



PORSCHE



Porsche Approved Warranty and Porsche Assistance



Porsche Approved Warranty

Whether you are considering purchasing a new Porsche and want more reassurance or an Approved pre-owned Porsche that comes with reassurance as standard or you are considering purchasing a warranty for your current car, a Porsche Approved Warranty* will give you peace of mind.

The warranty cover provided includes the replacement of all Genuine Porsche Parts should the parts be faulty (excluding the parts that require replacement through wear and tear**) and replacements are free of charge provided the repair is carried out at a Porsche Centre.

New car warranty

The UK recommended retail price of each Porsche car includes a two year Manufacturer Guarantee and a one year Porsche Approved Warranty unless otherwise agreed. An additional year's Approved Warranty is available as an option, creating a total of four years warranty cover.

Approved pre-owned car warranty

The price of each Porsche Approved car includes a minimum two year warranty unless otherwise agreed. (This may include the balance of Manufacturer Guarantee for younger cars).

Warranty extension

If your Porsche has an existing Porsche Approved Warranty, this may be extended until the car is nine years old. Before a Porsche Approved Warranty can be sold and activated, a 111-point inspection must be carried out on your car by a Porsche Centre unless you have more than 12 months left on an existing Porsche Manufacturer Guarantee†

The 111-point inspection is charged at a fixed price of £180 + VAT in addition to the cost of the Porsche Approved Warranty. Any car faults identified during the inspection will need to be fixed prior to a Porsche Approved Warranty being issued. These may be covered under the terms of a Porsche Approved Warranty or Manufacturer Guarantee.

Standalone Warranty

The purchase of a Porsche Approved Warranty following the expiry of the Manufacturer Guarantee, or Porsche Approved Warranty, is referred to as a Porsche Approved Standalone Warranty. To be eligible to purchase a Porsche Approved Standalone Warranty you must have owned your car for at least 90 days and a 111-point check is required as detailed in the Warranty Extension section.

*The 12 month Porsche Approved Warranty is available for all Porsche cars (excluding Carrera GT) less than nine years old (eight years for a 24 month warranty) where the mileage is less than 125,000 miles (200,000 km) at the point of warranty activation, subject to general warranty conditions.

**Further exclusions apply. Please refer to the Porsche Approved Warranty Insurance Policy for full details.

†Exclusions/Terms apply. Only one Warranty policy of any period of cover may be purchased during an unexpired policy term.

The Porsche Approved Warranty

As you would expect from Porsche, the level of cover of a Porsche Approved Warranty is comparable to the Porsche Manufacturer Guarantee. This also means the Porsche Approved Warranty applies worldwide. It is effortlessly administered in every Porsche Centre and covers all component repairs including parts and labour. In the event of a claim, you do not have to pay an excess and there is no mileage limit once the policy is activated.

Our assurance:

- Worldwide cover
- A hassle-free process, effortlessly administered in all Porsche Centres
- Either 12 or 24 months cover
- All component repairs are covered, including parts and labour
- There is no excess to pay
- No mileage limit during the warranty period
- Coverage for Porsche cars up to 10 years old (i.e. a policy can be activated until the car is nine years old)
- Only Genuine Porsche Parts are used
- The warranty is fully transferable providing the car is sold privately or to a Porsche Centre



Warranty options

Depending on the age and mileage of your car, there are a number of Porsche Approved Warranty options available to you outlined in the table below:

Vehicle age	Vehicle mileage	Existing Porsche Warranty?	111-pt check required	Conditions	Warranty available
Less than 1 year old	Less than 125,000 miles	Yes	No	None	12 months extended policy to cover the car until it is 4 years old
Between 1 and 8 years old	Less than 125,000 miles	Yes	Yes	None	Policy extension 12 or 24 months
Between 1 and 8 years old	Less than 125,000 miles	No	Yes	Need to have owned the car for 90 days	Standalone policy 12 or 24 months
Between 8 and 9 years old	Less than 125,000 miles	Yes	Yes	None	Policy extension 12 months
Between 8 and 9 years old	Less than 125,000 miles	No	Yes	Need to have owned the car for 90 days	Standalone policy 12 months
9 years 1 day and older	N/A	N/A	N/A	N/A	None

Porsche Warranty exclusions

As a car ages, it can undergo visual and acoustic changes without affecting its functionality (e.g. surface cracks in the leather). Certain parts are also subject to ageing and natural wear. For this reason your Porsche has scheduled service and maintenance intervals.

Visual and acoustic concerns, ageing and wear are not defects and are therefore excluded from the warranty. Highlighted below are the parts that are typically subject to wear and hence the cost of their replacement is unlikely to be covered by the warranty.

The following non-exclusive list of parts can be affected by wear and tear:

- Exhaust system including catalytic converter
- Spark plugs
- Drive belt
- Drive shaft bellows
- Synchroniser rings
- Differential lock
- Clutch incl. release bearing
- Steering-joint bellows
- Shock absorbers
- Tyres
- Tyre sealing system
- Wheel bearings
- PDCC reservoir
- Brake pads
- Brake discs
- Air conditioning refrigerant
- Fuses
- Batteries
- Wiper blades
- Floor mats
- Fire extinguisher
- Door seals
- All filters, hoses, fluids, oils and greases
- All bulbs (excluding Xenon and LED bulbs)





Porsche Assistance

Porsche Assistance may be purchased on its own or with a Porsche Approved Warranty. Porsche Assistance is included with the Manufacturer Guarantee and every Porsche Approved used car for a period of two years. Porsche Assistance provides bespoke 24-hour cover, 365 days a year at any location within the UK and Europe¹ including:

- Unique Porsche-trained roadside patrols in the UK carrying Porsche spacesaver wheels, able to fit Porsche batteries and other parts to facilitate roadside repairs

- Incident management by Porsche-trained advisers to individually manage your case
- Premium class compact saloon replacement car for two working days in the UK whilst your Porsche is repaired at a Porsche Centre²
- Secure storage if your car needs repairs
- European onward travel and accommodation (if repairs cannot be made at roadside)
- Replacement driver to drive your car to your destination or the UK (if elsewhere in Europe) if you are ill or injured

¹Subject to definitions contained within your Porsche Assistance booklet
²Hire cars from other premium brand manufacturers, subject to availability

Claims procedure

In the unfortunate event that you need to claim against your Porsche Approved Warranty, please contact your Porsche Centre or Authorised Porsche Service Centre immediately.

If your car requires a repair that is covered by the Porsche Approved Warranty, the Porsche Centre/Authorised Porsche Service Centre will complete the repairs and process the claim on your behalf.

If your car cannot be operated due to a fault, please contact Porsche Assistance who will decide whether the necessary work will happen

at the roadside or if your car needs to be recovered to a Porsche Centre of your choice.

Please note that you should not make your own repair arrangements as this may invalidate your entitlement to make a claim under the Porsche Approved Warranty.

For more information on the Porsche Approved Warranty or Porsche Assistance, or to check your eligibility for either policy, please contact your local Porsche Centre or Authorised Porsche Service Centre.

Porsche Centres

Porsche Centre Aberdeen

Greenwell Road, East Tullos,
Aberdeen AB12 3AX
01224 877778
info@porscheaberdeens.co.uk

Porsche Centre Belfast

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02890 389999
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Porsche Centre Bolton

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Porsche Centre Bristol

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* Also retailing Porsche Approved pre-owned cars



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