

Schneider + Nelson Porsche



Thank you for allowing us to help you maintain your vehicle. In our effort to help you keep your vehicle operating at peak performance, we have assembled this customized Action Plan that addresses the needs of your vehicle. Please review its contents and let your advisor know which services you would like us to perform today. If you have any questions or concerns please don't hesitate to contact us. We are here to help you.

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Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. CUSTOMER STATES NEEDS PPI INSPECTION
- ✓ B. CUSTOMER STATES NO LOANER
- ✓ C. CUSTOMER STATES SPOILER BUTTON DROPPED INTO DASH



Package Results

Schneider Nelson Porsche Courtesy WorldClass Inspection

Failed Task	Observation	Recommendation	Done
Inspect overall tire wear and condition	tires	<ul style="list-style-type: none"> • Perform four wheel alignment • Mount and balance 2 new rear tires 	
Non-Turbo Sport Cars; 986, 987, 996, and 997 (Non-DFI)	Based on Condition, Mileage or Time the following maintenance service(s) are recommended	<ul style="list-style-type: none"> • Serpentine belt Boxster/Turbo 2.0 • Perform brake system fluid exchange • Major Service w/ ALL filters and Plugs 5.6 	

Cautioned Task	Observation	Recommendation	Done
Check brake fluid level and condition	Found service due by time or mileage	Perform brake system fluid exchange	
Inspect cabin air (HEPA/micro) filter (if equipped)	Found cabin air filter dirty	Replace cabin air filter	

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Measure rear brake pads	7 mm or greater: Inspect brakes next service		
Measure front brake pads	7 mm or greater: Inspect brakes next service		
Left front tire tread depth	Left front tire tread measures 7/32" or greater: Inspect tire next service		

Passed Task	Observation	Recommendation	Done
Left rear tire tread depth	Left rear tire tread measures 7/32" or greater: Inspect tire next service		
Right front tire tread depth	Right front tire tread measures 7/32" or greater: Inspect tire next service		
Right rear tire tread depth	Right rear tire tread measures 7/32" or greater: Inspect tire next service		
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		

Passed Tasks

- | | | |
|---|---|--|
| <ul style="list-style-type: none"> ✓ Inspect exhaust system for damage and loose parts ✓ Inspect engine mounts ✓ Fill windshield washer fluid ✓ Check transmission fluid level and condition (if applicable) ✓ Inspect reverse light operation ✓ Inspect headlight low and high beam operation ✓ Inspect heat and air conditioning operation ✓ Measure front brake pads ✓ Inspect windshield wiper blades ✓ Inspect steering components ✓ Inspect transmission for leaks ✓ Inspect fog/driving lights (if equipped) ✓ Inspect sway bar components ✓ Right front tire tread depth ✓ Check and adjust rear tire pressure ✓ Check power locking system operation | <ul style="list-style-type: none"> ✓ Inspect for wheel bearing free play ✓ Inspect transmission mounts ✓ Check power steering fluid level and condition ✓ Inspect hazard light operation ✓ Inspect taillight, turn signal, side marker, and license plate lights ✓ Inspect wiper and washer operation ✓ Inspect dash and interior lights ✓ Inspect brake system components ✓ Inspect battery terminals and cables ✓ Inspect front suspension components ✓ Inspect brake system for leaks ✓ Inspect rear wiper blade (if applicable) ✓ Left front tire tread depth ✓ Right rear tire tread depth ✓ Inspect wheels for damage ✓ Check hood strut(s) | <ul style="list-style-type: none"> ✓ Inspect axles, driveshaft and CV joints/boots ✓ Inspect air filter ✓ Check engine coolant level and condition ✓ Inspect brake light operation ✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage ✓ Check horn operation ✓ Measure rear brake pads ✓ Inspect instrument cluster warning lamps ✓ Inspect all hoses and clamps ✓ Inspect rear suspension components ✓ Inspect cooling system for leaks ✓ Inspect steering system for leaks ✓ Left rear tire tread depth ✓ Check and adjust front tire pressure ✓ Check power window operation ✓ Inspect LED daytime running lights (If equipped) |
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- ✓ Inspect lower engine cover
- ✓ Inspect rear differential fluid level for leaks
- ✓ Cayenne
- ✓ Check engine oil level and condition
- ✓ Inspect windshield for cracks, chips and pitting
- ✓ Inspect transfer case fluid level for leaks
- ✓ Panamera
- ✓ Inspect engine for oil leaks
- ✓ Inspect front differential fluid level for leaks
- ✓ Inspect Clutch Operation
- ✓ Macan



Additional Information

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

** The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a “do-it-yourself” operation.

Brake fluid exchange service

AI-4

Operation Description:

One of our skilled technicians will check the condition of your vehicle's brake fluid and, if necessary, remove contaminated fluid from the brake lines and master cylinder, replace the old fluid with appropriate brake fluid. The entire brake system will be inspected for leaks, master cylinder corrosion, worn pneumatic parts, harmful varnish build-up, broken or rusted bleeder valves, worn rotors and drums, and air in the brake lines.



Harmful deposits on brake master cylinder piston assembly

Significance:

Does your vehicle's brake pedal feel "spongy"? Brake fluid becomes contaminated over time and use. Heat and moisture can cause brake failure. Contaminated fluid leads to expensive repairs.



Brake fluid before and after service

Advantage:

Worn-out, oxidized brake fluid causes corrosion and harmful deposits and varnish build up. A brake flush service should be performed when your brake fluid shows contamination or every 30,000 to 40,000 miles.

Operation Description:

Inspect the front and rear suspension components for any signs of wear or damage. Using specialized wheel alignment equipment, adjust the suspension and wheels to the vehicle manufacturer's specifications.

Significance:

Vehicle suspensions can wear with age and repeated heavy use. Rough road surfaces and an occasional pothole can change the vehicle's wheel alignment. A wheel alignment can improve your steering control and overall vehicle handling. It can also help prevent abnormal tire wear by bringing the vehicle suspension components back to the vehicle manufacturer's specifications. This important step will keep your vehicle driving the way it was designed to. An alignment is necessary any time a worn suspension part is replaced.

Advantage:

Even slightly worn suspension components can affect the vehicle's wheel alignment. This can lead to premature wear of tires and reduce overall vehicle comfort and safety. A vehicle with worn-out suspension parts can be unsafe to drive. Maintaining your vehicle suspension and performing regular wheel alignments and tire rotations can keep your vehicle safe and reliable.



Abnormal tire wear from bad alignment



Wheel alignment

Operation Description:

Access the cabin or pollen filter according to the vehicle manufacturer's service information. This usually involves opening the glove box and removing the bolt to lower the door. Remove the old cabin air filter from its housing. Replace with new cabin air filter. Replace the bolt to attach the glove box door. Close the glove box door. Clean the housing of all dust and debris. Install the new pollen filter into its housing.

Significance:

The cabin or pollen filter is designed to filter out dust, pollen and other particles that would normally make their way into your vehicle through the heating, ventilation and air conditioning (HVAC) systems. Pollen filters work very well, but need to be replaced as part of a scheduled maintenance program. Restricted and dirty pollen filters put a strain on the blower motor, which can cause it to be excessively noisy and even fail prematurely. This kind of strain on a blower motor can also cause problems with the vehicle wiring and electrical system, due to the excessive amperage required for the blower motor to function. Replacing the blower motor can be very expensive on some vehicles.

Advantage:

A clean cabin or pollen filter can be very effective at keeping dust, pollen, and other unwanted particles from entering the interior of your car. Also, your blower motor will generate a higher volume of airflow, boosting the efficiency and effectiveness of your HVAC systems.



A dirty and clogged cabin air filter



A clean cabin air filter

Operation Description:

Raise the vehicle using an automotive lift. Remove the rim and tire assembly from the vehicle. Remove the tire from the rim. Install a new valve stem assembly. Install a new tire on the rim. Inflate the tire to recommended pressure. Balance the tire and rim assembly on a computer-aided dynamic tire balancing machine. Reinstall the tire and rim assembly onto the vehicle. Torque the wheel retaining nuts to the vehicle manufacturer's specifications.



Signs of irregular tire wear

Significance:

Your vehicle's tires are the only connection between your vehicle and the road. Safe vehicle operation depends on your tires being in good condition. If your tires are neglected, the tread can wear completely away, leaving the tire bald and often exposing the steel cords. Not only is this condition dangerous, it is also unlawful in many states. Tires with an abnormal tread wear pattern can cause the vehicle to shimmy and vibrate, and can adversely affect the manner in which your vehicle performs. A tire with an abnormal tread wear pattern will no longer contact the road the way that it was designed to, and this condition can be dangerous, especially during adverse road conditions.



New tire


Advantage:

Replacing worn tires is part of vehicle maintenance that is necessary to ensure that your driving experience is as safe as possible. Besides the obvious safety benefits, tires that are in good condition and properly inflated to the correct air pressure can increase the overall fuel economy and help provide a comfortable ride.

 **Recommended Services**

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. CUSTOMER STATES NEEDS PPI INSPECTION		\$270.00		X
B. CUSTOMER STATES NO LOANER		\$0.00		X
C. CUSTOMER STATES SPOILER BUTTON DROPPED INTO DASH		\$0.00		X
Subtotal		\$270.00		\$270.00
Inspection Recommendations	Status	Cost	Deferred	Approved
Serpentine belt Boxster/Turbo 2.0 (Based on Condition, Mileage or Time the following maintenance service(s) are recommended)	Fail	\$335.84		
Major Service w/ ALL filters and Plugs 5.6 (Based on Condition, Mileage or Time the following maintenance service(s) are recommended)	Fail	\$1,130.52		

Inspection Recommendations	Status	Cost	Deferred	Approved
Perform brake system fluid exchange (Based on Condition, Mileage or Time the following maintenance service(s) are recommended, Found service due by time or mileage)	Fail	\$189.00		See AI-4
Perform four wheel alignment (tires)	Fail	\$249.95		See AI-6
Mount and balance 2 new rear tires (tires)	Fail	\$843.12		See AI-31
Subtotal		\$2,748.43		
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$143.57		See AI-15
Subtotal		\$143.57		
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$3,162.00	\$0.00	\$270.00
Shop Fee		\$10.00	TBD	\$10.00
Tax		\$222.04	TBD	\$19.60
Estimate Total		\$3,394.04	TBD	\$299.60
<i>For "See AI-" items see the "Additional Information" section </i>				