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# General repair order\*

\* For ABS and cockpits you will find a dedicated repair order form on <https://ecu.co.uk/orderrequest>

Please fill in this form as completely as possible to enable us to repair your unit and to avoid delays. Please consider that additional charges may apply for units which have been damaged by previous repair attempts.

## 1. Contact person for technical questions

(If different from invoice data)

Name: .....

Phone: ..... Available (time): .....

Email: .....

## 2. Vehicle data

Engine code: .....

Please always enclose a **copy of the car documents**, if possible.

If you don't have the car documents at hand, then fill in the following information.

HSN (zu 2 / 2.1)\*: \_\_\_\_\_ TSN (zu 3 / 2.2\*): \_\_\_\_\_

\*cars registered in Germany

Brand/ Model: .....

VIN (Vehicle-Ident.-No): .....

Registration date: \_\_\_\_\_ (DD/MM/YYYY)

Fuel: [ ] petrol/ gasoline [ ] Diesel [ ] Gas [ ] Other: .....

## 3. Immobiliser

**It is likely** that we need your immobiliser, if your car is equipped with one (please inquire, if in doubt):

One coded key, the original immobiliser control unit, if applicable transponder coil.

## 4. Fault description

Read out the trouble codes memory? [ ] no [ ] yes [ ] communication not possible

Are trouble codes set? [ ] no [ ] yes trouble codes: .....

Used diagnostic tool: .....

Engine control light: [ ] off [ ] blinking [ ] steady on

Fault description	yes	no
Does the starter motor work?		
Does the engine start?		
Does the fuel pump run?		
Does the ignition spark work?		
Are injection nozzles steered?		

Fault description	yes	no
Does the fault occur sporadically?		
Is the fault permanently present?		
Does the fault occur, if warm?		
Does the fault occur, if cold?		
Idle run problems with cold engine?		
Idle run problems with warm engine?		

## 5. Detailed fault description

(other faults, trouble codes, external damages)

Please enclose page 1 and 2 of the repair order form



Please compile in block letters