

# **Technical Information**

73/20 ENU 5730

Service

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# Noise Symptom - Buzzing Noises From the Door Panel Area: Replacing Covers on Power Windows Mechanism With New Type of Covers (SY 73/20)

Model Line:	911 Carrera (992)
Model Year:	As of 2020
Subject:	Covers for power windows mechanism
Symptom:	Buzzing noises can be heard from the door panel area during sound output.
Cause:	The covers for the power windows mechanism may have been pressed too much during production and are therefore not installed securely enough in the basic door frame.
Remedial Action	Replace both covers on power windows mechanism with new type of covers.

#### Parts required

Parts Info:	Part No.	Designation	Qty.
	992837915A	$\Rightarrow$ Cover for power windows mechanism, left	1 ea.
	992837916A	$\Rightarrow$ Cover for power windows mechanism,	1 ea.
		right	

#### **Preparatory work**

Work Procedure: 1 Remove front door panels, see  $\Rightarrow$  Workshop Manual '705919 Removing and installing front door panel'.

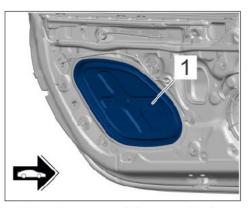
#### Replacing covers on power windows mechanism

Procedure:

### Information

The procedure for removing and installing is described for one side as an example. The procedure for the other side is practically identical.

1 Unclip cover on power windows mechanism  $\Rightarrow$  Cover for power windows mechanism -1- using a suitable tool and replace it with a new type of cover.



Cover for power windows mechanism

#### **Concluding work**

Work Procedure: 1 Install front door panels, see  $\Rightarrow$  Workshop Manual '705919 Removing and installing front door panel'.

#### Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers specified below in the warranty claim:

APOS	Labor operation	l No.
57304200	Repairing door sub-frame	

PQIS coding:

Location (FES5)	57300	Door sub-frame
Damage type (SA4)	1025	loosely installed

Parts Info:	Part No.	Designation	Qty.
	992837915A	$\Rightarrow$ Cover for power windows mechanism, left	1 ea.
	992837916A	$\Rightarrow$ Cover for power windows mechanism, right	1 ea.

#### References: ⇒ Workshop Manual '705919 Removing and installing front door panel'

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## **AfterSales**