

Squeak and/or Rattle from the Dash or Instrument Cluster Area

Binder - Advanced Technical Information
Replaces previous bulletins with this numbering.

Models: **981 Boxster/Cayman and all 991 models**

Model Years: **2012 and up**

Concern: The customer states there is a rattle or squeak type noise that seems to be coming from the steering column, instrument cluster or forward console area.

Information: The cause could be that the foam pads that insulate the body from contact with the fuel tank are missing or out of position. To check this, you can either try to move the fuel tank when it is almost empty to try and duplicate the noise, or slightly lower the tank (easier to do on a Boxster or C2 Carrera) and perform an inspection with a borescope.

Photo 1 shows the pads out of position and the pink rectangles in Photo 2 shows the proper position. Verify the pads are out of position prior to ordering replacement parts. The foam pads are listed in PET: Illustration 807-80 position 17 part number 991 572 529 00.

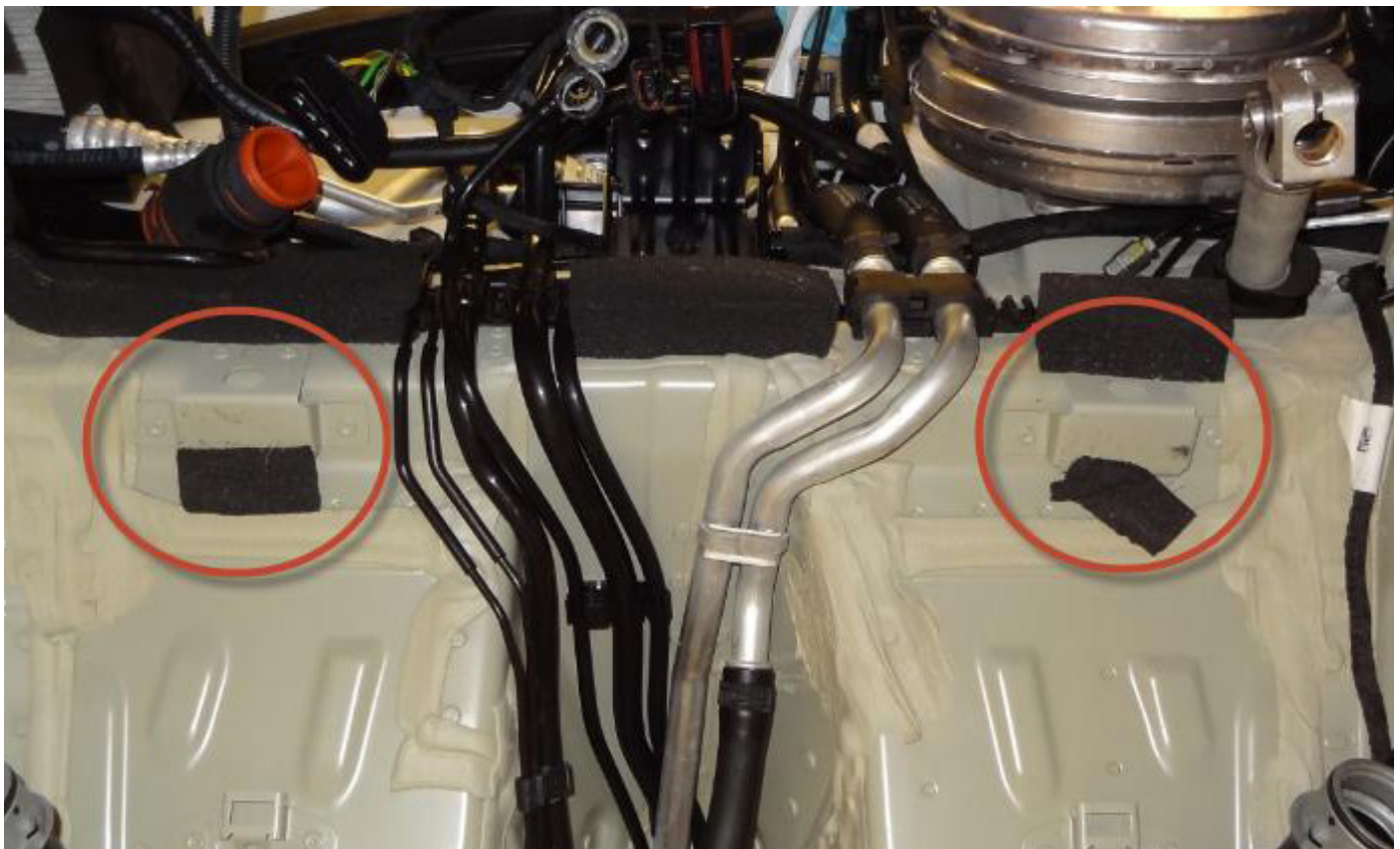


Image 1



Image 2

| | | | | | | | | |
|------------|-----------------------|-----------------------|--------------------------|-------|-------|-------|-------|-------|
| Dealership | Service Manager _____ | Shop Foreman _____ | Service Technician _____ | _____ | _____ | _____ | _____ | _____ |
| Routing | Asst. Manager _____ | Warranty Admin. _____ | Service Technician _____ | _____ | _____ | _____ | _____ | _____ |

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