



PORSCHE OF STEVENS CREEK

4155 STEVENS CREEK BLVD., SANTA CLARA, CA 95051

1-877-PORSCHE | www.stevenscreekporsche.com



OUR VALUED CUSTOMER



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YOUR VEHICLE

Year 2006	Make Porsche	Model 911	Engine Type 3.8L H6 DOHC (MFI)
Odometer 42,310	VIN # [REDACTED]	License # [REDACTED]	Date 7/27/2011

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle™" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at its optimum levels. This complete bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's wellness is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do all in our power to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's current and previous maintenance schedules
- Search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and create a treatment plan for your vehicle
- Offer a complete easy-to-read and understand report that enables you to make an educated decision for your vehicle's service needs

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Original Customer Requests



Package Results



Recommended Services



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ 1. CUSTOMER REQUEST TO PERFORM A PRE OWNED VEHICLE INSPECTION INSPECTION TO INCLUDE VEHICLE ANALYSIS LOG QOUTED \$255 [REDACTED] TO PAY FOR [REDACTED]
- ✓ 2. AS PER CALIFORNIA VEHICLE CODE SECTION 95550, PLEASE INFLATE CUSTOMERS TIRES TO "RECOMMENDED TIRE PRESSURE RATING" AIR TO DOOR PLACARD SPECIFICATIONS OR TIRE INFLATION REFERENCE
- ✓ 3. HERTZ RENTAL VEHICLE: YOU, THE CUSTOMER, ARE RESPONSIBLE FOR FUEL, INSURANCE, AND TAXES DURING RENTAL PERIOD. YOU ARE ALSO RESPONSIBLE FOR ANY ADDITIONAL RENTAL DAYS, UNLESS PRIOR ARRANGEMENTS ARE MADE WITH STEVENS CREEK PORSCHE THIS VEHICLE IS COMPLIMENTARY FOR 24 HOURS.



Package Results

Porsche Used Vehicle Inspection Report

Failed Task	Observation	Recommendation
Tires-No Road Hazard Damage/Proper Tire Pressure	Nail found in LR tire	Inspect for puncture and replace 2 tires if necessary

Cautioned Task	Observation	Recommendation
Inspect / Measure Rear Tire Tread depth	3.0-5.0 mm remaining	
Inspect / Measure Front Brake Pads	Front brake pads have 6.0mm remaining	
Fuel Door Release	Fuel door hinge cracked	Replace fuel door hinge
Left Side Fender, Doors, Quarter Panel (finish & trim)	Found left front fenderliner torn off mounting	Replace left front fenderliner
Wheels/Rims- Check for Damage or Curbing	Right front wheel, slight runout	Roadforce wheel and if necessary, replace rim

Cautioned Task	Observation	Recommendation
Windshield Wiper/Washer Operation	Wipers streaking	Replace wipers
Brake Hydraulic Hoses/Line Leagage	Brake fluid appears darker than normal	Check for brake fluid service and if necessary, flush brakes
Battery (condition, fluid level)	Found battery voltage below 12.6v	Charge battery and test

Passed Task	Observation	Recommendation
Owners Manual	Has Manual	
Warranty Manual	Has Warranty Manual	
Maintenance Booklet	Has Maintenance Booklet	
Inspect / Measure Front Tire Tread Depth	5.0mm or more remaining	
Inspect / Measure Rear Brake Pads	Rear brake pads have 8.0mm remaining	

Passed Tasks

✓ Print Out of Vehicle Data Log & Advise on Faults or Over Revs	✓ Owners Manual	✓ Warranty Manual
✓ Maintenance Booklet	✓ Starting/Starter Operation	✓ Idle Quality/Vibration
✓ Engine Noise	✓ Acceleration (power)	✓ Engine Operating Temperature
✓ Driveability (smoothness)	✓ MT Shifter and Clutch Operation	✓ MT Clutch (smoothness, effort, slippage)
✓ Transmission/Transaxle noise	✓ CV Joint/Drive Axle Noise (full lock turn r/l)	✓ Braking (noise, vibration, effort)
✓ Parking Brake Operation	✓ Steering Effort (drifting right or left)	✓ Steering Wheel Free Play/Steering Wheel Centered
✓ Cruise Control Operation (including resume)	✓ Horn(s) Operation	✓ Wind Noise/ Squeaks/ Rattles
✓ Speedometer/ Odometer Operation	✓ Heater/ Defroster Operations	✓ A/C Cooling Performance
✓ Tire or Steering Wheel Vibration	✓ Body/ Suspension (performance)	✓ Alternator Belt Condition
✓ A/C Belt Condition	✓ Water Pump (noise, leaks)	✓ Radiator (leaks, road hazard damage)
✓ Coolant recovery Tank (condition, fluid level, sensor operation)	✓ A/C Condenser (corrosion, road hazard damage)	✓ Cooling Fan Operation
✓ Coolant (protection level)	✓ Coolant Hoses (visual inspection of those accesible)	✓ Power Steering Fluid Level (excludes Boxster & Cayman)
✓ A/C Compressor (proper cycling)	✓ Engine Noise (abnormalities)	✓ Engine/Transmission Mount Condition
✓ Engine Condition (visual inspection)	✓ Brake Master Cylinder/ Booster (operation external leaks)	✓ Inspect Underbodyfor Signs of Damage or Prior Repairs
✓ Inspect Tire-OEM Size, Speed and Load Rating/ Matching Brand & Type	✓ Any Additional Technician Notes or Observations	✓ Inspect / Measure Front Tire Tread Depth
✓ Tires-Check for Uneven Wear or Sidewall Cracking	✓ Valve Stem Condition	✓ Wheel Lug Nuts (all present & properly torqued)

- ✓ Engine- Oil Leaks (quantify by number #)
- ✓ CV Joints/Boots/Drive-Shaft/Universal Joints (cracks leakage)
- ✓ Suspension (springs, proper ride height)
- ✓ Power Steering Rack Leakage
- ✓ Brake Lights
- ✓ Fog Lamps
- ✓ Tail Lights
- ✓ Water Leaks (look for evidence of water intrusion)
- ✓ All Warning Light Illuminate With Ignition Key "ON"
- ✓ Navigation Operation (if equipped)
- ✓ Sunroof Operation (if equipped)
- ✓ Alarm System (factory) Remotes
- ✓ Windows Operation (noise, speed, full travel)
- ✓ Power Seats and Seat Heater Operation
- ✓ Interior Lights (switch/door operation, warning chime)
- ✓ Trunk Lid Release/Trunk Light Operation
- ✓ Console, Center Arm Rest, Cup Holders
- ✓ Luggage Compartment (mat, trim, carpet condition)
- ✓ Right Side Fender, Doors, Quarter Panel (finish and trim)
- ✓ Rear Bumper (finish and trim)
- ✓ Transmission Leaks (quantify by number #)
- ✓ Inspect / Measure Rear Brake Pads
- ✓ Bushings Condition, (visual)
- ✓ Exhaust System (condition, leaks, damage, noise)
- ✓ Turn Signal Lights
- ✓ Running Lamps
- ✓ Back Up Lights
- ✓ Fuel Guage Operation
- ✓ Dash Light Operation
- ✓ Clock Function
- ✓ Headliner Condition
- ✓ Outside Mirrors Operation
- ✓ Door Locks (manual & power operations, child safety)
- ✓ Rear Defogger Operation
- ✓ Glove Box & Glove Box Light
- ✓ Hood Release Operation
- ✓ Front Doors (controls & trim condition)
- ✓ Front Bumper/Grille
- ✓ Trunk / Tail Gate (finish and trim)
- ✓ Windshield (cracks and pitting)
- ✓ Coolant Leaks (quantify by number #)
- ✓ Brake Caliper Leakage & Free Movement
- ✓ Ball Joints & Tie Rod Ends (visual condition)
- ✓ Headlights (high/low beam operation, cracks,chips, discoloration)
- ✓ Parking Lamps
- ✓ License Plate Lights
- ✓ Emergency Flashers (4-way)
- ✓ Temperature Guage Operation
- ✓ Audio System, Radio FM & AM, Steering Wheel Controls, Spearker Operation
- ✓ Steering Wheel Tilt/Lock
- ✓ Cigarette Lighter/Power Outlets
- ✓ Rear View Mirror Operation
- ✓ Seat Belts (condition, proper latching and retraction)
- ✓ Sun Visor and Vanity Lights
- ✓ Luggage Compartment (jack & tools, wheel lock key)
- ✓ Dash, Instrument Panels and Carpet
- ✓ Rear Doors / Quarter Trim (controls, trim condition)
- ✓ Hood and Emblems
- ✓ Roof (finish and trim)
- ✓ Additional Technician Comments or Notes



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Declined	Approved
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Original Customer Requests	Status	Cost	Declined	Approved
1. CUSTOMER REQUEST TO PERFORM A PRE OWNED VEHICLE INSPECTION INSPECTION TO INCLUDE VEHICLE ANALYSIS LOG QOUTED \$255 [REDACTED] TO PAY FOR [REDACTED]		\$255.00		X
2. AS PER CALIFORNIA VEHICLE CODE SECTION 95550, PLEASE INFLATE CUSTOMERS TIRES TO "RECOMMENDED TIRE PRESSURE RATING" AIR TO DOOR PLACARD SPECIFICATIONS OR TIRE INFLATION REFERENCE		\$0.00		X
3. HERTZ RENTAL VEHICLE: YOU, THE CUSTOMER, ARE RESPONSIBLE FOR FUEL, INSURANCE, AND TAXES DURING RENTAL PERIOD. YOU ARE ALSO RESPONSIBLE FOR ANY ADDITIONAL RENTAL DAYS, UNLESS PRIOR ARRANGEMENTS ARE MADE WITH STEVENS CREEK PORSCHE THIS VEHICLE IS COMPLIMENTARY FOR 24 HOURS.		\$0.00		X
Inspection Recommendations	Status	Cost	Declined	Approved
Replace fuel door hinge (Fuel door hinge cracked)	Caution	\$111.00	X	
Replace left front fenderliner (Found left front fenderliner torn off mounting)	Caution	\$356.44	X	
Replace wipers (Wipers streaking)	Caution	\$68.00	X	
Check for brake fluid service and if neccessary, flush brakes (Brake fluid appears darker than normal)	Caution	\$169.00	X	
Totals, Taxes and Fees		Cost	Declined	Approved
Estimate Subtotal		\$959.44	\$704.44	\$255.00
Tax 9.25%				\$0.00
Estimate Total				\$255.00