

#### 1. First in-service date of your Porsche 2. Month Day Year 3. At Mileage Stamp and sign of authorized Porsche dealer Registered owner 4. Recipient's signature 5. Dealer Representative's signature Speedometer replacement Month Day Year (to be filled in by authorized dealer) At Mileage Stamp and sign of authorized Porsche dealer Vehicle Identification Codes \* 2. Type/Type description 1. Vehicle Identification No.

5. Optional equipment

3. Engine code/Transmission code 4. Paint No./Interior

### **Vehicle Identification \***

# **Vehicle Owners**

1 <sup>st</sup> Owner (Address)		4 <sup>th</sup> Owner (Address)	
Tel. No.		Tel. No.	
Delivery Date	Dealer's Name	Delivery Date	Mileage
2 <sup>nd</sup> Owner (Address)		5 <sup>th</sup> Owner (Address)	
Tel. No.		Tel. No.	
Delivery Date	Mileage	Delivery Date	Mileage
3 <sup>rd</sup> Owner (Address)		6 <sup>th</sup> Owner (Address)	
Tel. No.		Tel. No.	
Delivery Date	Mileage	Delivery Date	Mileage

# Maintenance

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#### **Maintenance Schedule**

#### Scheduled maintenance

The recommended service intervals and scope of work apply under normal driving conditions and do not take into account all optional equipment.

Dusty areas require more frequent checking and possible replacement of the air filter elements.

If the vehicle is driven on very dirty roads, the radiators and cooling-air inlets in the front should be checked and cleaned regularly.

Tire, clutch, brake pad and brake disc wear as well as the condition of the engine oil, the transmission fluids and the brake fluid (e.g. in the case of sporting events) are all largely dependent on driving habits, and are also affected by adverse operating conditions; this could mean shorter intervals between servicing and replacement.

#### Time-dependent maintenance

**Minor maintenance:** If the mileage for scheduled maintenance is not reached, minor maintenance must be performed after 2, 6, 10 ... years at the latest.

**Major maintenance:** If the mileage for scheduled maintenance is not reached, major maintenance must be performed after 4, 8, 12 ... years at the latest.

Proper care and maintenance will preserve the value of your Porsche and safeguard its functional capability. This will also protect your right to make warranty claims.

The terms "inspect" and "check" include all associated work such as checking the condition, adjustments, readjustments, corrections and replenishment.

They do not include the repair, replacement or overhaul of components or assemblies.

The maintenance points are valid for all vehicle types of the model line in question.

#### Minor maintenance at 20,000, 60,000, 100,000, 140,000 mls etc.

If the mileage for scheduled maintenance is not reached, minor maintenance must be performed after 2, 6, 10 ... years at the latest.

Diagnosis system: Read out fault memory

Change engine oil and oil filter\*

Underside of vehicle and engine compartment: Visual inspection for leaks (oils and fluids) and chafing (lines and hoses)

Underbody covers: Visual inspection for completeness, fastening and signs of damage

Coolant hoses: Check condition

Radiators and air intakes: Visual inspection for exterior soiling and blockage

Coolant: Check level and antifreeze Particle filter: Replace filter element

Brake system: Visual inspection of the brake pads and brake discs for signs of wear

Brake hoses and lines: Visual inspection for damage, correct routing and corrosion

Drive shafts: Visual inspection of the boots for leaks and signs of damage

Tires: Check condition and tire pressure

Door locks, lid locks, safety hook and internal trunk release mechanism (trunk entrapment) of the front lid:

Check to ensure that they are adjusted correctly and function properly

Vehicle lighting system: Check function

All headlights: Check adjustment

Horn: Check function

Windshield wiper/washer system, headlight washer: Check fluid level and nozzle adjustments, make sure to check the

antifreeze during the winter months; check wiper blades

Electrical devices as well as indicator and warning lights: Check function

<sup>\*</sup> The engine oil and oil filter must be changed every 6,000 mls in vehicles that are driven in countries where leaded fuel is used.

## **Test drive**

Remote control, front seats, foot brake and parking brake (also operating travel), engine, clutch, steering, transmission, ParkAssist, automatic speed control, PSM switch, PASM switch, heater, air-conditioning system and instruments: Check function

Oils, fluids: Visual inspection for leaks

#### Major maintenance at 40,000, 80,000, 120,000, 160,000 mls etc.

If the mileage for scheduled maintenance is not reached, major maintenance must be performed after 4, 8, 12 ... years at the latest.

Diagnosis system: Read out fault memory

Change engine oil and oil filter\*

Underside of vehicle and engine compartment: Visual inspection for leaks (oils and fluids) and chafing (lines and hoses)

Underbody covers: Visual inspection for completeness, fastening and signs of damage

Coolant hoses: Check condition

Radiators and air intakes: Visual inspection for exterior soiling and blockage

Coolant: Check level and antifreeze
Air cleaner: Replace filter element
Particle filter: Replace filter element

Fuel system: Visual inspection for damage, correct routing and firm seating of the line connections

Parking brake: Check free play of the parking brake lever

Brake system: Visual inspection of the brake pads and brake discs for signs of wear

Brake hoses and lines: Visual inspection for leaks, damage, correct routing and corrosion

Clutch: Check limit position of pedal

Steering gear: Visual inspection of the bellows for signs of damage

Tie rod ends: Check play and dust bellows

Axle joints: Check play; visual inspection of the dust bellows for signs of damage

Check tightness of screw connections on the suspension adjustment system at the front and rear

<sup>\*</sup> The engine oil and oil filter must be changed every 6,000 mls in vehicles that are driven in countries where leaded fuel is used.

Drive shafts: Visual inspection of the boots for leaks and signs of damage

Exhaust system: Visual inspection for leaks and signs of damage; check mounts

Tires: Check condition and tire pressure

Door locks, lid locks, safety hook and internal trunk release mechanism (trunk entrapment) of the front lid:

Check to ensure that they are adjusted correctly and function properly

Seat belts: Check function and condition Vehicle lighting system: Check function All headlights: Check adjustment

Horn: Check function

Windshield wiper/washer system, headlight washer: Check fluid level and nozzle adjustments, make sure to check the

antifreeze during the winter months; check wiper blades

Electrical devices as well as indicator and warning lights: Check function

#### **Test drive**

Remote control, front seats, foot brake and parking brake (also operating travel), engine, clutch, steering, transmission, ParkAssist, automatic speed control, PSM switch, PASM switch, heater, air-conditioning system and Instruments: Check function

Oils, fluids: Visual inspection for leaks

### Additional maintenance - spark plugs

Replace spark plugs	every 60,000 mls, but no later than every 4 years
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#### Additional maintenance – drive belt

Check drive belt	at 40,000 mls, but no later than every 4 years
Check drive belt	at 100,000 mls, but no later than every 10 years
Check drive belt	at 160,000 mls, but no later than every 16 years

## Additional maintenance every 60,000 mls, but no later than every 6 years

Replace drive belt

## Additional maintenance every 120,000 mls, but no later than every 12 years

Manual transmission: Change oil

Automatic transmission: Change ATF and ATF filter Automatic transmission: Change oil in final drive

Four-wheel final drive: Change oil

### Additional maintenance every 2 years

Change brake fluid

Check rollover protection system (911 Cabriolet only)

## **Additional maintenance every 4 years**

Replace tire sealant

## Additional maintenance after 4 years – thereafter every 2 years

Check batteries for tire pressure monitoring system

# Additional maintenance after 4, 8, 10 years – thereafter every 2 years

Check airbag system

Mounts for assemblies and running gear: Visual inspection of all rubber mounts for signs of damage

# **Maintenance Record** Fill in date and mileage. Only check off type of service performed.

Delivery Inspection		<ul> <li>☐ Minor Maintenance</li> <li>☐ Spark-plug change</li> <li>☐ Drive Belt check/change</li> </ul>	Major Maintenance
Date		Date	
Mileage	(dealer stamp)	Mileage	(dealer stamp)
<ul> <li>☐ Minor Maintenance</li> <li>☐ Spark-plug change</li> <li>☐ Drive Belt check/change</li> </ul>	Major Maintenance	<ul> <li>☐ Minor Maintenance</li> <li>☐ Spark-plug change</li> <li>☐ Drive Belt check/change</li> </ul>	Major Maintenance
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Date		Date	
Mileage	(dealer stamp)	Mileage	(dealer stamp)

# **Record of brake fluid renewal** Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 2 years of operation		After 8 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)
After 4 years of operation		After 10 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)
After 6 years of operation		After 12 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)

# **Record of brake fluid renewal** Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 14 years of operation		After 20 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)
After 16 years of operation		After 22 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)
After 18 years of operation		After 24 years of operation	
Date	(dealer stamp)	Date	(dealer stamp)

**Air bag supplemental restraint system scheduled maintenance** (Starting from the date of manufacture shown on the safety compliance sticker on your vehicle. Location see "Owner's Manual".)

Check/replacement of components			
Date		Notice to technician: Whenever air bag supplemental restraint system components are replaced, replacement part ID sticker must be placed here.	
Mileage	(dealer stamp)		
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		Notice to technician: Whenever air bag supplemental restraint system components	
Date		are replaced, replacement part ID sticker must be placed here.	
Mileage	(dealer stamp)		
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# **Record of Replacement of Control Units/Software Updates**

System/control unit Part number Serial number Data record designation Mileage Date Workshop No	(dealer stamp)	System/control unit  Part number  Serial number  Data record designation  Mileage  Date  Workshop No	(dealer stamp)
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#### **Owner Satisfaction and Information**

Once again, thank you for your purchase! Porsche Cars North America, Inc. is dedicated to providing you with a Porsche vehicle which is up to the highest quality standards so that you might enjoy driving in its finest form.

It is very important to us that you are completely satisfied with your Porsche vehicle. Authorized Porsche dealers are thoroughly trained to assist in providing you with a rewarding and fulfilling ownership experience. Generally, any problems you might have can be solved quickly and effectively by speaking with dealership personnel.

In the event that you have questions or experience problems with your Porsche vehicle, we suggest that you proceed to resolve your questions/problems in the following manner:

- First, take your inquiry or problem to the Dealership's Service Manager. He/She is the person in charge of the Service Department who, through extensive product knowledge and training, is qualified to satisfy your needs promptly.
- 2. If, however, you are still not satisfied, arrange to speak with the Dealer Principal or General Manager. These are the people directly responsible for the entire dealership's operations. If they are unable to resolve your concerns, ask to get the Porsche District Service Manager involved.

3. In the event of a misunderstanding between you and the dealer, you may contact Porsche Customer Commitment. The staff at Porsche Cars North America, Inc., along with our District Service Manager, realize that **your satisfaction** is imperative to establishing a mutually beneficial long-term relationship. They are devoted to working with you and your authorized Porsche dealer to amicably resolve any dispute.

The authorized Porsche Importer in Canada is:

Porsche Cars Canada, Ltd. 5045 Orbitor Drive Building #8, Suite 200 Mississauga, Ontario Canada L4W 4Y4

You may contact Porsche Customer Commitment by calling 1-800-PORSCHE/Option 3 or by writing:

Porsche Cars North America, Inc. Attn: Customer Commitment 980 Hammond Drive, Suite 1000 Atlanta, Georgia 30328

### Notice of Address Change Notice of Pre-owned vehicle

The "National Traffic & Motor Vehicle Safety Act of 1966" requires manufacturers to be in a position to contact vehicle owners if a correction of a product defect becomes necessary.

Please complete one of the attached postcards if you change your address or purchase a pre-owned Porsche. You need not use this card if you purchased your car through an authorized Porsche dealer.

Quote the complete vehicle identification number of your Porsche. Do not use an abbreviated vehicle identification number.

Additional cards can be obtained from any authorized Porsche dealer.

(please check)	Change of Address ☐ Change of O	ownership □	
Vehicle Identification:	VIN <u>W P 0</u>		
Vehicle Description:	Model, Year	<u> </u>	
Vehicle Was Purchased:	New □, Used □	Date Acquired:/	
Owner/Driver:	Prefix First Name	MI Last Name	Suffix
Co-Owner/Driver:	Prefix First Name	MI Last Name	Suffix
Mailing Address:			
	City	State Zip	Country
Telephone Number:	Work (, ex.,	Home (), ex., _	
If you have any questions about Porsche or the benefits of being an owner, please call 1-800-PORSCHE/Option 3			

# **BUSINESS REPLY CARD**

FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc. Attn: Customer Commitment 980 Hammond Drive, Suite 1000 Atlanta, Georgia 30328 NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

(please check)	Change of Address ☐ Change of O	ownership □	
Vehicle Identification:	VIN <u>W P 0</u>		
Vehicle Description:	Model, Year	<u> </u>	
Vehicle Was Purchased:	New □, Used □	Date Acquired:/	
Owner/Driver:	Prefix First Name	MI Last Name	Suffix
Co-Owner/Driver:	Prefix First Name	MI Last Name	Suffix
Mailing Address:			
	City	State Zip	Country
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Owner/Driver:	Prefix First Name	MI Last Name	Suffix
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