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AC05-Recall Campaign - PRELIMINARY NOTIFICATION ONLY

Good afternoon:

This is to inform you of the pending publication on both NHTSA's and Transport Canada's websites regarding an upcoming Porsche recall, AC05. While Porsche has not yet published the recall internally, or notified customers by mail, we believe it is nevertheless imperative to notify all authorized Porsche dealerships of the government's postings in the event of customer inquiries.

AC05 affects a total of 510 model year 2010 GT3 (997) vehicles and calls for the replacement of wheel hubs and wheel bearings on the rear axle as well as a revised maintenance schedule for these vehicles. The reason for this is Porsche's determination that the component stresses associated with racetrack use and competitive driving are much higher than that experienced when driving in a lawful manner on public roads. We have determined that when a Porsche 911 vehicle with central locking wheel hubs is driven in an unusually aggressive manner, the stresses which can be imparted to vehicle components can come close to that experienced in racetrack conditions. This means that not only is more stringent maintenance required, but also, as a precautionary measure, the replacement of the wheel hubs on the rear axle on all affected VINs, even if the the components were previously replaced under warranty.

It is anticipated that the repair will take approximately 11 hours. In order to minimize the customer's inconvenience, dealers will be authorized to provide Porsche service loaners for any customer requiring the recall. Additionally, all customers will be contacted by phone just prior to the mailing of the mandatory recall notification and encouraged to contact their authorized Porsche dealership to schedule an appointment and to ensure that a service loaner vehicle will be ready for them.

It is anticipated that AC05 will be ready for publication in early January. In the interim, this notification is for information purposes only in an effort to keep all interested parties in the loop. More information will follow as it is available.

Tim Quinn
VP/AfterSales
Porsche Cars North America
Insert text here.

Posted by [REDACTED] on 12/5/2012 9:55:00 PM (P. [REDACTED])
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