

## **Porsche Classic Communication Management PCCM Plus 997 / 987 and first-generation Cayenne – FAQs**

**1. Can I install the PCCM Plus in the Porsche 911 (Type 997) or the Boxster (Type 987) / Cayman (Type 987) from model years 2009 to 2012 or the first-generation Cayenne from model years 2009 to 2010?**

No, the PCCM Plus was developed and tested exclusively for the 911 (Type 997), the Boxster (Type 987) / Cayman (Type 987) of the model years 2005 to 2008 and first-generation Cayenne of the model years 2003 to 2008.

**2. Can I install the PCCM Plus in the Porsche 911 (Type 997) or Boxster (Type 987) / Cayman (Type 987) of the model years 2005 to 2008 or in the first-generation Cayenne of the model years 2003 to 2008 with CDR?**

Yes, the PCCM Plus can also be installed in the 911 (Type 997), the Boxster (Type 987) / Cayman (Type 987) of the model years 2005 to 2008 and first-generation Cayenne of the model years 2003 to 2008 with a CDR. Additional adapter cable may be required for installation. For information on how to install the Porsche Classic Communication Management Plus, please contact a Porsche Classic Partner or an Authorized Porsche Dealership.

**3. Will my factory fitted BOSE®- or Harman-sound-system still work?**

Yes, the factory fitted sound systems can still be used.

**4. Are the new devices compatible with the BOSE® AudioPilot?**

Yes, the BOSE® AudioPilot, the Surround function and the Listening position function are supported.

**5. Is the speed-dependent volume still supported?**

Yes, the speed-dependent volume is supported.

**6. Will my trip computer still work?**

The trip computer is integrated into the PCCM Plus. The trip computer includes travel time, distance, range, average consumption, average speed, date, time and outside temperature. Please note due to a different calculation logic, the values shown in the trip computer may deviate from the values shown in the instrument cluster. In addition, radio stations, media, telephone and navigation in the instrument cluster can be displayed depending on the vehicle equipment.

## **7. Can I still use my factory fitted GPS-antenna?**

No, the supplied GPS antenna must be installed.

## **8. Can I still use my factory fitted microphone?**

No, the factory fitted microphone cannot be used anymore. The included microphone is a directional microphone that achieves better sound quality compared to the old device.

The integrated microphone of the PCCM Plus can be used as an alternative.

## **9. Why is the sound quality of my microphone unsatisfactory?**

Please check your settings if your external directional microphone is activated.

Home -> Phone -> Options -> external microphone and activate it via checkbox.

## **10. Is the individual memory function supported?**

Yes, the individual memory function is supported. The individual memory function is only available on the PCCM Plus for Porsche 911 (Type 997) / Boxster (Type 987) / Cayman (Type 987), but not for the PCCM Plus for the first-generation Cayenne.

The PCM performance display for Porsche 911 (Type 997) / Boxster (Type 987) / Cayman (Type 987) is not supported.

## **11. Is the multifunction steering wheel still supported?**

Yes, the functions of the multifunction steering wheel are still supported. Among other things, it is also possible to assign selected functions to the screen button for the Porsche 911 (Type 997) / Boxster (Type 987) / Cayman (Type 987).

When pressing the SCAN/MAN button on the multifunction steering wheel of the first-generation Cayenne, you activate radio mode and toggle between FM/AM/DAB+ or SiriusXM.

## **12. Will the CD-Changer CDC-4 continue to be supported?**

No, the functions of the CD changer CDC-4 are not supported.

## **13. Will the factory-installed rear view camera of my first-generation Cayenne continue to be supported??**

Yes, the factory-installed rear view camera is connected to the PCCM Plus by means of a multi-adapter.

## **14. Is the compass display still supported in my first-generation Cayenne?**

Yes, the compass display is still supported in conjunction with the corresponding map material on a separate MicroSDHC card. The map material can be purchased separately via a Porsche Classic Partner or an Authorized Porsche Dealership.

## **15. Is the factory fitted antenna amplifier (for the European/Australian/New Zealand market) still used?**

With the PCCM Plus (Europe), the antenna amplifier installed in the vehicle must be replaced by the new antenna amplifier. For information on how to install the Porsche Classic Communication Management Plus, please contact a Porsche Classic Partner or an Authorized Porsche Dealership.

## **16. Will the external handset still be usable?**

The factory fitted external handset is no longer supported.

## **17. Why is my radio signal reception mediocre?**

Your device's cable connections may not be secured properly. Please check the firm fit of your cable connections. Please also make sure that degraded plugs as well as cables are replaced if necessary to ensure the reception quality in the tuner area.

Pay particular attention to the connection of the windshield antennas on the vehicle models 911 (Type 997) and Boxster (Type 987) / Cayman (Type 987).

## **18. How can I activate the AM reception area?**

The reception area AM in the Tuner menu can be activated and deactivated in the settings (options) via checkbox.

## **19. Do polarized sunglasses affect the visibility of the display?**

The visibility of the display while wearing polarized sunglasses is dependent on the polarization direction of the sunglasses. Visibility problems might occur if the polarization direction of your sunglasses is opposite to the polarization direction of the display.

## **20. Does the PCCM (Plus) feature RTTI (Real Time Traffic Information)?**

No, the Onboard-Navigation does not contain an RTTI function. However, RTTI can be used through the included Apple CarPlay® / GOOGLE® Android Auto functionality (Apple Maps or Google Maps).

## **21. Can I update my onboard navigation online?**

No, the onboard navigation cannot be updated online. The current map material (microSDHC card) can be purchased from your Porsche Classic Partner or Authorized Porsche Dealership.

## **22. What should be considered when presenting media information in the media sector?**

The cover flow is only displayed if the graphic (e.g. cover of the album) is stored in the ID3 tag of the MP3 file.

## **23. Which formatting of the USB stick as well as which file formats are supported via the USB port?**

It is necessary to pay attention to the correct formatting (FAT32) of the USB stick as well as to the storage capacity of a maximum of 64 GB. The following file formats are supported: mp2/mp3/wma/flag/ape/ogg

## **24. Does Apple CarPlay® work wirelessly?**

Apple CarPlay only functions if your iPhone® is connected via the USB port.

## **25. Are all iPhone® compatible with Apple CarPlay®?**

Apple CarPlay® works with iPhone® generation 5 and newer. Further Information are available through Apple (<http://www.apple.com/ios/carplay>).

## **26. Can I connect my iPhone® or GOOGLE® Android Smartphone wirelessly with the PCCM Plus?**

No, smartphones can only be connected via cable (USB-Port) or Bluetooth® for data transfer. Bluetooth® does not grant "full access" to smartphone functionality as is the case with the wireless connection in new vehicles.

## **27. Why does my phone terminate the Bluetooth® connection when activating Apple CarPlay®/GOOGLE® Android Auto?**

Apple CarPlay® disconnects an existing Bluetooth® and does not initiate a new one. GOOGLE® Android Auto disconnects an existing Bluetooth® connection to initiate a new one automatically.

## **28. Why can't I find Google Maps within Apple CarPlay®?**

Please check if Google Maps is installed on your device.

## **29. How does the volume adjustment work with Apple CarPlay® / GOOGLE® Android Auto?**

The volume level for different audio sources can be adjusted separately with Apple CarPlay®. GOOGLE® Android Auto includes uniform volume levels for different audio sources.

## **30. How does the volume control of media playback via Bluetooth work?**

When playing media via Bluetooth, pay attention to the volume level of your mobile device. Ensure the maximum volume. The volume level of the PCCM Plus is uniformly controlled via the audio sources Tuner, Media, Phone and Navigation.

## **31. Can I import my contacts via Bluetooth®?**

To import the contacts via Bluetooth® it is necessary to allow access to the phone book through your mobile device.

## **32. Why is a phone number displayed incorrectly?**

Please check, if the phone number in your mobile device is saved in the format „+XX YYY ZZZ..." (e.g. +49 151...).

## **33. What do I have to consider when I install the PCCM Plus for the first time?**

The Auto-configure PCCM Plus function must be run when the Porsche Classic Communication Management Plus is used for the first time in order to guarantee the full range of functions.

911 (Type 997) / Boxster (Type 987) / Cayman (Type 987):

To run the function, press CAR -> Set -> System -> Configure PCCM Plus -> Auto-configure PCCM Plus or Button HOME -> Car -> Set -> System -> Configure PCCM Plus -> Auto-configure PCCM Plus.

First-generation Cayenne:

To run the function, press CAR -> Set -> Auto-configure PCCM Plus or Button HOME -> Car -> Set -> Auto-configure PCCM Plus.