

Date	Mileage	Job Number	Problem/Resolution	Parts	Labor or P&L	Total Invoice
3/13/1995	24,700	1	Repair RT fender, Door			\$444.14
3/14/1995	24,715	1	Service 1		\$214.35	\$1,120.06
3/14/1995	24,715	2	Install INOP Central Unit LF Window		\$289.05	
3/14/1995	24,715	3	Engine Performance Analysis		\$65.10	
3/14/1995	24,715	4	Replace front pads and sensord		\$267.12	
3/14/1995	24,715	5	Replace side marker RR		\$39.05	
3/14/1995	24,715	6	Replace Alt Belt		\$77.05	
3/14/1995	24,715	7	Sunroof rubbing - Adjsut slides - Balance tires		\$49.10	
3/14/1995	24,715	8	Repair sunroof leather		\$58.50	
3/14/1995	24,715	9	Seatbelt repair		\$27.00	
8/4/1995	30,032	1	No Start - R&R Fuel Pump and Fuel Filter		\$438.23	\$552.89
8/4/1995	30,032	1	Service 3		\$585.60	\$594.35
8/4/1995	30,032	2	A/C not Cold - A/C service		\$76.10	
8/4/1995	30,032	3	Re-install Spare tire		\$22.63	
2/29/1996	37,966	1	Replace 4 tires		\$957.18	\$2,049.02
2/29/1996	37,966	2	Repair left power window switch		\$34.50	
2/29/1996	37,966	3	Left Rear wheel bent - Replace		\$519.05	
2/29/1996	37,966	4	Check dome light - Inop.		\$21.02	
2/29/1996	37,966	5	Check Fog light Inop		\$15.02	
2/29/1996	37,966	6	Replace Rear sway bar link		\$122.10	
2/29/1996	37,966	7	E-Brake won't hold - adjust and replace shoes		\$276.70	
2/29/1996	37,966	8	Alarm is Inop. Check connections		\$34.50	
6/6/1996	40,206	1	oil cooler leaking - cracked - repaired		\$543.20	\$629.92
6/6/1996	40,206	2	Ck tail light bulbs - repair ground to VOR		\$40.00	
6/6/1996	40,206	3	Nail in L/R tire - Patch tire		\$20.03	
7/18/1996	42,261	1	RR tire goes flat - patched OK		\$25.05	\$27.05
9/13/1996	44,688	1	Rear tires worn - replaced		\$472.10	\$685.32
9/12/1996	44,688	1	Oil & Filter service		incl. \$150.00	\$358.60
9/13/1996	44,688	2	Right power window motor bad - replaced		\$150.00	
9/12/1996	44,688	2	Service 2 (15,000 mi.)		\$330.40	
9/13/1996	44,688	3	Stop light, brake light warning 10 fuses last year - ordered part		\$0.00	
9/12/1996	44,688	3	Balance front tires		\$24.05	
9/13/1996	44,688	4	Sunroof leaks - part on order don't use		\$32.00	
11/14/1996	45,840	1	Nail in L/R tire		\$25.05	\$25.05
1/30/1997	48,727	1	Oil & Filter service		\$59.10	\$779.04
1/30/1997	48,727	2	Repair wiring to rear wiper, Brake lights - Repair harness as needed Alarm goes off when opening trunk CD changer no power		\$300.00	
1/30/1997	48,727	3	Sunroof Inop - Repair wiring		\$34.50	
1/30/1997	48,727	4	Repair steering wheel - Re-sew loose cover		\$100.00	

1/30/1997	48,727	5	Replace Blower resistor	\$202.20	
1/30/1997	48,727	6	Color-tec seat repair	\$75.00	
6/5/1997	53,615	1	<i>A/C Not working</i> Replace High Pressure	\$370.15	\$1,300.91
6/5/1997	53,615	2	Repalced Rear Wiper	\$9.95	
6/5/1997	53,615	3	Replace 2 front tires	\$370.07	
6/5/1997	53,615	4	Oil & Filter service	\$59.07	
6/5/1997	53,615	5	Replace A/C Fan switch	\$113.05	
6/5/1997	53,615	6	Replace o-ring Rear A/C line	\$91.10	
6/5/1997	53,615	7	Repalce o-ring front expansion valve	\$91.10	
6/5/1997	53,615	8	Charge A/C system	\$145.10	
7/23/1997	54,733	1	Check P/S leak - Fluid was low	\$0.00	\$907.26
7/23/1997	54,733	2	Replace Rack and Pinion	\$873.35	
9/24/1997	56,691	1	Replace Sunroof seals	\$283.20	\$292.60
9/17/1997	56,691	1	Oil & Filter service	\$59.07	\$60.48
3/18/1999	63,293	1	60,000 miles service: Oil & Filter service Service 2 Tune-up Standard Transmission service Standard Cooling System Service Service #3	\$453.00	\$2,334.06
3/18/1999	63,293	2	Timing Belt Service	\$452.52	
3/18/1999	63,293	3	<i>Noise in Clutch</i> Replace T.O. Bearing, Clutch, Pressure Plate	\$983.35	
3/18/1999	63,293	4	<i>Noise in Dash</i> Replace Acctuator Vacuum Valve	\$170.15	
3/18/1999	63,293	5	Remove inner fender to access washer tank and seal lines	\$75.10	
3/18/1999	63,293	6	Remove rear inner fender to replace bilb	\$38.05	
3/18/1999	63,293	7	Replace Alternator, A/C, P/S, and Air pump belts	\$92.18	
5/26/1998	64,944	1	Front Collision Repair (Deductable)		\$500.00
5/26/1998	64,944		Total Insurance Adjustment	\$11,806.88	
4/7/1999	72,974	1	<i>Customer states engine stalls cold - no power - strong gas smell</i> Leaking gas at fuel pressure regulator Replaced regulator - no other leaks found	\$187.74	\$192.71
5/25/1999	73,795	1	<i>Customer says clutch pedal went to floor - won't disengage</i> Clutch master cyl and Slave leaking Replaced both Master and Slave and both lines - bleed & flush	\$860.80	\$885.04
7/16/1999	74,444	1	<i>Customer requests A/C service - Not cold</i> Leaking freon fromExpansion valve Replace Expansion valve and bolts - charged system	\$557.30	\$575.29
12/7/1999	78,545	1	Oil and Filter Service	\$59.09	\$80.96

12/7/1999	78,545	2	<i>Brake Light out</i>		\$0.60		
12/7/1999	78,545	3	Windshiled Trim replaced		\$18.46		
8/8/2000	79,729	1	<i>Timing Belt light on</i> Remove TB covers and tighten belt		\$195.50		\$305.50
8/8/2000	79,729	2	<i>Blower works on high only</i> Cleaned contacts working ok now		\$0.00		
8/8/2000	79,729	3	<i>Customer states Driver seat Inop since radio install</i> Remove seat and reattached and secure connectors		\$85.00		
8/8/2000	79,729	4	<i>Rear Tire pressure low pressure warning</i> RT rear tire leaking - patched working okay now		\$25.00		
3/10/2000	80,298	1	<i>Customer states no power steering</i> Pulley broke off - belt damaged Replace pulley and Belt		\$231.50		\$413.50
3/10/2000	80,298	2	<i>Customer states blower only work on high</i> <i>Blower resistor bad</i> Replace blower resistor in blower housing - Test OK		\$170.59		
8/31/2000	85,882	1	Oil and Filter Service & Wiper blades	\$42.74	\$33.33		\$244.82
8/31/2000	85,882	2	<i>Customer states horn Inop at times</i> Could not duplicate problem - Tests okay	\$0.00	\$0.00		
8/31/2000	85,882	3	<i>Customer says Driver power mirror control Inop.</i> Working properly now - check all connections - All OK	\$0.00	\$0.00		
8/31/2000	85,882	4	<i>Customer says water in spare tire area</i> Some water is normal - Area open to bottom of car	\$0.00	\$0.00		
8/31/2000	85,882	5	<i>Front spoiler loose</i> Reattached LT FT spoiler	\$0.00	\$0.00		
8/31/2000	85,882	6	<i>Customer Requests Batter/Starter Test</i> R&I Battery with New	\$110.95	\$42.50		
9/11/2000	86,250	1	<i>Customer says hood release inop - Radio Blowing Fuses</i> Hood pin came out - reinstall and adjust hood Radio needs to go back to Circuit city	\$0.00	\$0.00		\$0.00
1/4/2001	89,268	1	<i>Customer states brake light on</i> Front Pads worn to sensors - Replace front pads	\$45.00	\$85.00		\$212.71
1/4/2001	89,268	2	<i>Customer states Horn Inop sometimes</i> Clean horn contact LT switch	\$0.00	\$0.00		
1/4/2001	89,268	3	Oil and Filter Service	\$29.60	\$29.47		

2/8/2001	89,830	1	<i>Customer States driver power seat wont adjust</i> Repair loose fuse #22 Remove Lt seat - repair wiring connector broken under seat	\$0.00	\$255.00	\$255.00
4/4/2001	93,346	1	<i>Custoemr states oil leaking rear of car - getting on bumper</i> Oil on right side of car - awar from engine Oil picked up from road? Cannot duplicate - cleaned oil off of car - No leaks found	\$0.00	\$0.00	\$601.93
4/4/2001	93,346	2	Oil and Filter Service	\$26.82	\$32.25	
4/4/2001	93,346	3	<i>Customersays rear deck lid hard to close</i> Replace Rear deack release latch & Hood emblem	\$210.78	\$42.50	
4/4/2001	93,346	4	<i>Customer states wiper delay inop. Left washer inop</i> Replaced check valve	\$13.13	\$17.00	
4/4/2001	93,346	5	<i>Steering Loose - RT inner tie rod loose - replaced</i>	\$120.06	\$85.00	
5/11/2001	94,059	1	<i>Customer states Tans stuck in 3rd</i> Linkage fell apart Replace FT shifter bushing	\$56.21	\$170.00	\$254.67
5/11/2001	94,059	2	<i>Custoemr states center vents loose</i> Install shims in vents	\$1.40	\$0.00	
7/17/2001	96,563	1	<i>Customer requests A/C service - not cooling</i> A/C Service performed - Add dye EV and charge system Rear Blower Inop - Need more time to CK out Noise may have been from interior Temp sensor?	\$6.09	\$76.10	\$82.19
9/21/2001	97,817	1	<i>Customer states blower motor very noisy</i> Replace blower motor	\$338.66	\$255.00	\$674.84
9/21/2001	97,817	2	Oil and Filter Service	\$29.82	\$29.25	
11/5/2001	98,903	1	<i>Customer states noise in steering when turning</i> Replaced power steering rack Install owners parts with new boots	\$83.08	\$255.00	\$662.17
11/5/2001	98,903	2	<i>Customer states seat only works on one side</i> Repair drivers seat - Repair cables	\$0.00	\$85.00	
11/5/2001	98,903	3	<i>4 Wheel alignment after replacing rack</i>	\$0.00	\$169.30	
11/5/2001	98,903	4	Steering Rack from VerTex Auto (w/ core charge)	\$415.00		\$443.93

1/8/2002	100,380	1	<i>Customer Requests Battery/Starter test - Car stays running when key is removed - quits when you get out of seat dash stays on</i> Short in wiring under seat - connector broken Replaced connectors for seat harness Replaced wiper blades	\$88.44	\$170.00	\$297.35
2/15/2002	102,133	1	<i>Customer states drivers seat crooked when going back</i> Seat Track and bushing worn - all seat cables OK	\$0.00	\$0.00	\$0.00
2/15/2002	102,133	2	<i>Customer states airbag light malfunction when hits bumps</i> Check and tighten all connections - Road test over several days - No light - Owner to monitor	\$0.00	\$0.00	
2/28/2002	102,765		New tires from Sears - Yokohama A550V - all 4	\$39.96	\$491.92	\$561.16
5/13/2002	104,534	1	<i>Customer states Rear tire pressure sensor stays on</i> Increased air pressure in rear tires to 45PSI	\$0.00	\$0.00	\$220.91
5/13/2002	104,534	2	<i>Customer states airbag light comes on after sharp bumps</i> No problem found - could not duplicate Problem needs to become more consistent to diagnose	\$0.00	\$0.00	
5/13/2002	104,534	3	<i>Customer states power steering fluid leaking - Hard to turn</i> Rack leaking - Install ordered rack Check Alignment - Test OK 20% Coupon	\$8.40	\$270.00	(\$58.00)
7/9/2002	106,912	1	<i>Oil and Filter Service</i>	\$30.40	\$38.67	\$165.79
7/9/2002	106,912	2	<i>Airbag light comes on for 10 sec after hard bump</i> Could not duplicate, no stored faults	\$0.00	\$0.00	
7/9/2002	106,912	3	<i>Sunroof Stuck - Inop</i> Stuck from mis-use - Lubed all seals - Tests OK	\$0.00	\$0.00	
7/9/2002	106,912	4	<i>Pieces Falling from Steering Lock</i> Remove lever per Customer request	\$0.00	\$0.00	
7/9/2002	106,912	5	<i>Customer requests A/C service - not cooling</i> Low Charge - Evac and Charge system - check for leaks All OK	\$0.00	\$85.00	
8/12/2002	107,396	1	<i>Airbag light on all the time now</i> Rest System	\$0.00	\$0.00	\$403.76
8/12/2002	107,396	2	<i>Check Steering Tilt Lock - Internal pieces coming apart</i>	\$81.84	\$275.00	

1/10/2003	110,943	1	Customer States Airbag light on almost all the time Needs Airbag control unit and harness R&I Airbag controll unit and wiring harness w/ junkyard control unit and new wiring harness Test All OK	\$666.58	\$660.00	\$1,416.58
1/10/2003	110,943	2	Noise in RT FRONT over bumps or twists Sway bar links loose - Tighten all link - Test OK	\$0.00	\$0.00	
5/12/2003	114,995	1	Customer States Headlights, wipers, accs, inop at times Ordered Ignition switch	\$55.71		\$210.56
5/12/2003	114,995	2	Oil and Filter Service	\$34.94	\$34.13	
5/12/2003	114,995	3	Rear Wiper Inop Ordered Wiper Arm Mounts	\$73.21		
6/17/2003	116,091	1	Customer Rquests Engnie Analysis - Died Driving No Fuel-Fuse Blown for Engine Control Unit Replaced Engine Control Unit & Fuel Pump (Owners Parts), Fuel Filter, Relay	\$79.60	\$300.00	\$1,029.70
6/17/2003	116,091	1.5	Rebuilt LH Brain & Fuel Pump (Parts Only)	\$1,180.00		\$1,228.00
6/17/2003	116,091	2	Install ordered Ignition switch - Bad Switch R&I Complete Instrument Cluster & Steering Wheel Lock		\$200.00	
6/17/2003	116,091	3	Install Ordered Wiper Arms		\$100.00	
6/17/2003	116,091	4	Cust Requests A/C Service - Not real cold A/C Service performmed - Topped off Freon	\$80.52	\$50.00	
6/17/2003	116,091	5	Customer Requests Batter/Starter Test R&I Battery with New	\$112.95	\$45.07	
8/11/2003	117,167	1	Customer requests Electronic System Check Died Driving-Vert Low on Gas- Owner added gas-Still no Start Defective Fuel Pump (Inst. 06/11/03 116091 mi) No Fuel Pressure - Replace under Warranty	\$0.00	\$0.00	\$559.80
8/11/2003	117,167	2	Customer Says car quit on Highway - No Fuel? Fuel Tank Insert for Pump Stuck on Pump-Pulled out of Tank R&I Fuel Tank Replace Tank, Fuel Pump and Intank Fuel Pump Test All OK	\$179.05	\$250.00	

8/28/2003	117,518	1	Warning light on dash all on Fuse blown - raod test - fuse blown again repair roof dome light - replaced fuse again - all OK	\$0.00	\$0.00	\$0.00	
8/28/2003	117,518	2	Check timing belt tension warning light when cold Needs timing belt - cannot adjust - May break? Est. \$750	\$0.00	\$0.00		
10/3/2003	117,956	1	Customer states runs rough on acceleration Feels Vibration on accel at time 74MPH Slows down to 50MPH - Goes Away - 3 times? Distributor caps cracked - Replaced	\$180.33	\$75.10	\$1,125.06	
10/3/2003	117,956	2	Timing Belt light coming on Belt loose-worn Replaced timing belt, belt roller and dist. Caps Test all ok - Need to readjsut belt in 1500-2000 miles	\$228.50	\$600.00		
10/3/2003	117,956	3	Oil and Filter Service	\$15.48	\$43.59		
12/9/2003	118,726	1	Noise in front of Engine Belts replaced (Goodwill)	\$0.00	\$0.00	\$0.00	
12/9/2003	118,726	2	Repair Front Dome Light/Rear Hatch latch broken Alarm goes off by itself, Computer looses settings Replaced dome light and rear hatch latch - Alarm now OK (Goodwill)	\$0.00	\$0.00		
1/3/2005	119,690	1	Battery			\$30.00	
1/7/2005	119,722	1	Timing belt retention	??		\$1,049.23	
1/7/2005	119,722	2	Valve Cover gaskets		\$675.00		
1/7/2005	119,722	3	Wiring rubbing on drive belts		\$75.00		
1/7/2005	119,722	4	Brake fluid flush		\$80.00		
1/7/2005	119,722	5	Replace Spark plugs	??			
2/14/2005	119,728	1	Left Tail light harness			\$60.00	
4/25/2005	119,747	1	Rebuilt Power steering Rack			\$271.56	
10/3/2005	121,760	1	New Tires - All 4 - BF Goodrich G- Force Sports			\$599.92	
10/5/2005	121,800	1	Install new pads and rotors - Front and Rear Install Short Shifter Kit Install Xenon/HID lights			\$1,260.00	
10/27/2005	122,000	1	R&R Motor Mounts Oil filter			\$65.00	
					Grand Total	\$29,042.39	