



PORSCHE



911

Maintenance

**Dear Owner,**

Please present this booklet to an authorized Porsche dealer if vehicle service is required. Services performed by your authorized Porsche dealer will be recorded in the maintenance record by your service advisor.

**Porsche Cars North America, Inc.**

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Porsche Cars North America, Inc. and its affiliates believe the specifications to be correct at the time of printing. However, specifications, standard equipment, and options are subject to change without notice. Some options may be unavailable when any particular car is built. Some vehicles may be shown with equipment that is not available in the US or Canada. Please ask your authorized Porsche dealer for advice concerning the current availability of options and verify that your vehicle includes the optional equipment you ordered.

Porsche recommends seat belt usage and observance of traffic laws at all times.

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## Owners of the vehicle

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**1st owner** (Last name, First name)

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Address

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City, State, ZIP code

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**2nd owner** (Last name, First name)

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Address

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City, State, ZIP code

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**3rd owner** (Last name, First name)

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Address

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City, State, ZIP code

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**4th owner** (Last name, First name)

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Address

---

City, State, ZIP code

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**5th owner** (Last name, First name)

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Address

---

City, State, ZIP code

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**6th owner** (Last name, First name)

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Address

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City, State, ZIP code



## Your Vehicle

### Vehicle delivered

\_\_\_\_\_ on

\_\_\_\_\_ Mileage

\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_|\_\_\_\_\_| Dealer No.

Authorized dealer's stamp

Affix vehicle data carrier here

## Maintenance schedule

### Scheduled maintenance

The recommended service intervals and scope of work apply under normal driving conditions and do not take into account all optional equipment.

Dusty areas require more frequent checking and possible replacement of the air filter elements.

If the vehicle is driven on very dirty roads, the radiators and cooling-air inlets in the front should be checked and cleaned regularly.

Tire, clutch, brake pad and brake disk wear as well as the condition of the engine oil, the transmission fluids and the brake fluid (e.g. in the case of sporting events) are all largely dependent on driving habits, and are also affected by adverse operating conditions; this could mean shorter intervals between servicing and replacement.

### Time-dependent maintenance

Oil maintenance: If the mileage for scheduled oil maintenance is not reached, oil maintenance must be performed after 1, 3, 5, 7 ... years at the latest.

Maintenance: If the mileage for scheduled maintenance is not reached, maintenance must be performed after 2, 4, 6, 8 ... years at the latest.

Proper care and maintenance will preserve the value of your Porsche and safeguard its functional capability.

This will also protect your right to make warranty claims.

The terms "inspect" and "check" include all associated work such as checking the condition, adjustments, readjustments, corrections and replenishment.

They do not include the repair, replacement or overhaul of components or assemblies.

# Oil maintenance

As per service reminder indicator, at the latest after 10,000 mls or 1 year.

If the mileage for scheduled maintenance is not reached, oil maintenance must be performed after 1 year at the latest.

	911 Carrera	every 10,000 mls/1 year
Drain engine oil	✓	✓
Replace oil filter	✓	✓
Underbody panels: Visual inspection for completeness, secure installation and damage	✓	✓
Visual inspection for leaks from underneath (oils and fluids)	✓	✓
Tires: Check condition	✓	✓
Brake lines: Visual inspection for damage, correct routing and corrosion	✓	✓
Brake hoses: Visual inspection for damage	✓	✓
Fill in engine oil	✓	✓
Reset maintenance interval	✓	✓

## Maintenance

At 20,000, 40,000, 60,000, 80,000 mls etc.

If the mileage for scheduled maintenance is not reached, maintenance must be performed every 2 years at the latest.

		911 Carrera	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years	dependent on time
Electrics	Windshield wiper/washer system, headlight cleaning system: check function	✓	✓						
	Horn: check function	✓	✓						
	Tires: check tire pressure (TPMS)	✓	✓						
	Diagnostic system: read out fault memory; reset maintenance interval	✓	✓						
	Check actuator travel of brake shoes	✓	✓						
Inside the vehicle	Particle filter: replace filter element	✓	✓						
	Seat belts: check function and condition	✓			✓				
	Door locks: check function	✓			✓				
Luggage compartment	Check front lid lock and safety hook of the front lid to ensure that they are secure and function properly	✓	✓						
	Replace air intake pre-filter	✓	✓						
	Windshield wiper/washer system: check fluid level; check window cleaner and antifreeze, depending on time of year, only use windshield cleaners approved by Porsche	✓	✓						

		911 Carrera	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years	dependent on time
Outside the vehicle	Check wiper blades	✓	✓						
	All headlights: check adjustment	✓	✓						
	Radiators and air intakes: visual inspection for external contamination and blockage	✓	✓						
	Brake system: check brake pads and brake disks for wear (remove wheels)	✓			✓				
	Brake system: check brake pads and brake disks for wear (without removing wheels)	✓	✓						
	Vehicles with PCCB: PCCB Brake discs must be checked for wear during every service and whenever brakes pads are replaced using special tool VAS 6813	✓	✓						
	Service and maintain convertible top	✓	✓						
	Service and maintain sunroof	✓	✓						
	Check front firewall body drains for debris	✓	✓						



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Under the vehicle	Drain engine oil	✓	✓						
	Underbody panels: visual inspection for completeness, secure installation and damage	✓			✓				
	Tires: check condition	✓	✓						
	Visual inspection for leaks from underneath (oils and other fluids)	✓			✓				
	Brake lines: visual inspection for damage, correct routing and corrosion	✓	✓						
	Brake hoses: visual inspection for damage	✓	✓						
	Steering gear: visual inspection of the bellows for damage	✓			✓				
	Tie rod joints: check play and dust bellows	✓			✓				
	Drive shafts: visual inspection of the boots for leaks and damage	✓	✓						
	Axle joints: check the play and visually inspect the dust boots for damage	✓			✓				
	Ancillary unit mounts and chassis: visual inspection of all rubber mountings and boots for damage	✓					✓		
	Rear axle steering: check bellows, dust boots and play on joints	✓			✓				
	Exhaust system: visual inspection for leaks and damage, check engine mount	✓			✓				
	Replace spark plugs	✓		✓					
	Controlled all-wheel drive: change oil	✓					✓		
	All-wheel final drive: change oil	✓						✓	
PDK transmission: change transmission oil	✓						✓		
PDK transmission: change clutch fluid	✓					✓			

		911 Carrera	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years	dependent on time
Engine compartment	Replace oil filter	✓	✓						
	Fill in engine oil	✓	✓						
	Coolant: check level and antifreeze	✓	✓						
	PDCC: check fluid level	✓	✓						
	PDCC: replace reservoir	✓				✓			
	Check drive belt	✓			✓				
	Replace drive belt	✓				✓			
	Fuel lines and connections: visual inspection	✓			✓				
	Air cleaner: replace filter elements	✓			✓				
	Check rear firewall body drains for debris	✓	✓						
Additional work every 2 years	Change brake fluid (use only original Porsche brake fluid)	✓							✓
	Prepare condition report for long-life guarantee	✓							✓
	Tire sealing compound: check use-by date and replace if necessary	✓							✓
Final check	All headlights: check adjustment	✓	✓						

	911 Carrera	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years	dependent on time
Test drive	✓	✓						
	Remote control, front seats, electric parking brake and foot brake (also actuation travel), engine, clutch, steering, transmission, ParkAssist, cruise control, PSM switch, PASM switch, Sport switch, mode-switch, lift-switch, sports exhaust system, door mirror fold-in function, heating, air conditioning and instruments: check function							
	Oils, fluids: visual inspection for leaks	✓	✓					

**Service Record** (Please tick relevant box!)

**Sales check carried out**  
(free of charge)

on \_\_\_\_\_

Order No. \_\_\_\_\_

Mileage \_\_\_\_\_

Stamp

Yes/No

**Oil maintenance**  
  **Maintenance**

Brake fluid changed  
  Spark plugs replaced  
  Air cleaner replaced  
  Drive belt checked  
  Drive belt replaced  
  Tire sealing compound replaced  
  Transmission oil changed  
  Oil in final drive changed

\_\_\_\_\_  
  \_\_\_\_\_

on \_\_\_\_\_

Order No. \_\_\_\_\_

Mileage \_\_\_\_\_

Stamp

Yes/No

**Oil maintenance**  
  **Maintenance**

Brake fluid changed  
  Spark plugs replaced  
  Air cleaner replaced  
  Drive belt checked  
  Drive belt replaced  
  Tire sealing compound replaced  
  Transmission oil changed  
  Oil in final drive changed

\_\_\_\_\_  
  \_\_\_\_\_

on \_\_\_\_\_

Order No. \_\_\_\_\_

Mileage \_\_\_\_\_

Stamp

## Record of replacement of control units, sensors, speedometer or software update

System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp	System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp
System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp	System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp
System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp	System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp

## Owner Satisfaction and Information

Once again, thank you for your purchase!

Porsche Cars North America, Inc. is dedicated to providing you with a Porsche vehicle which is up to the highest quality standards so that you might enjoy driving in its finest form.

It is very important to us that you are completely satisfied with your Porsche vehicle. Authorized Porsche dealers are thoroughly trained to assist in providing you with a rewarding and fulfilling ownership experience. Generally, any problems you might have can be solved quickly and effectively by speaking with dealership personnel.

In the event that you have questions or experience problems with your Porsche vehicle, we suggest that you proceed to resolve your questions/problems in the following manner:

1. First, take your inquiry or problem to the Dealership's Service Manager. He/She is the person in charge of the Service Department who, through extensive product knowledge and training, is qualified to satisfy your needs promptly.
2. If, however, you are still not satisfied, arrange to speak with the General Manager who is directly responsible for the entire dealership's operations.

3. If after speaking to the Service and General Managers you remain dissatisfied, you may contact Porsche Customer Commitment. The staff at Porsche Cars North America, Inc. realize that **your satisfaction** is imperative to establishing a mutually beneficial long-term relationship. They are devoted to working with you and your authorized Porsche dealer to amicably resolve any dispute.

The authorized Porsche Importer in Canada is:  
Porsche Cars Canada, Ltd.  
165 Yorkland Boulevard, Unit 150  
Toronto, Ontario  
Canada M2J 4R2

You may contact Porsche Customer Commitment by calling 1-800-PORSCHE/Option 3 or by writing:  
Porsche Cars North America, Inc.  
Attn: Customer Commitment  
One Porsche Drive  
Atlanta, Georgia 30354

## **Vehicle Ownership Change Change of Address**

If you have recently purchased this Porsche vehicle or changed your mailing address, please take a moment to register your vehicle with Porsche Cars North America.

The "National Traffic & Motor Vehicle Safety Act of 1966" requires manufacturers to be in a position to contact vehicle owners if a correction of a product defect becomes necessary.

Please visit [www.porscheusa.com](http://www.porscheusa.com) and use the "Register/Login" button to create a Porsche ID account. This will allow you to add all your Porsche vehicles to your account.

By registering, you will have exclusive access to complimentary owner content, services and vehicle safety notifications.

If you have any questions, please call 1-800-PORSCHE.

Thank you for your support!