complaining the damage they assured that it will be replaced but AFTER picking up the old (cracked) wheel. I was for sure not prepared to put any of the wheels produced by this company on my car as i am not at all prepared to put my life and the life of my family in danger so i declined.

unfortunately this company does not understand if a customer stands for his rights, they were not prepared to refund me.

the problem is they did not even pick up the old wheel. they asked ME to pay for the transportation fee. obviously i was not prepared to do so so they said they are going to send the center of the wheel only so i can put it together.

THIS IS RIDICULOUS. after hundreds of emails and 4 months later they finally agreed to send a new wheel.

now again 1 month passed (now almost 5 months) and the nightmare does not seem to come to an end. RENNEN assured to have sent a new wheel but no tracking number, no will to communicate. NO SERVICE!!!!!!

So please take care of this company and go for a REAL wheel manufacturer which offers warranty and an adequate customer service!!!

cheers, Silviu...

Z-Performance///M4: https://www.facebook.com/ZPerformanceM4

QUOTE

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