



PORSCHE

Porsche Cars North America, Inc.
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P.O. Box 87107
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April 1, 2014

VIA gbflawdawg@bellsouth.net

Re: Joe Novelli
2014 911 Turbo
VIN: WPOAD2A93ES166722
Case Number 5294361

Dear Ms. Furin:

We have carefully reviewed all of the information pertaining to your request for repurchase of your client's vehicle, including all of the information we were able to acquire from our dealers, our field representatives and from other appropriate sources. Based upon our review, we respectfully decline your demand. We may be willing to reconsider our position after being provided with another opportunity to inspect and repair.

Very truly yours,

A handwritten signature in black ink, appearing to read "Carletta P. Cannon".

Carletta P. Cannon, ACP
Dispute Resolution Specialist