

# All the details for the care of Alcantara®.

## Maintenance instructions

Alcantara® is the registered trade mark of the new generation material, exclusively produced by ALCANTARA S.p.A.

Elegant and functional at the same time, Alcantara® combines qualities such as softness, refinement and richness of colour, and is particularly stain resistant and easy to maintain.

## Ordinary maintenance

In order to preserve the beauty of Alcantara® it is possible to clean Alcantara® by following these instructions: dust the material with care; moisten a soft cloth or a sponge in clean water, wring it thoroughly and run it over the whole Alcantara® material, making sure not to wet it excessively; rinse the cloth or sponge and repeat as necessary. Leave to dry (overnight). Once dried, in order to restore the material, brush it delicately with a soft bristle brush.

## General instructions for stains removal

In the case of localised stains, the material can be cleaned as follows:

- Act immediately (within 30 minutes) and begin treating the stain from the outside edge into the centre in order to avoid the stain spreading;
- never pour a cleaning product directly onto Alcantara® ;
- before removing the stain, remove any of the substance that has fallen on the material: if it's thick (yoghurt, jam, etc.) use a spoon or a plastic spatula; for liquids, use non printed absorbent paper or a sponge;
- avoid rubbing to prevent the stain from spreading or going deep into material;
- use a white cloth or a well wrung sponge for the removal of the stains;
- if you use a sponge, rinse it in clean water and wring it well between each wipe.

For the specific treatment of the different types of stains and the relative materials that should be used, follow the instructions below.

### **Water-soluble stains**

It is recommended, depending on the type of stain, that you should use water, lemon juice, or pure ethyl alcohol (from liquors) and follow the instructions below:

*Fruit juice, jam, jelly, syrup, ketchup:* use lukewarm water, rinse by dabbing with clean water.

*Blood, egg, excrement, urine:* use cold water; avoid warm water because it makes these substances coagulate, rinse by dabbing with clean water.

*Liquors, alcoholic beverages, wine, beer, coke and tea:* use lukewarm water; if the colour mark remains, treat it with lemon juice and then rinse it well.

*Indelible pencil, cocoa, chocolate, pastry with cream or chocolate, ice-cream, mustard:* use lukewarm water; rinse by dabbing with clean water.

*Vinegar, hair gel, tomato sauce, coffee with sugar:* use lemon juice and then wipe with lukewarm water; rinse by dabbing with clean water.

### **Stains not soluble in water**

It is recommended, depending on the type of stain, that you should use water, or lemon juice or pure ethyl alcohol (from liquors) and follow the instructions below.

*Lipstick, foundation, mascara, eye-shadow, perfume, shoe polish, oil and grease in general, grass stains and felt tips in general (including the indelible kind):* rub with ethyl alcohol, then with water and rinse.

For grass stains and felt tips, which are quite difficult to remove, especially on light colours, it is necessary to act as soon as possible in order to prevent them from becoming too “dry”.

*Chewing-gum and wax:* put a plastic bag full of ice on the stain; when the material becomes hard remove the pieces and then treat with ethyl alcohol.

## Resistant stains

Repeat the above described treatments as often as necessary.  
Even the stains that are not soluble in water often require to be treated afterwards with water.

## Old stains of unknown origin

First of all treat with lukewarm water, then rinse by dabbing them with clean water. If you see that the stain begins to dissolve in the water, repeat the treatment as often as necessary; let it dry and, if necessary, treat with ethyl alcohol.

## Trademarks and certification



Oeko Tex Standard 100: certifies that the product is not harmful to human contact.

The Quality System of Alcantara S.p.A. complies with the rule UNI EN ISO 9001  
Certificate no. 06-2 released by Certitex

Issued: November, 5<sup>th</sup> 1999 – registered IQ Net No. IT - 1356

