



PORSCHE

Mr. Skip Hammerman
[REDACTED]

Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, Georgia 30354
1-800-PORSCHE

This notice applies to your vehicle:
[REDACTED]

Porsche Customer Satisfaction Campaign

**2014 - 2019 Model Year Porsche 911 Targa Vehicles
Targa Top Inspection**

Dear Mr. Hammerman,

Porsche is committed to the highest standards of product quality and customer satisfaction and has identified a potential quality issue on certain 2014-2019 Model Year Porsche 911 Targa vehicles. This may include your vehicle.

What is the issue?

On some of the affected vehicles, an out of specification gap in the Targa top can create noise and vibration when the vehicle is driven at high speeds.

What will Porsche do?

Porsche is conducting a customer satisfaction campaign to check the Targa top. This may include adjustment of the Targa top and reprogramming the Targa top control unit, if necessary. This campaign will be carried out at no expense to you and will take between 30 minutes and 5 hours to complete, depending on the work required.

We are taking this action to help ensure the best experience with your vehicle and look forward to your visit to your authorized Porsche dealership.

Very truly yours,

Porsche Cars North America, Inc.

What should you do?

At your earliest convenience, you may contact your authorized Porsche dealer to schedule an appointment for this campaign and to arrange for alternate transportation during the repair period, if needed.

To find your nearest authorized Porsche dealer, visit:
www.porsche.com/usa